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# Community Room

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- The Community Room is located between units 1 & 2. In there you will find a [Washer/Dryer](#) set for your use, just come to the office and pay \$2.00 and you will receive a washer pod and dryer sheet. \$1 per load if you use your own soap.
- There are games, an extra fridge/freezer if you run out of room, charcoal for the grill and other items which are free to use.

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# Boats and Trailers

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- Boats have been launched at the end of Buttermilk Spring Rd (.25 miles away) but this area is soft and can require four wheel drive. If you want to launch your boat from a Marina/Concrete Ramp then take Buttermilk Spring Road back to the split/stop sign and turn right on Hidaway Rd (yes, the sign is spelled this way), [Hideaway Marina](#) is at the end of this road. Ask for help if you need it!
- You can park trailers on the North side of the property along the tree line. This area is between the Lagoon and the lake. Please lock up trailers, we are not responsible if items are lost or stolen.
- Hideaway Marina is the closest Marina to our resort and you can rent boats or get gas and supplies. The Hideaway Marina has offered [special rental rates](#) to our guests, tell them you are a guest of Cedar Hollow and they will let you know of special rates.
- Lockers are limited but are available on the dock free of charge, just ask for a padlock from the office if needed.

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# Contact Information

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- Emergency : Call 911 – The address is:  
2998 Buttermilk Spring Road, Galena
- Maintenance Issue: We live on site and can take care of anything, just text, call or come to the main house
- If it's not urgent then feel free to Text 417-224-5174 with the issue and unit number, we will get right back to you and take care of the situation
- A second number to call/text is Lisa @ 720-220-1906

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## Pets

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- We love pets! Please be respectful of others' space and keep your pets **leashed at all times** when out of the room.
- All **pet poo** needs to be picked up and taken to the dumpster. People not cleaning up after their pet can be asked to leave the resort and forfeit the rest of their stay. Bags are supplied.
- **Excessive barking is not allowed** (longer than a short greeting), please keep your pets with you at all times or kenneled quietly while in the room alone
- Please **do not leave pets alone** in the room for more than an hour or two. Tying out animals is not allowed.
- Use the special pet towels supplied in your room, if you need more please let us know! Bathroom towels should be used for people and left in the room.

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# Resort Guidelines

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While staying here please observe the following guidelines:

- **Check Out is 10am.** Late check out may be available and would be at noon. Please ask if you need a late check out, we will let you know if it is an option.
- **Quiet hours are between 10pm and 6am.** Please be considerate of other guests by keeping noise to a minimum during these hours.
- **The BBQ grills are for everyone's use.** There is charcoal and gas. Please make sure to turn the gas off when done and wash any utensils used and return them to your room. **Gas and charcoal are complimentary,** just ask if you need more gas
- **The chairs and fire pit are for everyone's use.** Please be careful with the fire pit, fires need to stay within the metal ring at all times! We ask that you observe quiet hours starting at 10pm
- Rooms are not cleaned during your stay unless you stay longer than a week. However, linens and towels can be swapped out at any time. You can either leave them in the basket outside your door for us to swap or see us directly. Please let us know if you need linens for the pull out couch.
- If you run out of any supplies let us know, **we will provide paper towels, coffee filters, toilet paper, trash bags, spray cleaner, hand soap and dish soap.**
- Trash goes in the dumpster and gets picked up every week. **Please remove your trash before check out.**
- **Store Hours/Office Hours Vary** - We try to open the store at 8am most days for the busiest part of the season (Memorial Day to Labor Day) but it's just a two person operation here so we will always put a sign on the door to let you know where we are if we are not in the office. Never be afraid to text or call us if you want access to the store! Our personal quiet hours are 10pm to 8am.



## No Smoking or Vaping in Rooms

There is a flower pot outside your room with sand in it, use that as your ashtray and leave no butts on the ground. Be considerate of your neighbors and remember not to smoke by someone's AC unit.

Cleaning Fee is \$250

Each Kitchen Has the Following Supplies Provided:

- Cookie sheet(s)
- Glasses/Plates/Bowls
- Coffee Mugs
- Knives/Spoons/Forks
- Knife block w/Knives
- Cutting boards
- Paper Towel Holder/Paper Towels
- Toaster
- Microwave
- Standard Drip Coffee Maker
- Asst Utensils/Can Opener/Peeler
- Pots/Pan set
- Kids Dish Set for 4
- Dish Rack
- Dishtowels
- Kitchen Washcloths
- Pepper/Salt
- Hot pads
- Dish Soap
- Kitchen Scrubber
- Trashcan/Trash bags
- Broom/Dustpan

Bathroom:

- Bath Towels/Hand Towels/Washcloths
- Floor Mat/Bathmat/Toilet Brush
- Handsoap/TP/Shower Curtain/Organizer

\*\*We do not supply shampoos, conditioners or body soaps

# **Need Clean Linens?**

Please place dirty  
linens in the  
basket and place  
outside your room  
for replacement.

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# Wi-Fi

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Look for CedarHollow\_Guest  
Password is: goodtimes42!

Televisions are equipped with Roku

You can view multiple free channels.

If you need help please let us know.

If you log into your own apps we are not  
responsible if you forget to log yourself off.

**Please make sure you log off!**