

OUR PRIVACY POLICY

This privacy notice provides you with details of how we collect and process your personal data through your use of our site misteruniform.co.uk

By providing us with your data, you warrant to us that you are over thirteen years of age.

Mister Uniform Ltd is the data controller and we are responsible for your personal data (referred to as “we”, “us” or “our” in this privacy policy).

Contact Details

Full name of legal entity: **Mister Uniform Ltd**

Email address: sales@misteruniform.co.uk

Postal address: **130 Aztec West, Park Avenue, Bristol, BS32 4UB**

Telephone number: **0117 3252199**

If you are not happy with any aspect of how we collect and use your data, you have the right to complain to the Information Commissioner’s Office (ICO), the UK authority for data protection issues (www.ico.org.uk). We would be grateful if you would contact us first if you do have a complaint so that we can try to resolve it for you.

What data do we collect about you?

Personal data means any information capable of identifying an individual.

We may process certain types of personal data about you as follows:

Identity data may include your first name, last name, marital status, title and gender.

Contact data may include your billing address, delivery address, email address and telephone numbers.

Financial data may include your bank account and payment card details.

Transaction data may include details about payments between us and details of purchases made by you.

Technical data may include your login data, internet protocol addresses, browser type and version, browser plug in types and versions, time zone setting and location, operating system and platform and other technology on the devices you use to access this site.

Profile data may include your username and password, purchases or orders, your interests, preferences, feedback and survey responses.

Usage data may include information about how you use our website, products and services.

Marketing and communications data may include your preferences in receiving marketing communications from us and our third parties and your communication preferences.

Uses of your personal information

We will use your personal information for normal business purposes such as fulfilling purchase orders, to communicate with you about orders, the uses set out below and other uses reasonably contemplated at the time we collected the information.

We will also use it to provide you with marketing and promotional materials of, including without limitation; our services, products, training seminars, newsletter, price promotions, events we think are useful to you.

We may also use personal information to establish a profile for you or your company, or collectively for some or all our customers, to help us make business decisions like: product development, improve quality of customer service.

Mister Uniform Ltd uses customer contact information to personalise the types of information you receive from us, to determine customer satisfaction with products and/or services we have provided and to improve the operation of our business delivery to you.

We will also use it for internal business purposes including: aggregating information, data warehousing and mining, cross-matching databases and pooling data for. Effective data management, to understand your needs, improving security of data, for statistical analysis, devising, deploying and measuring marketing campaigns; including but not limited to advertising, off-site advertising and targeting, email marketing and re-marketing; and other reasonable business purposes and operational efficiency improvement.

In the event of any prospective or actual merger, business sale or reorganisation we may share personal data with the other party or parties involved in the course of such merger, business sale or reorganisation negotiations or processes and transfer such personal information to the merged entity or any member (s) of it, the business acquirer or the relevant party (ies) following reorganisation.

By giving your personal information to us you unambiguously, freely and with full knowledge of what we may use your personal and other information for, agree that we may collect and use such personal information and other information in accordance with the terms and conditions of this policy. Where the law requires you to opt-in before we can use your personal information for any purpose we will not use your personal information for such purpose unless you give opt-in consent for it.

Consent to export of your information

All information you give to us, including personally identifying information, will be transferred to our processors out of the EU for the purposes set out in this policy. By providing us with your personal information you unambiguously consent to the transfer of your personal information and other information out of the EU.

Retention of your information

The personal information you provide is retained for only as long as there is a legitimate business or legal requirement to do so. We may store your personal data for up to ten years.

We may remove information when it becomes out of date or inaccurate or when properly requested by you (subject to any legal duty we may have to preserve it).

Protection of your information

We protect the personal information you share with us. Access to your personal information is limited only to our employees, and/or authorised third parties who need it for or in relation to the purposes referred to in this Privacy Policy including, without limitation, third party contractors. To prevent unauthorised access, maintain data accuracy, and to ensure proper use of your information, we and our IT contractors and sub-contractors have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect.

Third parties and your information

Except as specifically described in this Privacy Policy, we will not, without your specific prior consent, sell, trade or transfer your information to third parties other than authorised third parties (such, for example, contractors operating our IT services) and others involved in the supply and distribution chain (e.g. which may need access to some of your personal information. For example, if we ship an order to you, we must share your name and address with a shipping company. We oblige such third parties to comply with our privacy policy and limit their access and use of your personal information. If you have any questions relating to the transfer of your personal data to the third parties described in this Privacy Notice Policy, please contact us at sales@misteruniform.co.uk.

Disclosures required by law

Occasionally, we may be required by law enforcement, government contract administrators, and/or judicial authorities to provide personally identifiable information to the appropriate governmental or regulatory identifiable under applicable law or regulation. We will disclose personally identifiable information upon receipt of a court order, subpoena, or if required to cooperate to law enforcement agencies any activities that we in good faith believe to be unlawful to the extent permitted by law.

Children's Privacy

We do not knowingly collect personal information from individuals under the age of 18.

Accessing, rectifying, blocking and updating information

Please notify us of any changes in your name, address, title, telephone number or email address. You can correct your personally identifiable information yourself by contacting us with a request for your change. You may ask to have the information on your account deleted or removed; however, because we keep track of certain transaction information, such as past purchases, and other similar information, for legal compliance purposes (including company bookkeeping), we may not be able to delete certain information. If information we hold appears to be inaccurate we will block its use until the position is verified to our satisfaction.

You may ask for a copy of the personal information we hold about you/your company, at no additional cost.

If you have any questions relating to this Privacy Notice Policy or relating to the transfer of your personal data, please contact us using the details above.

If you do not agree to this Privacy Notice Policy, please do not provide us with your information. We reserve the right to change the Policy intermittently at our absolute discretion.

We will notify all our website visitors of the policy change. We will also post a link to any amended policy on each email we send to you.

Mister Uniform Ltd

May 2018