

Ethics

We respect and embrace the ethos of Equity, Diversity and Inclusivity - valuing difference with the spirit of respectful collaboration.

When working with colleagues, clients and other professionals, we create an atmosphere that is vigilant against discriminatory and inequitable practices.

We have a clear and transparent procedure for reporting and resolving discriminatory behaviour.

We respect our clients, colleagues and fellow members by creating an atmosphere of acceptance and reassurance, providing guidance and leadership without seeking to be the centre of attention.

Client Care

Client visits will take place at a suitable venue, ensuring adequate time for discussion and planning of an appropriate and unique ceremony. We recognise that we serve and support our clients requests, to the best of our ability.

We ensure we are flexible and offer a non-judgemental approach to ceremony creation. We are sensitive and engender trust through confidentiality.

We ensure our clients are kept informed and updated throughout the planning and delivery process.

We always send our scripts for approval prior to the ceremony and will conduct a rehearsal, where possible and if requested.

We meet and greet our clients at the ceremony venue, and are available before and immediately after ceremonies.