

MALUCARE Public Statement of Commitment to Child Safety

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Date: 05/03/2025

Our Commitment to Child Safety

MALUCARE is committed to the safety, wellbeing, and empowerment of all children and young people, including Aboriginal and Torres Strait Islander children. We have zero tolerance for child abuse and are dedicated to ensuring a culturally safe and inclusive environment where all children feel valued, respected, and protected.

Our Child Safe Approach

MALUCARE upholds the **11 Child Safe Standards** and embeds child safety in all aspects of our operations by:

- **Creating a Child-Safe Culture** – Embedding child safety in our leadership, governance, and practices.
- **Empowering Children and Young People** – Ensuring they are informed about their rights, involved in decision-making, and taken seriously.
- **Engaging Families and Communities** – Actively involving families and communities in promoting child safety.
- **Upholding Equity and Respect for Diversity** – Ensuring the diverse needs of children, including those with disability, from culturally diverse backgrounds, are recognised and supported.
- **Ensuring Safe Environments** – Identifying and mitigating risks in physical and online environments.
- **Training and Supporting Staff and Volunteers** – Providing ongoing education and training to equip our workforce with the skills to keep children safe.
- **Implementing Transparent and Accessible Complaint Handling** – Establishing clear, child-focused processes for responding to concerns and allegations.
- **Regularly Reviewing and Improving Child Safety Practices** – Continuously evaluating and strengthening our approach to child safety.

Our Expectations of Staff, Volunteers, and Third-Party Providers

MALUCARE ensures that all staff, volunteers, and external service providers:

- Undergo rigorous recruitment and screening processes, including Working with Children Checks.
- Comply with our **Child Safety and Wellbeing Policy** and **Code of Conduct**.
- Are trained in identifying and responding to child safety concerns.
- Promote the empowerment and cultural safety of all children and young people.

Reporting and Responding to Child Safety Concerns

MALUCARE takes all allegations and concerns regarding child safety seriously. We have clear reporting procedures in place and will:

- Respond promptly to complaints and concerns.
- Report suspected child abuse to the appropriate authorities.
- Provide support to children, families, and affected parties.
- Ensure confidentiality and comply with privacy laws while prioritising the safety of children.

A Shared Responsibility

Child safety is everyone's responsibility. We encourage all members of our community—children, families, staff, volunteers, and external partners—to work together in maintaining a safe and supportive environment for all children.

For more information or to report a concern, please contact us at:

info@malucare.org

Approved By: Benjamin Mitchell

Next Review Date: 05/03/2025