

# **ANNUAL REPORT** 2023-2024



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# **MESSAGE FROM OUR BOARD OF DIRECTORS**

## Chair's Message

On behalf of the Staff, Executive Director, and the Board of Directors of the East Central Newcomer Welcome Centre Inc. (ECNWCI), I am proud to present the 2023-2024 Annual Report.

As a non-profit agency that supports newcomers, immigrants and refugees in the East Central Saskatchewan region towards meaningful settlement and integration in the community, we extend our gratitude for the continuous financial commitment from the Saskatchewan province's Ministry of Immigration and Career Training (ICT) and the Federal government's Immigration, Refugees and Citizenship Canada (IRCC). Thank you ICT and IRCC for trusting and collaborating with ECNWCI in granting financial resources to implement critical services that not only benefits the settlement and integration of newcomers, immigrants and refugees but also the communities in the region and beyond.

To the Board of Directors, the management and staff at ECNWCI, community partners, stakeholders and collaborators, thank you for upholding our

mission of being a welcoming and safe communities with the vision in providing newcomers with settlement services that fosters a sense of shared community by assisting immigrants to adapt to their new lives, realities and opportunities. Guided with our core value of being client-centered with respect and understanding, thank you for always advocating inclusive and diverse communities in the East Central region.

The agency has been spearheading local immigration partnership under the East Central Saskatchewan Immigration Partnership (ECSIP) and is currently undergoing strategic planning engagement to better serve our community.

Yours kindly,

SherJan Maybanting Chair, Board of Directors East Central Newcomer Welcome Centre Inc.

# **BOARD OF DIRECTORS**

Sherjan Maybanting - Chair Lisa Washington - Secretary Gaurav Thakur - Member at Large Brenda Wong - Vice Chairperson Dhiraj Sethi - Member at large





# **MESSAGE FROM OUR EXECUTIVE DIRECTOR**

It is that time of the year again that we take the opportunity to look back at what we have accomplished, or not; examine our current state; and map our future.

The Fiscal year 2023-2024 was another year of success. It was a year of unprecedented number of new clients accessing our programs as well as the number of services and supports extended to newcomers.

There had been many changes in the immigration processes last fiscal year, which affected newcomers positively or negatively. No matter what these changes were, the staff proved their flexibility and resourcefulness on how to continue assisting our clients. I can't thank the staff enough for being committed to the East Central Newcomer Welcome Centre's vision, mission and values and being resilient to the many changes in immigration. The staff are the real backbone of our organization.

I personally would like to thank the Directors for their continued guidance and support to what ECNWCI set out to achieve which is to provide clients inclusive and client centred services with respect, and compassion.

We can't stress enough the importance of continued financial supports from the Immigration, Refugees and Citizenship Canada (IRCC) and the Ministry of Immigration and Career Training (ICT) which paved the way for invaluable programs to be provided to newcomers, immigrants and refugees in the region.

To our clients, who believed in the programs and services, we will continue to work with you in your settlement journey.

Edith Montesclaros Executive Director







# **OVERVIEW**

The East Central Newcomer Welcome Centre Inc. is a distinguished non-profit organization dedicated to delivering comprehensive support and resources to newcomers, immigrants, and refugees within the East Central Saskatchewan region, with the overarching goal of facilitating their successful settlement and integration into the community. Our service area encompasses a generous radius of 150 km around Yorkton.

At our organization, we are deeply committed to extending a warm reception and providing assistance to individuals who have recently arrived in the region.

We are proud to have played and continue to play a vital role in providing essential support and services to the displaced Ukrainians who have found refuge in the East Central Saskatchewan area. We offer a wide range of services, cultural orientation programs, and employment assistance, helping displaced Ukrainians integrate into their new community. By providing guidance on housing, healthcare, education, and other essential needs, the East Central Newcomer Welcome Centre serves as a crucial lifeline, fostering a sense of belonging and empowerment for these individuals and families.

## **Our Vision**

Welcoming and safe communities where newcomers to Canada can succeed

## **Our Mission**

To work with partners to provide newcomers with settlement services, fostering a sense of shared community and assisting immigrants to adapt to their new lives and opportunities.

## **Our Values**

Provide client centered services with respect and understanding.





# **MEET OUR STAFF**

Our staff members demonstrate strong interpersonal skills, understanding and sincere interest in meeting newcomer needs and working with clients from diverse backgrounds.





JUMMAI UMAR Local Immigration Partnership Coordinator



BOLATITO OLAOYE Settlement Advisor



MARIA GAYLE-COLE Employment Coordinator



AMAL SAJEEV Information Advisor





# **OUR PROGRAM AND SERVICES**

The East Central Newcomer Welcome Centre Inc. prides itself on its unwavering commitment to extending a warm embrace to newcomers in East Central Saskatchewan, through the provision of highly personalized services and the facilitation of active community engagement. Our esteemed team diligently aids newcomers, immigrants, and refugees in navigating their diverse needs, encompassing access to vital information, comprehensive orientation to Canadian life, seamless referrals to a myriad of community services, secure housing and accommodation arrangements, as well as fostering meaningful connections with community and cultural groups.

