



BOOKING POLICY

Casa-Pel Booking, Payments & Deposits Policy

Bookings at Casa-Pel are confirmed strictly on a first-paid basis.

A booking is only secured once:

- Casa-Pel has confirmed availability.
- Required payment has been made.
- Proof of payment (POP) received.

Deposits

- Accommodation: 30% deposit, balance due 7 days before check-in.
- Events & Romantic Dinners: 50% non-refundable deposit, balance due 14 days before.
- Space Rentals: 30% deposit, balance due 48 hours before use

Security Deposits

- Refundable security deposits may apply and are refunded within 3–7 days after inspection.
- Cancellations.
- Event and space rental deposits are non-refundable.
- Accommodation deposits may be forfeited for late cancellations.

By making payment, you agree to Casa-Pel's terms and conditions.

Payment to:

Bank Name: ABSA
Account Name: Pelisto Holdings Pty Ltd
Account Number: 1523080
Internal Branch Code: 015
External Branch Code: 29-15-67
Branch Name: Palapye
Swift code: BARCBWGX
Currency: BWP

Proof of payment (POP) emailed to: casapelbw@gmail.com