



2026 FABRICATION WARRANTY

Partial Hand Solutions, LLC
Custom Partial Hand Prosthetic Devices

Limited Fabrication Warranty

Partial Hand Solutions, LLC (PHS) warrants that each custom-fabricated prosthetic device manufactured by PHS is free from defects in materials and workmanship resulting from the fabrication process. This warranty applies only to the original patient for whom the device was fabricated and is non-transferable.

Initial Fit & Fabrication Adjustment Period

PHS provides a 45-day Initial Fit Warranty beginning on the date the clinic receives the completed prosthesis.

- Manufacturing defects
- Material defects
- Fabrication inaccuracies
- Initial fit issues resulting from fabrication
- Alignment concerns identified during the initial fitting
- Design or assembly errors
- Component installation errors

Coverage applies only when concerns are reported to PHS within 45 days of receipt and determined by PHS to be fabrication-related.

Alignment Warranty

Alignment concerns identified during the initial fitting are covered when discussed with PHS within the 45-day period and determined to be the result of fabrication.



Warranty Exclusions

- Residual limb volume changes
- Weight gain/loss or anatomical changes
- Patient growth
- Trauma, misuse, abuse or neglect
- Unauthorized modifications
- Normal wear and tear

Adjustments After 45 Days

Repairs, remakes, or adjustments required after the 45-day Initial Fit Warranty due to residual limb volume changes, anatomical changes, patient preference, alignment modifications, or functional changes are not covered under this warranty and will require a repair evaluation and quotation.

Warranty Claim Procedure

- Notify Partial Hand Solutions within the 45-day warranty period.
- Provide the patient's name, original purchase order number, and a description of the concern.
- Supply photographs, videos, or other requested documentation.
- Return the device to Partial Hand Solutions if requested for inspection or repair.
- Failure to report fabrication concerns within the 45-day period may result in denial of warranty coverage.

Repair or Replacement

If PHS determines that a warranty claim is valid, PHS may repair, remanufacture, or replace the device at its sole discretion. Any repaired or replacement device remains covered only for the balance of the original warranty period.

Limitation of Liability

This warranty covers fabrication defects only and does not extend to clinical evaluation, prosthetic fitting, alignment decisions, rehabilitation services, or other professional services provided by the treating clinician.

Partial Hand Solutions, LLC

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