To maximize the effectiveness of our efforts, we have meticulously structured our services into distinct programs. Each program is carefully designed to cater to specific needs and promote successful settlement and integration. Our Enhanced Settlement and Integration program stands out for its exceptional support, while our Community Connections initiative proves invaluable in helping newcomers establish social networks and support systems. The Settlement Worker in Schools (SWIS) program plays a crucial role in assisting newcomer children and their families, while our Employment Program endeavor aids individuals in finding meaningful employment opportunities. Lastly, the East Central Saskatchewan Local Immigration Partnership (ECSIP) works tirelessly to build collaborations and create a welcoming environment for newcomers.

In the previous year, both the East Central Saskatchewan Immigration Partnership (ECSIP) and the Employment Program emerged as groundbreaking additions to our range of services. As we reflect upon our achievements and look ahead, these innovative programs will undoubtedly take center stage, underscoring our unwavering dedication to empowering newcomers and fostering their seamless integration into our vibrant community.





# EAST CENTRAL SASKATCHEWAN IMMIGRATION PARTNERSHIP (ECSIP)

The East Central Saskatchewan Immigration Partnership (ECSIP) is the mechanism through which Immigration, Refugees and Citizenship Canada (IRCC) supports the development of community-based partnerships and planning around the settlement and integration needs of immigrants in East Central Saskatchewan.

ECSIP is an association of community members, organizations, and stakeholders collaborating together to support newcomers settling in East Central Saskatchewan. Working together to identify the unique needs of newcomers and develop strategies to address those needs.

Zonal Immigration Partnerships (ZIP) are Community Initiatives that:

- Promotes the settlement and integration of newcomers;
- Builds on the community's strengths;
- Supports community-level research;
- Promotes linkages between sectors;
- Engages with a diversity of stakeholders;
- Enhances collaboration, coordination and strategic planning at the community level; and
- Fosters a more welcoming community where immigrants are fully engaged and integrated.

As per our mandate, we do not provide direct service to clients, we aim to partner with other organizations to share the perspective of newcomers, and promote the characteristic of a welcoming community through collaboration, partnership and education.

Jummai Umar is the Coordinator for the East Central Saskatchewan Immigration Partnership (ECSIP), based in Yorkton and serving the East Central Saskatchewan region. She has a master's degree in Information Technology and a bachelor's degree in Electrical and Computer Engineering.

Jummai joined ECSIP in January 2023, bringing over ten years of experience in the employment sector. Her background and expertise are invaluable to her role, helping ECSIP achieve its goals more effectively.

Jummai's passion for her work goes beyond her professional qualifications. She is deeply committed to helping newcomers not only settle but also thrive in East Central Saskatchewan. Jummai believes in the importance of creating a supportive and inclusive community where everyone feels at home. Her dedication to the settlement and retention of newcomers is evident in her daily efforts to foster connections, provide resources, and ensure that each individual has the opportunity to succeed.







# **ECSIP Immigrant Advisory Table**

The Immigrant Advisory Table (IAT) is a diverse and inclusive volunteer table with members representing a diversity of backgrounds, ages, cultures, languages, genders, education and varying stages of settlement.

The diverse Immigrant Advisory Table informs the work to the Partnership Advisory Council through their lived experience, knowledge and connections to the newcomer community.



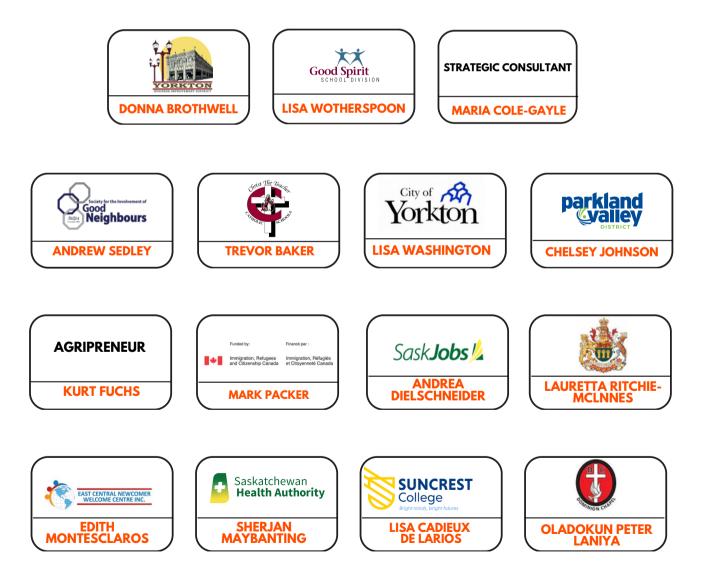




# **ECSIP Advisory Council**

The East Central Saskatchewan Immigration Partnership (ECSIP) is guided by a multi-sector Partnership Advisory Council and is comprised of key community stakeholders. The Partnership Advisory Council guides and oversees the implementation of each multi-year Settlement Strategy and Action Plan.

The East Central Saskatchewan Immigration Partnership Advisory Council's representation includes: all levels of government, settlement agencies, recreation services, safety sector, school boards, language providers, food security, employment, religious institutions, educational institutions, and an Indigenous organization.







# **ECSIP Employer Luncheon 2024**

ECSIP supports the development of community-based partnerships which involves a lot of thoughtful, strategic and creative planning that is centered around the unique needs of newcomers. As Part of ECSIP's work in developing relationships and building strategic linkages in order to guide and direct intentional collaboration, ECSIP hosted business owners and employers to lunch with the goal of fostering collaboration and connection among their diverse workforce.

