

These policies are in addition to the general policies signed upon registration. These are area specific policies, and ALL DBSA polices must be followed.

Make up Lesson Policy:

Check your eligibility: <https://youtu.be/qqQtYLUSdR0>

Lessons may qualify for a make up lesson only if *electronic written notice* is given **24 hours in advance**. NO EXCEPTIONS, regardless of reasoning.

- Special Needs Lessons MUST enroll in a Special Needs Make Up. Special Needs may not enroll in a typical private lesson make up opening without direct permission.
- One (1) lesson per month may be rescheduled free of charge. Additional reschedules/make ups will be assessed a \$15/lesson make-up fee.
- Eligibility to schedule a makeup lesson is valid up to 14 days after the absence. After 14-days from the absence date, the eligibility expires, and the lesson is forfeited. (*The makeup lesson may be scheduled before the absence or on any available date after the absence as long as the enrollment is within the 14-day eligibility period.*)
- Make up lessons are based on availability and cannot be guaranteed. If you are unable to enroll in a makeup lesson during any of the listed openings or during the two-week eligibility time, the lesson is forfeited. No refunds or credits are given.
- Make up lessons must be scheduled before 8 am on the day of the lessons. No lesser time will be accepted.
- Make up lessons may not be scheduled within 2 hours of the regularly scheduled lesson.
- Make up lessons must be scheduled before the seasonal break/ school closure, or the lesson is forfeited. If no lessons are available or you cannot find one that works with your schedule, the lesson is forfeited. No credits or extensions will be given.
- Make up lessons that are scheduled and do not meet the above criteria will be charged the \$20 extra lesson fee without notification.

Extra lessons may be purchased for \$20/lesson. To purchase an extra lesson, enroll in an open “make up lesson” and the fee will be added to your account.

- Limit of two (2) extra lessons per month.