



## 4 Nineteen Education & Training Policy/FAQ

- Reminders will be sent out before all classes.
- There is a no-risk, 3 day period to cancel your registration and receive a full deposit refund for any reason if paid in full. **NOT including AfterPay payments.**
- **Students who cancel their registration after the 3-day period forfeit a \$100 deposit** which is included in their partial payment and/or full payment. **The deposits are Non-Transfereable. If paid via AfterPay you have to email proof of payments to [questions@4nineteeneducation.com](mailto:questions@4nineteeneducation.com).**
- **Classes are Non-Refundable 2 weeks before the class date and start time.** Students can, however, switch to another LIVE class for the same value at another date and time up to a 3 month period from the original class day.
  - If the same class is not available within the 3 months, you have two options.
    - You'll forfeit the class.
    - Take another class at a higher registration fee but you have to pay the difference or balance.
- If a student cancels for ANY reason the cancelation policy applies to reason including health and weather related issues.
- If Student asks for a refund, Student is responsible for any and all transaction fees.
- **If you're on a payment plan and if your payment fails with the automatic withdrawals, you lose your option for a refund and ability to attend the class, conference or workshop if the balance is not paid 2 weeks before the class.** Same rules apply if you paid a deposit and an invoice for the balance is not paid by the due date.
- A \$100 deposit is to hold a place for the Live Class(s)/webinars. **The balance is due 15 days after the deposit is paid and/or and 2 weeks before the class day depending on when the deposit was made.** Invoices are sent to the email account that was used to register. (prior to Afterpay,no more deposits are accepted after 3.29.23)
- We accept cash, debit cards, and credit cards (Visa, MasterCard, Discover).



- Online classes, Online courses, Online Templates, Online programs are Non-Refundable and/or Non-transferable.
- Subscription programs cancellations must be in writing. The person needs to be signed up for 30 days before you can cancel the program.
- The total course fee includes all applicable course materials(handouts, manuals, and certificates of completion).
- If for any reason, the class is canceled by us, the whole course fee is refundable including the registration fee. In this scenario, students also have the option of transferring the paid fees to another course date.
- Disclaimer: None of the services or materials (written or verbal) provided by 4 Nineteen Education & Training, LLC are meant to substitute for medical treatment. The website and any material provided by 4 Nineteen Education & Training are only for educational purposes.
- We do not diagnose or treat health conditions. If you have a medical condition (physical, mental, or emotional) and choose to participate in any of our services, you must do so under the supervision of a physician.
- Also, please either bring or wear loose and comfortable clothing for class
- Bring sheets, top, and bottoms with face cradle cover, towels or anything that may be requested.
- Please arrive 10 minutes early for the class
- Understand that your instructors and classmates are not qualified to perform spinal or skeletal adjustments, diagnose, prescribe, or treat physical or mental illness.
- You will notify your instructor and classmate/partner of all known medical conditions and injuries.
- Massage Therapy is entirely therapeutic and non-sexual in nature.



- Students understand that any illicit or sexually aggressive remarks, advances, or gestures will result in the immediate termination of your time in the class and will be liable for full payment of the class
- Your information will be added to the monthly newsletter list that will keep you updated on what classes are currently enrolling, which modalities will be taught in the future, educational materials for both you and your clients, giveaways, and so much more!!