This event aligns with the Gender-Based Analysis Plus (GBA+) National Capacity Project, which aims to address systemic inequities and promote equity through an intersectional lens. Speakers from diverse backgrounds shared insights on collaboration, inclusion, and workplace diversity.







# **ECSIP Employers Luncheon 2024**



Presentations were on "Fostering Collaboration and maximizing the potentials of immigrant employees for creating a diverse and inclusive environment" and "The benefits to hiring individuals experiencing disability including newcomers". The event presented real-world examples of organizations that have successfully promoted collaboration among diverse teams and highlighted the importance of inclusive policies and practices.

The choice of topics focused on unconscious bias, ally ship, and equitable leadership which encouraged participants to reflect on their own biases and learn practical strategies for fostering collaboration amongst their employees. Also recognizing the significance of offering appropriate support to employees, particularly in the context of equality versus equity.





# **ECNWC EVENTS AND ACTIVITIES**

The East Central Newcomer Welcome Centre Inc. is dedicated to creating a welcoming and inclusive environment for newcomers and their families. Our innovative Settlement Worker in Schools Program and Community Connections Programs provide a variety of events and activities year-round, encouraging social integration and cultural awareness.



At the East Central Newcomer Welcome Centre Inc., we believe that community engagement is key to successful settlement and integration, and we are committed to providing our clients with the tools and resources they need to thrive in their new home.







These events not only offer our clients the opportunity to engage in exciting and educational activities, but also enable them to establish valuable relationships with other newcomers and community members. By participating in activities such as Cross Country skiing, Pumpkin Carving, Tobogganing, Hair Braiding, Disc Golf and Curling, our clients are able to acclimate themselves to the community and develop a sense of comfort and belonging within it.







# FORUMS

Throughout the course of the past year, a diverse array of topics and issues deemed both intriguing and crucial to the welfare of newcomers, immigrants, and refugees were presented in a series of scheduled forums. The ECNWCI, committed to ensuring the availability of such forums, actively engages in partnerships with other community-based agencies to facilitate their provision.

Forums in 2023 - 2024 included:

- Citizenship Test Tutorial
- Canada Revenue Agency Webinars Information Session for Newcomers, Income Tax Basics
- SGI Safety Session New to Driving in Saskatchewan
- Saskatchewan Immigrant Nominee Program (SINP) Information session
- In-class Driver Education
- Income Tax Preparation Clinic

# SINP INFORMATION SESSION

We have partnered with the Government of Saskatchewan's Immigration, Employment and Career Development Division. Through this collaboration, we have provided our clients with comprehensive information and guidance on the Saskatchewan Immigrant Nominee Program (SINP). The SINP offers a pathway for skilled workers, entrepreneurs, and international graduates to obtain permanent residency in Saskatchewan. By working closely with the government's division, we can offer detailed insights into the program's eligibility criteria, application processes, and benefits. Our goal is to equip our clients with the knowledge and resources they need to successfully navigate the SINP and achieve their immigration goals.







# OATH OF CANADIAN CITIZENSHIP CEREMONY

The East Central Newcomer Welcome Centre Inc. loves to celebrate success with our clients. This past year, the Oath of Canadian Citizenship Ceremonies have moved online and we've been using our office as a venue for our clients to virtually attend their Oath of Citizenship Ceremony. These ceremonies have been a highlight of many of our days and we love to see our clients so happy!



# **IN-CLASS DRIVER EDUCATION**

We are proud to have provided newcomers with Driver education sessions, which is an essential aspect of integrating into a new community or country. It enables newcomers to familiarize themselves with the traffic rules and regulations, learn about driving etiquette, and understand the nuances of local roads and routes.







# **EMPLOYMENT SERVICES**

East Central Newcomer welcome Centre is proud to introduce our new Employment Services, tailored specifically for newcomers, ages 18 and over. Whether you arrived in Canada on a student permit, work permit or as a permanent resident, our services are designed to meet your needs. Our goal is to bridge the employment shortage gap in East Central Saskatchewan and connect newcomers with employment opportunities related to their field.

On March 27, 2024, the East Central Saskatchewan Immigration Partnership (ECSIP) hosted its first Business Luncheon for employers, where we introduced our new Employment Services. Thanks to a concerted promotional effort, we officially launched on April 2, 2024. Our dedication paid off: in just the first month, we registered over 30 clients from diverse ethnic backgrounds and various communities across east central Saskatchewan. Impressively, 12 of these individuals, who were previously unemployed, secured meaningful employment through our program.

MARIA COLE-GAYLE is the Employment Coordinator at East Central Newcomer Welcome Centre. She is a multifaceted individual whose life revolves around empowering others and making a positive impact in her community.

As a dedicated and loving mother of two children, ambitious entrepreneur, and a passionate community activist, Maria exemplifies resilience, compassion, and a relentless drive for change.

With a strong background in management, education and a genuine passion for helping others, Maria is committed to assisting newcomers in their transition by facilitating their employment opportunities. She firmly believes that securing meaningful employment is a crucial step in the process of settling into a new country.

