



## ***Client policies***

### ***Appointment Scheduling Policy For same day appointments***

Appointment Scheduling Policy For same day appointments, please note that online scheduling is not available due to the 48-hour advance notice requirement. To schedule a same day appointment, please text or call me directly.

### ***Deposit policy***

A deposit is required for all appointments, acceptable payment methods include Cash App, Apple Pay, phone payments, or our online payment services. Deposits may equal up to 50% of the service cost. Appointments before or after hours require a 50% deposit of the total service fee. To prevent scheduling conflicts

### ***Appointments Outside Business Hours***

Please note that a non-negotiable fee of \$20 will be charged for appointments before 10AM or after 8PM, reflecting the value of my time.

### ***NO FOREIGN REFILLS***

If you currently have work from another nail tech, please book a soak-off & full set.  
This ensures the best results and keeps your nails healthy. Thank you for understanding

### ***Redo policy***

To ensure timely resolution, please contact the salon within 24 hours of any concerns. If you were satisfied upon leaving the salon, no complimentary redo will be offered. Please speak up immediately if you are unhappy with any aspect. A complimentary nail repair will be provided if a nail breaks within three days of the initial appointment.

### ***Cancellation policy***

Please notify us at least 48 hours prior to your scheduled appointment if you need to cancel or reschedule. Failure to do so will result in the forfeiture of your deposit. In the event of a no-show, you may be liable for the full appointment fee. However, in cases of family emergencies or unavoidable circumstances, your deposit can be applied to a future appointment.

### ***No-show Policy***

Failure to appear will result in forfeiting the full deposit. No refunds will be issued. Three instances of no-shows will lead to termination of client services.

### ***NO Refund Policy***

To request a fix, the client must contact the salon within 24 hours of their appointment if they have a complaint. A refund will not be given if the client leaves the appointment satisfied.

### ***Children & small pets policy***

As long as they behave appropriately and minimize disruptions, I will permit their attendance. However, if they misbehave, they will not be allowed to return. Moreover, if they cause damage to any property, the client who booked the appointment will be responsible for the costs of replacement or repair.

## ***Hygiene policy***

please notify your artist if you require extra breaks or have health conditions that we should be aware of. We strive to provide exceptional service and make you feel beautiful, so kindly inform us of any accommodations you may need.

***If you agree to follow and practice these policies please continue with your booking***



***If not then maybe I'm not the one for you and that's ok*** ❤️