



# **Client policies**

## **PLEASE READ BEFORE BOOKING**

By booking an appointment, you are confirming that you have **read, understood, and agreed** to all policies listed below. I am currently operating from a **private home studio**, and these policies are strictly enforced to protect my time, my space, and my safety.

**All online bookings automatically agree to these policies.**

Failure to read does **not** excuse policy violations. If you are not comfortable with any part of these policies, please do not continue with booking.

### ***Appointment Scheduling Policy For same day appointments***

Appointment Scheduling Policy For same day appointments, please note that online scheduling is not available due to the 48-hour advance notice requirement. To schedule a same day appointment, please text or call me directly.

### ***Deposit policy***

A deposit is required for all appointments, acceptable payment methods include Cash App, Apple Pay, phone payments, or our online payment services. Deposits may equal up to 50% of the service cost. Appointments before or after hours require a 50% deposit of the total service fee. To prevent scheduling conflicts

### ***NO FOREIGN REFILLS***

If you currently have work from another nail tech, please book a soak-off & full set. This ensures the best results and keeps your nails healthy. Thank you for understanding

## **Location & Privacy**

This is a private home studio, not a public salon. The address will be provided after your deposit is paid. The address is for the scheduled client only and must not be shared.

## **Guests / Children**

As long as they behave appropriately and minimize disruptions, I will permit their attendance. However, if they misbehave, they will not be allowed to return. Moreover, if they cause damage to any property, the client who booked the appointment will be responsible for the costs of replacement or repair.

NO extra guests are allowed. Unless previously discussed and approved by artists Only the client receiving services may enter the studio. Arriving with additional people will result in immediate cancellation with no refund.

## **Lateness**

A 10-minute grace period is allowed. After 10 minutes, a late fee may apply. After 15 minutes, the appointment may be canceled and the deposit forfeited.

Please arrive on time and ready for service.

## **Deposits**

A non-refundable deposit is required to secure all appointments. Deposits are applied toward your total. No deposit = no appointment.

## **Cancellations / No-Shows**

Cancellations must be made at least 24 hours in advance. Same-day cancellations or no-shows will result in loss of deposit. Repeated no-shows may result in loss of future booking privileges.

## **Health & Hygiene**

Please arrive clean and prepared. please notify your artist if you require extra breaks or have health conditions that we should be aware of. We strive to provide exceptional service and make you feel beautiful, so kindly inform us of any accommodations you may need. Appointments will be canceled if there are open wounds, infections, or contagious conditions. I reserve the right to refuse service if hygiene standards are not met.

## **Photos & Content**

Photos and/or videos may be taken for promotional purposes. If you do not wish to be posted, please notify me before your service begins.

## **Payments**

Remaining balance is due at the end of your appointment. No refunds once service has started.

### **Security & Safety**

This is a private residence. Unauthorized entry is strictly prohibited. Only the scheduled client is permitted on the property. The studio and surrounding areas may be monitored by security cameras for safety. Any disrespectful, aggressive, or inappropriate behavior will result in immediate termination of service with no refund. I reserve the right to refuse or end service at any time if I feel unsafe or uncomfortable. Violations of safety or security policies may result in permanent loss of booking privileges.

### **Final Agreement**

Booking an appointment is a binding agreement to all policies listed above. By booking online, you acknowledge and accept full responsibility for complying with these policies. Thank you for respecting my home, my time, and my business. We keep it cute, respectful, and professional over here 

***If you agree to follow and practice these policies please continue with your booking***



***If not then maybe I'm not the one for you and that's ok*** ❤