Maria's commitment is reflected in her innovative approach and partnerships with local businesses, which ensures that newcomers receive tailored support and opportunities. Her efforts have consistently resulted in successful employment outcomes, enhancing the economic stability and social cohesion of the communities she serves.







# **EMPLOYMENT SERVICES OFFERINGS**

- Needs Assessment
- Resume Writing
- One-on-one Employment Coaching
- Job Search
- Job Matching
- Job Placement
- Job Start financial support
- Counselling
- · Continual monitoring and follow-up of the employment process

The East Central Newcomer Welcome Centre Employment Services plays a crucial role in guiding individuals through the entire employment process, ensuring their successful transition into the workforce. The first step in this process is conducting thorough needs assessments to understand each client's unique strengths, challenges, and employment goals. Using this information, we assist clients in crafting compelling, tailored resumes that effectively highlight their skills and experiences to meet the Canadian standard.

Our Employment Coordinator provides personalized, one-on-one employment coaching sessions, equipping clients with the necessary strategies and confidence to navigate their job search successfully, whether as entrepreneurs or regular employees.

Job matching is vital, as we connect clients with suitable job opportunities that align with their qualifications and career aspirations. Once a job match is identified, we facilitate job placement and where necessary, provide financial support to help clients overcome initial employment barriers. Counselling is a significant part of our services, addressing any personal or professional concerns that may impact clients' job readiness or performance. We believe in continual monitoring and follow-up, maintaining regular contact with clients to track their progress, provide ongoing support, and ensure employment retention.

The ECNWC Employment Program exists to help clients achieve their career objectives and foster long-term employment stability.





# **Employment Services Success Story**



EE Burrito, a popular eatery in Yorkton, has recently employed three new Ukrainian immigrants, thanks to the dedicated efforts of the Employment Services department at the East Central Newcomer Welcome Centre.

The three new hires, Lada, Mariia, and Nataliia, brings diverse skills and their vibrant personalities to the EE Burrito team. Their journey from Ukraine to Canada has been marked by resilience and determination, and their integration into the workforce as limited english speakers, is a testament to the support provided by the East Central Newcomer Welcome Centre and the partnership with employers.

EE Burrito's management has expressed their satisfaction with the new hires. "Lada, Mariia, and Nataliia have quickly become valuable members of our team," said the store manager. "Their diverse backgrounds and strong work ethics have already made a positive impact. We're thrilled to have them on board" said Earnesto.

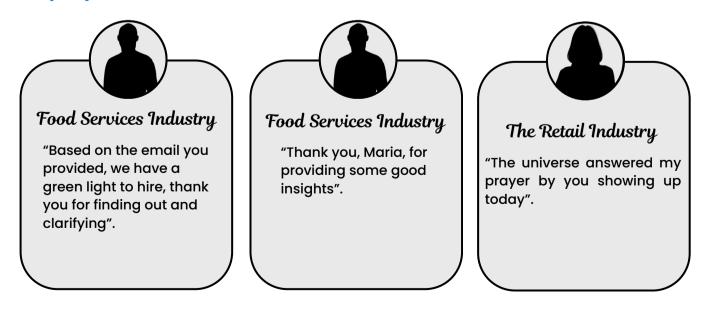




# **Clients Testimonials**



# **Employers Testimonials**







# FEEDBACK FROM OUR CLIENTS

The East Central Newcomer Welcome Centre Inc. offers a lifeline to immigrants coming to Canada, providing essential support to help them settle into their new lives. During the 2023-2024 period, we carried out a detailed survey to understand how our clients felt about our services. The results were fantastic—with each participant giving us glowing feedback. This outstanding feedback highlights our steadfast commitment to excellence and our dedication to ensuring an exceptional experience for everyone we assist.

Furthermore, we were thrilled to receive enthusiastic reviews from our clients on platforms like Google and Facebook. These testimonials not only fill our staff members with pride but also inspire us, illustrating the significant positive impact our services have on the lives of those we assist.

### **Elizah Sidhu**:

"This establishment is an excellent resource for assistance. The staff members are not only genuine but also highly knowledgeable, ensuring that you receive the best possible information. Upon entering, you are greeted warmly, creating an inviting and supportive atmosphere. The team takes the time to understand your specific needs and provides personalized advice and solutions".

### Nathan SM Bark:

If you are a newcomer, recent immigrant, or new student, I highly recommend visiting this establishment. The staff is exceptionally knowledgeable and dedicated to providing all the information you need to successfully settle in".

### **Jayesh Patel:**

"I received a grant for driving license training, which proved to be extremely beneficial. The professional staff members offered expert advice and support throughout the process. Their assistance was especially helpful for newcomers. I highly recommend this service for anyone looking to obtain their driving license".

## Abhinav Sharma:

"This place is a wonderful safe haven for newcomers. They answer all your questions with genuine care and provide excellent guidance. The staff goes above and beyond to make sure you feel welcomed and well-informed. It's a comforting and supportive environment for anyone new to the area. Highly recommended!".





