



4 Nineteen Education & Training Policy/FAQ

- Reminders will be sent out before all classes.
- **Classes are Non-refundable.** Classes are Transferable up to 3 months of the missed class date for a class of the same value. If the class is less from the original class, no money will be reimbursed. If the class is more the student has to pay the remaining balance in order to register.
- If a student misses any days or hours out of the class they **do not** receive the certificate of completion for the class they missed. They will have to make up the class within 3 months or forfeit the class.
- If a student cancels for **ANY** reason the cancelation policy applies to reason including health and weather related issues.
- If Student asks for a refund, Student is responsible for any and all transaction fees.
- **If you're on a payment plan and if your payment fails with the automatic withdrawals, no refund will be given.** Same rules apply if you paid a deposit and an invoice for the balance is not paid by the due date.
- We accept cash, debit cards, and credit cards (Visa, MasterCard, Discover).
- Online classes, Online courses, Online Templates, Online programs are **Non-Refundable and/or Non-transferable.**
- The total course fee includes all applicable course materials(handouts, manuals, and certificates of completion).
- If for any reason, the class is canceled by us, the whole course fee is refundable including the registration fee. In this scenario, students also have the option of transferring the paid fees to another course date.



4 NINETEEN
EDUCATION & TRAINING

- Disclaimer: None of the services or materials (written or verbal) provided by 4 Nineteen Education & Training, LLC are meant to substitute for medical treatment. The website and any material provided by 4 Nineteen Education & Training are only for educational purposes.
- We do not diagnose or treat health conditions. If you have a medical condition (physical, mental, or emotional) and choose to participate in any of our services, you must do so under the supervision of a physician.
- Also, please either bring or wear loose and comfortable clothing for class
- Bring sheets, top, and bottoms with face cradle cover, towels or anything that may be requested.
- Please arrive 10 minutes early for the class
- Understand that your instructors and classmates are not qualified to perform spinal or skeletal adjustments, diagnose, prescribe, or treat physical or mental illness.
- You will notify your instructor and classmate/partner of all known medical conditions and injuries.
- Massage Therapy is entirely therapeutic and non-sexual in nature.
- Students understand that any illicit or sexually aggressive remarks, advances, or gestures will result in the immediate termination of your time in the class and will be liable for full payment of the class
- Your information will be added to the monthly newsletter list that will keep you updated on what classes are currently enrolling, which modalities will be taught in the future, educational materials for both you and your clients, giveaways, and so much more!!