

## WHY CHOOSE ME

Coach Mackenzie spent six years onboard cruise ships in various management and officer roles. She transitioned to luxury hotels, leading teams in her executive roles with Fairmont and Hilton Hotels. Returning to sea with BC Ferries, she enhanced her marine skills as Chief Steward. In 2025, she studied at Canada Coach Academy to become a professional Cruise Career Coach and also works as an Independent Recruitment Consultant for Cast-A-Way Cruise and Resort Hiring Agency. With her years of hospitality management expertise, her ability to understand the cruise industry from recruitment all the way to the senior management and onboard operational perspective, and her coaching education - she is the ideal resource to help you navigate your cruise career.

## CONTACT

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## EXPERIENCE THE EXTRAORDINARY

You can achieve your dreams of working at sea or develop your skills as a leader. Book a coaching session strategy call for free and find out HOW.



## MY SERVICES

### CV Writing

A Cruise Ship Job CV or Resume needs to be extremely specific and tailored to the industry, company, and job position. The formatting matters greatly because recruiters are handling hundreds of resumes per week, and spend an average of 5 to 7 seconds scanning a resume. If they find what they are looking for, they will read the details. If nothing pops in that time, they move on. I create individualized CV's to set you up for success, ensuring that they are AI compatible as well.

### Interview Coaching

I prepare you for interviews, including mock interviews, confidence building, product and company knowledge and video rehearsals for roles that require audition submissions.

### Leadership Coaching

I help you identify strengths and blind spots, enhance communication and people skills, increase confidence, how to network onboard and with corporate personnel, build crisis management skills, enhance strategies to use high pressure situations as your chance to shine and build a 90 day development plan.

### On-boarding Coaching

I guarantee that you will be better prepared as a new hire if you book a coaching package prior to your first contract. If you do not pass probation I will refund you. I coach you how to handle the culture, ranks, intense schedules, social skills, your resources and rights and how to maximize your development opportunities while having fun.