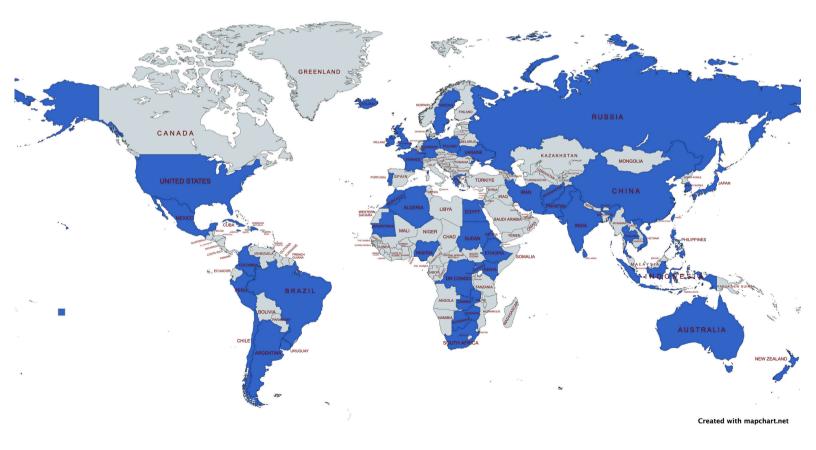
# **OUR IMPACT**

# **Diversity in East Central Saskatchewan**

East Central Saskatchewan is quickly becoming an enticing destination for many newcomers. The area's tranquil lifestyle, welcoming environment, abundant employment opportunities, and affordable cost of living are all major factors attracting people to settle here.

What sets this region apart is its impressive diversity. Our client list features immigrants from over 61 different countries. This variety of cultures and backgrounds not only enhances the local community but also fosters an inclusive and vibrant atmosphere.

The shaded countries identified on the map below showcase the immense diversity of our clientele, and the remarkable distances they have traveled to make Saskatchewan their new home is truly awe-inspiring!

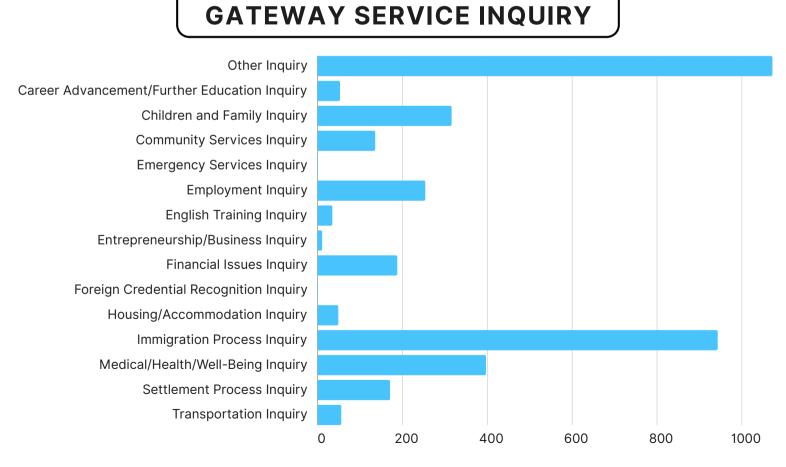




# **SERVICE INQUIRIES**

The East Central Newcomer Welcome Centre Inc. offers a diverse range of communication channels to reach out and explore our services. Notably, during the period of 2023–2024, a significant 27.66% of inquiries were received through phone calls, demonstrating a clear preference for direct conversation. In-person inquiries accounted for 69.86%, underscoring the importance of face-to-face interactions. Surprisingly, email accounted for 1.5% and social media constituted a mere 0.16%, indicating a lower reliance on technology for messaging.

Within the span of 2023-2024, our office received a remarkable total of 3,683 service inquiries. Unsurprisingly, the most prevalent inquiries centered around the Settlement Process, indicating a pressing need for assistance in this area. Following closely behind were inquiries concerning the Immigration Process, reflecting the significance of this topic among our clientele. To visually grasp the distribution of inquiries throughout the past year, we invite you to refer to the Gateway Service Inquire Chart provided below.







# **TOP COUNTRY OF ORIGIN**

In the fiscal year 2023-2024, the Philippines emerged as the leading country of origin for our newly arrived clients, accounting for 30% of the total. India secured the second position with 23%, while Nigeria stood third with 19%. These three countries consistently maintain their top three rankings in terms of the origin of our clients who settle in East Central Saskatchewan.

## LANGUAGES PRESENT IN OUR AREA

The term "mother tongue" refers to the language that an individual learns as a child, typically from their parents, and is also known as their native language.

In East Central Saskatchewan, the majority of newcomers arriving in the past fiscal year are native English speakers. This trend highlights the region's linguistic landscape, where English stands out as the most spoken language. Most of these individuals have pursued higher education, with many having studied English at the college level. As a result, English not only serves as the primary medium of communication but also plays a crucial role in the social and professional integration of newcomers in the community.

Tagalog is the second most commonly reported language among our clients. It is an Austronesian language spoken primarily by the ethnic Tagalog people, who comprise a significant portion of the population of the Philippines. Additionally, Tagalog serves as a second language for the majority of Filipinos. Its standardized form, officially known as Filipino, is the national language of the Philippines and is one of the two official languages, alongside Ukrainian.







# FINANCIAL STATEMENTS





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# STATEMENT OF RESPONSIBILITY

To the Members of the East Central Newcomer Welcome Centre Inc.:

Management is responsible for preparation and presentation of the accompanying financial statements, including responsibility for significant accounting judgments and estimates in accordance with Canadian accounting standards for not-for-profit organizations. This responsibility includes selecting appropriate accounting principles and methods, and making decisions affecting the measurement of transactions in which objective judgment is required.

