## Nisga'a Ts'amiks Vancouver Society Social Media Guidelines

We would like to welcome all visitors and followers to our social media channels. We hope to use our social media channels to bring our community together by sharing NTVS initiatives, programs, services, events, and share information from other organizations that help support our community.

We encourage comments, questions and look forward to an exchange of ideas and community feedback. We have a small team of moderators that do their best to answer questions, provide clarity on funding, services, and programs, and direct our members to needed resources. Please note that while we try our best to respond to all comments and inquiries, replies may take 1-3 business days between 9:00 am to 5:00 pm through Monday to Friday.

We believe in a safe and respected place for our members and NTVS staff on all our social media channels. NTVS moderators will not tolerate harassing tones or comments that are offensive to members and NTVS. We are prohibited from publicly responding to personal inquiries on our social media page and encourage members to send us a direct message to better assist member needs.

We reserve the right to edit our posts for clarification or remove comments that abuse the following conditions:

- are racist, hateful, sexist, homophobic, slanderous, insulting, or threatening
- contain abusive, obscene, indecent, or offensive language (this includes emojis)
- include defamatory, abusive, harassing, or hateful remarks
- make unproven or unsupported accusations against individuals or organizations
- make unproven, unsupported, or factually inaccurate claims (e.g., conspiracy theories)
- constitute spam, promote services or products
- constitute spam through repetition (the same comment posted more than two times in a post)
- invade anyone's privacy or include identifying or personal information about someone other than yourself
- impersonate or plagiarize

- encourage conduct that may or would constitute a criminal offence or give rise to civil liability,
  or that otherwise violates any local, provincial, national, or international law or regulation
- contain excessive links or contain code
- contain links to partisan website(s)

We would like to thank you for following our social media guidelines and encourage you to engage with us on Facebook, Instagram and Twitter. If you have any questions, comments or feedback, please contact communications@tsamiks.com.