

## Gutter Minded - Roof Wash Service Disclosure & Agreement

Company: Gutter Minded

Services Offered: Roof Washing, Gutter Cleaning & Repair, Solar Panel Cleaning, Pressure Washing, Window Cleaning

Client: \_\_\_\_\_

Property Address: \_\_\_\_\_

Date of Scheduled Service: \_\_\_\_\_

### 1. SERVICE UNDERSTANDING & PROCESS

The Roof Washing service provided by Gutter Minded involves the use of a low-pressure, soft wash technique. We do not use high-pressure power washing on roof surfaces, as this can damage shingles, remove protective granules, and void manufacturer warranties. Our process uses specialized cleaning solutions and biodegradable soaps to safely eliminate algae, moss, lichen, and other organic stains.

### 2. ACKNOWLEDGMENT OF PRE-EXISTING CONDITIONS

The client understands and acknowledges that:

- \* The roof is an exterior surface exposed to the elements and may have pre-existing conditions such as cracked, curled, or missing shingles; granule loss; rusted flashing; or old/weathered seals.
- \* While our soft wash process is designed to be safe, the cleaning of an aged or compromised roof can sometimes reveal or slightly accelerate the deterioration of pre-existing weak spots that were previously hidden by dirt and biological growth.
- \* Gutter Minded is not responsible for the repair of pre-existing conditions or for the natural weathering of the roof that becomes apparent after cleaning.

### 3. RISK & LIABILITY DISCLOSURE

Although we take the utmost care, the client accepts the following inherent risks associated with roof cleaning:

- \* Plant & Landscaping: While we will pre-wet and rinse all vegetation surrounding the home, the cleaning solutions, though biodegradable, may temporarily stress sensitive plants. It is the client's responsibility to identify any exceptionally delicate or valuable plants for us to take extra precautions with or to cover themselves.
- \* Water Intrusion: The cleaning process uses water. While we take care to avoid forcing water under eaves or into vents, the client acknowledges that if pre-existing structural issues.
- \* Solar Panels: If solar panels are present on the roof, we will exercise caution around connections and wiring. We recommend scheduling a separate Solar Panel Cleaning service to ensure they are cleaned with the appropriate method and solutions.

Cleaning the roof may leave water spots or cleaning solution residue on panels if not cleaned professionally afterward.

\* Windows: Similarly, runoff from the roof cleaning may spot windows and siding. We include a final rinse of windows and siding at ground level, but a full Window Cleaning service is recommended for a streak-free finish.

#### 4. CLIENT RESPONSIBILITIES

For the safety of our crew and the efficiency of the job, the client agrees to:

- \* Provide clear, safe access to the roof and water spigots.
- \* Secure all pets indoors or away from the work area.
- \* Move or identify any fragile outdoor items (decorative pieces, potted plants, etc.).
- \* Inform us of any known roof leaks, weak spots, or recent repairs.

#### 5. SERVICE GUARANTEE

Gutter Minded guarantees that the service will be performed in a professional, workmanlike manner. We guarantee the removal of the biological growth (algae, moss) that is present at the time of cleaning. Due to environmental factors, regrowth will occur over time and is not covered under any guarantee. We do not guarantee the removal of all mineral stains, rust stains, or stains from tree sap or other non-organic matter.

#### 6. ADDITIONAL SERVICES

This agreement is for Roof Washing only. We highly recommend combining this service with our other offerings for a complete exterior refresh and to protect your investment:

- \* Gutter Cleaning: Clogged gutters during the wash process can cause overflow and water damage. Clean gutters are essential for proper water diversion.
- \* Gutter Repair: Now is the perfect time to address any loose, leaking, or sagging gutters.
- \* Window Cleaning: For a truly clean home exterior from top to bottom.
- \* Pressure Washing: For driveways, sidewalks, decks, and patios.

#### 7. AUTHORIZATION

By signing below, I the client, acknowledge that I have read, understood, and agree to all the terms and conditions outlined in this Roof Wash Disclosure & Agreement. I authorize Gutter Minded to perform the roof washing service at the property address listed above.

Client Signature: \_\_\_\_\_ Date: \_\_\_\_\_