In discharging its responsibilities for the integrity and fairness of the financial statements, management designs and maintains the necessary accounting systems and related internal controls to provide reasonable assurance that transactions are authorized, assets safeguarded and financial records are properly maintained to provide reliable information for the preparation of financial statements.

The Board is composed entirely of Members who are neither management nor employees of the organization. The Board is responsible for overseeing management in the performance of its financial reporting responsibilities, and for approving the financial information included in the annual report. The Board fulfills these responsibilities by reviewing the financial information prepared by management and discussing relevant matters with management and external auditors. The Board is also responsible for recommending the appointment of the organization's external auditors.

Sensus Chartered Professional Accountants Ltd., an independent firm of Chartered Professional Accountants, is appointed by the Board to audit the financial statements and report directly to them; their report follows. The external auditors have full and free access to, and meet periodically and separately with, both the Board and management to discuss their audit findings.

Board Membe





### INDEPENDENT AUDITOR'S REPORT

To the Board Members of: East Central Newcomers Welcome Centre Inc. Yorkton, Saskatchewan

#### Opinion

We have audited the financial statements of East Central Newcomer Welcome Centre Inc., which comprise the statement of financial position as at March 31, 2024 and the statement of operations and changes in net assets, and statement of cash flows for the year then ended, and notes to the financial statements including a summary of significant accounting policies.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of East Central Newcomer Welcome Centre Inc. as at March 31, 2024, and the results of its operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

#### **Basis for Opinion**

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the audit of the financial statements section of our report. We are independent of East Central Newcomer Welcome Centre Inc. in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with Canadian accounting standards for not-for-profit organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing East Central Newcomer Welcome Centre Inc.'s ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate East Central Newcomer Welcome Centre Inc. or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing East Central Newcomer Welcome Centre Inc.'s financial reporting process.

### Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

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As part of an audit in accordance with Canadian auditing standards, we exercise our professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to . fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the East Central Newcomer Welcome Centre Inc.'s internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the East Central Newcomer Welcome Centre Inc.'s ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the East Central Newcomer Welcome Centre Inc. to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Yorkton, Saskatchewan June 3, 2024

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Chartered Professional Accountants Ltd.



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### EAST CENTRAL NEWCOMER WELCOME CENTRE INC.

### STATEMENT OF FINANCIAL POSITION

As at March 31, 2024

	2024	2023
CURRENT		
Cash Accounts receivable (Note 3) Prepaid expenses	\$ 365,102 3,765 <u>1,111</u>	\$ 260,132 11,233 1,093
	369,978	272,458
CAPITAL ASSETS (Notes 2 and 4)	20,534	16,347
	\$390,512	\$ <u>288,805</u>
CURRENT		
Accounts payable (Note 7) Deferred contributions (Note 5) Deferred contributions related to capital assets (Note 6)	\$ 72,610 286,205 <u>6,981</u> 365,796	\$ 55,823 206,615 <u>5,320</u> 267,758
DEFERRED CONTRIBUTIONS RELATED TO CAPITAL ASSETS (Note 6)	13,553	11,027
	379,349	278,785
NET ASSETS		
UNRESTRICTED NET ASSETS	11,163	10,020
	\$	\$ <u>288,805</u>





STATEMENT OF OPERATIONS AND CHANGES IN NET ASSETS

	2024 Budget Unaudited (Note 10)	2024 Actual	2023 Actual
REVENUE			
Grants - Immigration, Refugees, and Citizenship Canada	\$ 549,691	\$ 494,808	\$ 432,676
<ul> <li>Ministry of Immigration and Career Training</li> <li>Saskatchewan Lotteries</li> </ul>	227,876	203,345 15,643	339,654 9,769
Interest		1,966	0,100
Miscellaneous			2,811
	777,567	715,762	784,910
OPERATING EXPENSES			
Administration	88,222	38,646	33,648
Advertising	12,282	12,295	11,885
Amortization		5,735	4,856
Insurance	645	8,480	8,789
Miscellaneous	5,715	4,808	4,375
Reimbursement	·	4,005	1,287
Rental - building	70,353	60,755	64,996
Rental - equipment	900	900	876
Repairs and maintenance	5,880	8,877	8,150
Salaries and benefits	542,223	514,346	500,314
Supplies	3,466	8,777	11,064
Telephone	5,879	6,016	6,089
Training	1,944	3,023	990
Travel	36,267	32,577	22,533
Utilities	3,791	5,379	5,807
Wage subsidy			95,419
	777,567	714,619	<u> </u>
EXCESS OF REVENUE OVER EXPENSES	\$	1,143	3,832
UNRESTRICTED NET ASSETS, BEGINNING OF YEAR		10,020	6,188
UNRESTRICTED NET ASSETS, END OF YEAR		\$11,163	\$ <u>10,020</u>





