

Kisanii Quilts – Terms and Conditions

Last Updated: October 2025

General Information

Kisanii Quilts is a handmade business owned and operated by Elizabeth (Lizzie) Greene. Each product is created with care and artistic intention. By using this site, you confirm that you are at least 18 years old or have permission from a parent or guardian to make a purchase.

Handmade Product Disclaimer

Each quilt, handbag, and accessory is crafted by hand using materials such as cork fabric, African wax batiks, and 100% cotton. Because of the handmade nature of these creations, slight variations in color, texture, or stitching may occur. These variations are part of the uniqueness of each piece and are not considered defects.

Orders & Payment

We accept major credit cards and other secure payment methods listed at checkout. Orders are processed in the order received. You will receive an email confirmation after your purchase. Kisanii Quilts reserves the right to refuse or cancel any order in cases of suspected fraud or stock error.

Shipping

All items are shipped from the United States. Processing time typically takes 3–7 business days, and custom orders may take longer. Tracking information will be provided once your item ships. Kisanii Quilts is not responsible for delays, loss, or damage caused by postal carriers.

Returns & Exchanges

Because every item is handmade, all sales are final unless the product arrives damaged or defective. If your order arrives damaged, please contact us within 7 days of delivery at [insert your email address or contact form link]. We cannot accept returns for color variations, size differences, or minor imperfections inherent to handmade work.

Custom Orders

Kisanii Quilts welcomes custom and commissioned work. Each custom order is created in collaboration with you to reflect your preferences and design ideas. A non-refundable deposit (typically 50%) is required before work begins. Custom orders cannot be changed or canceled once materials have been

purchased or work has started. Final payment is due before shipment. Photos and updates may be provided throughout the creation process. Custom pieces remain the artistic property of Kisanii Quilts, and photos of finished work may be used for portfolio or promotional purposes unless otherwise requested.

Copyright & Content

All images, text, designs, and artwork on this website are the property of Kisanii Quilts and Elizabeth Greene. You may not copy, reproduce, or use them for commercial purposes without written permission.

Privacy Policy

Your privacy matters. Kisanii Quilts collects only the information needed to process your orders and communicate with you. We never sell, rent, or share your personal information with third parties for marketing purposes.

Liability Disclaimer

Kisanii Quilts is not responsible for any damage or injury resulting from the misuse of products. Please handle all handmade items gently and with care.

Changes to Terms

Kisanii Quilts may update these Terms & Conditions from time to time. Any updates will appear on this page with a revised date.

Contact Us

For questions about your order or these terms, please contact: ■ [Your email address] ■
www.kisaniiquilts.com ■ Instagram: @kisaniiquilts ■ Facebook: [Your Facebook page link]