



A premier education administration organization succeeds in modernizing it's DMS and organizational collaboration going live with Microsoft SharePoint

Pace Solutions Customer Success Story | December 4th 2025

Cadence Education M365 SharePoint Modernization Project customer testimonial

Project Overview

Company: Cadence
Education

Industry: Education
Administration,
Early Childhood
Education

Size: 1000+
Employees

Headquarters:
Scottsdale, Arizona

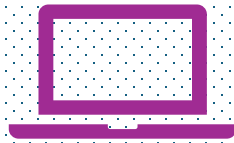


Company Challenge

Efficiently accessing
departmental documents
company wide

Locating accurate resources
across regional and corporate
leadership

Cloud storage misutilization due
to duplicity issues



Solution

M365 Microsoft SharePoint
Online



Benefits

Platform adoption company wide

Reduction of manual efforts in
content upkeep, access

Reduction of errors in file
updates, improved security

Centralized hub for accessing
key files in real time across
organization

Testimonial – what did
Cadence Education say
about working with Pace
Solutions?

Business challenge - initial state

Pace Solutions: Let's revisit the challenge that you all were experiencing prior to the project engagement. Would You mind sharing what Cadence's initial state was like before we started working together?

Cadence Response:

“Our biggest challenge was the lack of a centralized, modern system for internal content and documentation. Critical information was scattered across multiple locations, creating accessibility issues, inconsistent versions, and duplicate file storage. Teams across the organization, from end users and school staff to regional directors and corporate leadership, experienced friction when trying to locate accurate, up-to-date resources.”

“The redesign addressed these issues by consolidating content into a single, structured hub; modernizing navigation, standardizing departmental templates, and streamlining permissions and security. We also introduced automation and workflow improvements that reduce manual effort, support consistent processes, and ensure content is kept current across departments.”

SharePoint Evaluation with Pace Solutions

Pace Solutions: Great, now let's revisit the evaluation process. Please share, what ultimately caused you all to look for a solution? Also, please describe what was your evaluation like with Pace Solutions? What made you feel confident in selecting Pace as the partner to work with?

Cadence Response:

“We began looking for a solution because our internal documentation and content management processes were no longer meeting the needs of our teams. We heard complaints from users and ongoing frustration. Information was spread across multiple locations, version control was inconsistent, and staff at all levels struggled to find accurate, up-to-date resources.”

“During our evaluation, we reviewed several options and focused on finding a partner who understood our operational complexity and could guide us through a full modernization effort.”

“We ultimately selected Pace Solutions because of the strength of the engagement throughout the process. They asked the right questions, moved at the right pace, brought in technical resources when needed, and ensured every stakeholder had clarity. Their approach built confidence and made Pace the clear choice for our organization.”

Project Engagement with Pace Solutions

Pace Solutions: Excellent! Thanks, we are happy to hear that. Now let's talk about the project itself. What was the actual project engagement like with Pace? What were your takeaways in working with the team?

Cadence Response:

“The engagement with Pace Solutions was excellent. The team demonstrated strong M365 expertise, solid business acumen, and consistent professionalism. They articulated concepts clearly, kept the project on track, and remained highly responsive and communicative throughout. They adapted quickly to our feedback and provided recommendations that aligned with our operational needs. Their technical support and guidance directly contributed to the successful outcomes of our SharePoint redesign.”

Project outcome

Pace Solutions: Perfect! Okay great. Let's conclude by talking about the business outcome. After working with Pace Solutions on this project, what outcome did you all receive? Based upon this would you recommend other businesses to work with Pace Solutions?

Cadence response:

“The project delivered exactly what we needed and fully addressed our accessibility and navigation challenges.

Engagement increased immediately after go-live.”

- Page views rose from **1,947** to **71,537** in the first full month after go-live.
- Clicks increased from **2,231** to **97,385** in same first month.

“The new SharePoint hub exceeded expectations in both usability and adoption.”

“I would absolutely recommend Pace Solutions and look forward to partnering with them on future projects.”

Thank You

**Testimonial completed and Approved by -
*Cadence Education, Sr Director of IT***