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### STATEMENT OF CASH FLOWS

	2024	2023
CASH FLOWS FROM OPERATING ACTIVITIES Cash receipts from funders Cash paid to suppliers and employees Interest received	\$ 805,041 (692,115) <u>1,966</u>	\$ 709,842 (780,750)
	114,892	(70,908)
CASH FLOWS FROM INVESTING ACTIVITIES Purchase of capital assets	(9,922)	(1,857)
CHANGE IN CASH	104,970	(72,765)
CASH, BEGINNING OF YEAR	260,132	332,897
CASH, END OF YEAR	\$ <u>365,102</u>	\$260,132





### **EAST CENTRAL NEWCOMER WELCOME CENTRE INC.** NOTES TO THE FINANCIAL STATEMENTS For the year ended March 31, 2024

#### 1. DESCRIPTION OF ORGANIZATION

East Central Newcomer Welcome Centre Inc. provides services to immigrants, newcomers and refugees towards their smoother settlement and integration in their new community. The organization is exempt from income taxes under paragraph 149(1)(I) of the *Income Tax Act*.

### 2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

These financial statements have been prepared in accordance with the Canadian accounting standards for not-for-profit organizations. The following are considered to be the more significant accounting policies:

#### Revenue recognition

East Central Newcomer Welcome Centre Inc. follows the deferral method of accounting for contributions. Restricted contributions are recognized as revenue in the year in which the related expenses are incurred.

Grants are recognized as revenue when the amounts are known, entitlement to the funding is established, and the expenses to which the funding received have been incurred.

Contributions of cash to purchase depreciable assets or donations of the depreciable capital asset themselves are recognized over the useful life of the asset on the same basis as amortization on the asset. Donations of material and equipment are reported at fair market value.

#### Capital assets

Capital assets are initially recorded at cost. Amortization is recorded using the straight-line method. The rates are intended to amortize the cost of asset over their estimated useful lives.

Computer equipment	4 years
Office furniture	10 years

#### Use of estimates

The preparation of these financial statements in conformity with Canadian accounting standards for not-for-profit organizations requires management to make estimates and assumptions that affect the reported amount of assets and liabilities, the disclosure of contingent assets and liabilities at the date of the financial statements and the reported amount of revenues and expenses during the reporting period. Significant estimates include those used when accounting for amortization of capital assets. All estimates are reviewed periodically and adjustments are made to the statements of operations as appropriate in the year they become known.





### EAST CENTRAL NEWCOMER WELCOME CENTRE INC. NOTES TO THE FINANCIAL STATEMENTS For the year ended March 31, 2024

### 2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (continued)

#### Financial instruments

The organization initially measures its financial assets and financial liabilities at fair value. The organization subsequently measures all its financial assets and financial liabilities at amortized cost.

Financial assets measured at amortized cost include cash and accounts receivable.

Financial liabilities measured at amortized cost include accounts payable.

### 3. ACCOUNTS RECEIVABLE

			2024	2023
GST - IRCC		\$	2,271	\$ 5,870
GST - ICT GST - FOC			1,247	5,229
G31 - FUC		_	247	 134
		\$	3,765	\$ 11,233

### 4. CAPITAL ASSETS

	lance, ing of year	Additions	Disposals	lance, of year
Computer equipment Office furniture	\$ 18,946 10,483	7,936 1,986		\$ 26,882 12,469
	 29,429	9,922		 39,351
ACCUMULATED AMORTIZATION				
Computer equipment Office furniture	 9,599 3,483	4,604 1,131		 14,203 <u>4,614</u>
	 13,082	5,735		 18,817
NET BOOK VALUE	\$ 16,347			\$ 20,534





### EAST CENTRAL NEWCOMER WELCOME CENTRE INC.

NOTES TO THE FINANCIAL STATEMENTS

For the year ended March 31, 2024

### 5. DEFERRED CONTRIBUTIONS

Deferred contributions represent externally restricted unspent resources received in the current year from Refugees and Citizenship Canada (IRCC) and Ministry of Immigration and Career Training (ICT) related to future expenditures. Changes in the deferred contributions balance are as follows:

		ІСТ	I	IRCC		2024		2023
Balance, beginning of year	\$	6,775	\$	199,840	\$	206,615	\$	275,37 <del>9</del>
Add: Funding received during the year		240,020		543,875		783,895		700,567
Less: Amounts recognized as revenue in the year for expenses incurred	_	<u>(204,522</u> )		<u>(499,783</u> )	-	(704,305)	_	(769,331)
Balance, end of year	\$	42,273	\$_	243,932	\$_	286,205	\$_	206,615

### 6. DEFERRED CONTRIBUTIONS RELATED TO CAPITAL ASSETS

Deferred contributions related to capital assets represent restricted contributions received from IRCC, which East Central Newcomer Welcome Centre Inc. used to purchase their computer equipment and office furniture. The changes in the deferred contributions balance for the year are as follows:

	IRCC		:	2024	2023		
Balance, beginning of year	\$	16,347	\$	16,347	\$	19,346	
Add: Funding received during the year for capital purchases		9,922		9,922		1,857	
Less: Amounts amortized into revenue	-	<u>(5,735)</u> 20,534		(5,735) 20,534	-	<u>(4,856</u> ) 16,347	
Current portion	_	<u>(6,981</u> )	_	(6,981)		(5,320)	
Balance, end of year	\$	13,553	\$	13,553	\$	11,027	





NOTES TO THE FINANCIAL STATEMENTS

For the year ended March 31, 2024

### 7. ACCOUNTS PAYABLE

	2024	2023
Accrued wages and vacation Government remittances - source deductions Trade Public Employees Pension Plan	\$ 44,062 20,169 6,603 1,776	\$ 30,061 18,376 6,304 1,082
	\$ 72,610	\$ 55,823

#### 8. RELATED PARTIES

During the year, the organization had transactions with IRCC and ICT which are considered to be related parties as they provide funding to East Central Newcomer Welcome Centre Inc and have significant influence over the organization. Funding received during the year were grants in the amount of \$543,086 (2023 - \$435,097) from IRCC and \$238,843 (2023 - \$265,470) from ICT. The amount of grant revenue received in excess of expenses incurred has been recorded as deferred revenue to be recognized in future periods. These transactions are in the normal course of operations and are measure at the exchange value (the amount of consideration established and agreed to by the related parties), which approximates the arm's length equivalent value.

### 9. FINANCIAL INSTRUMENTS

The organization is exposed to various risks through its financial instruments.

Credit risk

East Central Newcomer Welcome Centre Inc. does not provide credit to its clients.

For grants receivable, the organization assesses, on a continuous basis, amounts receivable on the basis of amounts it is virtually certain to receive based on their estimated realizable value.

Liquidity risk

Liquidity risk is the risk of being unable to meet cash requirements or fund obligations as they become due. It stems from the possibility of delay in realizing the fair value of financial instruments. Liquidity risk has increased from the prior year due to an increase in amounts paid to suppliers and employees and a decrease in amounts received from funders.

The organization manages its liquidity risk by constantly monitoring cash flows and financial liability maturities.

Accounts payable are generally paid within 30 days.

#### **10. BUDGET**

The budget figures presented for comparative purposes are unaudited and are those approved by the funding organizations.





### EAST CENTRAL NEWCOMER WELCOME CENTRE INC. NOTES TO THE FINANCIAL STATEMENTS For the year ended March 31, 2024

### **11. COMMITMENTS**

\_\_\_\_\_

On October 11, 2023 the East Central Newcomer Welcome Centre Inc. signed a 60 month lease term commencing February 1, 2023 for the use of the facility. Monthly payments are \$2,466 occupancy cost plus applicable taxes. Under the terms of the contract, the East Central Newcomer Welcome Centre Inc. is responsible for the risk of damage to the building caused by them. The minimum lease payments to expiration are as follows:

2025	\$ 29,592
2026	29,592
2027	29,592
2028	29,592
2029	24,660





SCHEDULE 1 - STATEMENT OF OPERATIONS FOR IMMIGRATION, REFUGEES, AND CITIZENSHIP CANADA (IRCC)

	2024 Budget Unaudited (Note 10)	2024 Actual	2023 Actual
REVENUE	\$ 549.691	\$ 494,808	\$ 432,676
Grant Miscellaneous	\$ 549,691	ə 494,000 789	<b>a</b> 432,070
Temporary wage subsidy		105	2,811
remporary wage subsidy	1		
	549,691	495,597	435,487
OPERATING EXPENSES			
Administration	67,506	32,253	27,032
Advertising	12,182	10,756	11,711
Amortization		5,736	4,856
Insurance		5,113	5,609
Rental - building	37,914	31,108	27,620
Repairs and maintenance		4,488	3,582
Salaries and benefits	389,697	366,452	325,144
Supplies	5,481	2,443	5,175
Telephone		128	
Training	1,644	2,767	990
Travel	35,267	31,941	21,445
Utilities		2,412	2,323
	549,691	495,597	435,487





SCHEDULE 2 - STATEMENT OF OPERATIONS FOR MINISTER OF IMMIGRATION AND CAREER TRAINING (ICT)

8	2024 Budget Unaudited (Note 10)	2024 Actual	2023 Actual
REVENUE			
Grant Interest	\$ 227,876	\$ 203,345 <u>1,176</u>	\$ 339,654
	227,876	204,521	339,654
OPERATING EXPENSES			
Administration	20,716	6,393	6,615
Advertising	100	154	172
Insurance	645	3,366	3,181
Miscellaneous	2,200	629	3,926
Rental - building	32,439	29,146	37,176
Rental - equipment	900	900	876
Repairs and maintenance	5,880	4,389	4,568
Salaries and benefits	152,526	147,894	175,172
Supplies	1,500	1,901	1,887
Telephone	5,878	5,888	6,089
Training	300	256	
Travel	1,000	637	1,089
Utilities	3,792	2,968	3,484
Wage subsidy			95,419
	227,876	204,521	339,654
EXCESS OF REVENUE OVER EXPENSES	\$	\$	\$





**SCHEDULE 3 - STATEMENT OF OPERATIONS - UNRESTRICTED** 

	2024 Budget Unaudited (Note 10)	2024 Actual	2023 Actual
REVENUE			
Grant - Saskatchewan Lotteries	\$	\$15,643	\$9,769
x			
OPERATING EXPENSES			
Advertising		1,383	
Miscellaneous		4,230	500
Rental - equipment		500	200
Reimbursement expenses		4,006	1,287
Supplies		4,381	3,950
	·	14,500	5,937
EXCESS OF REVENUE OVER EXPENSES	\$	\$1,143	\$ <u>3,832</u>

