

Monday, May 2nd

8:00 a.m. - 5:00 p.m.	PRE-CONFERENCE COURSE TERT - Natalie Duran
8:00 a.m. - 12:00 p.m.	APCO Board and Conference Committee Set-up
1:00 p.m. - 2:00 p.m.	APCO ProCHRT Committee Meeting
2:00 p.m - 3:00 p.m.	APCO Training Committee Meeting
3:00 p.m. - 4:00 p.m.	APCO Social Media Committee
6:00 p.m. - 7:00 p.m.	New Attendee Welcome Reception
7:00 p.m - 11:00 p.m.	Welcome Networking Reception

Tuesday, May 3rd

8:30 a.m. -10:00 a.m.	Opening Breakfast and Awards
10:15 a.m. - 11:00 a.m.	APCO Business Meeting
10:30 a.m - 12:00 p.m.	ECaTS User Group
11:15 a.m. - 12:45 p.m.	SuperSession Surfside Condo Collapse - Chief Dave Downey
12:00 p.m. - 2:30 p.m.	Motorola Trunked User Group (MTUG)
1:00 p.m. - 2:30 p.m.	PSAP Tour St. Pete Police Communications - Meet at Registration Desk 12:45 p.m.
2:00 p.m. - 3:00 p.m.	Telecommunicator Emergency Dispatcher Resilience - Edie DeVilbiss
	Leadership The Business of Leadership - Doug Showalter
	Technical Leading Through Trust - Jennifer Poole & Rick Thomas
	Special Interest Dispatcher Paradigms: The Next Generation Public Safety Dispatcher Conditions - Terry Lee Burnworth
3:00 p.m. - 4:30 p.m.	PSAP Tour St. Pete Police Communications - Meet at Registration Desk 2:45 p.m.
3:30 p.m. - 4:30 p.m.	Telecommunicator Dispatching During Civil Unrest - Doug Showalter
	Leadership Leading from Behind - Bonnie Jenkins
	Technical Lessons Learned from Recent Cyber Attacks - Sean Scott
	Special Interest The Future of 911 Dispatchers Through Community Engagement Amy Tuff & Chris Gonzalez

Wednesday, May 4th

8:30 a.m. - 9:30 a.m.	Telecommunicator Autism Awareness for Telecommunicators and Beyond - Chad Hoffman
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	Leadership Taming 911 Turnover - Strategies for Success - David Batemen
	Technical Don't be a Dinosaur; LMR to LTE Transitions - Terry Lee Burnworth
	Special Interest Communications Morale Committee: Teamwork Makes the Dream Work - Yasmen Barnett & Erika Lakey
10:00 a.m. - 11:00 a.m.	Telecommunicator Call to Action: How We Can Lift Each Other Up to Rise Together - Sara Weston
	Leadership
	Technical Management of Traffic for the ECC - James Oehmke
	Special Interest Alyssa's Law - Jennifer Poole
12:30 p.m. - 1:30 p.m.	Telecommunicator Why are We All Understaffed? - Debbie Gailbreath & Lori Preuss
	Leadership Working 9 to 5, Not Our Way to Make a Living - Yasmen Barnett & Erika Lakey
	Technical Beyond the Vehicle - Jim Lanier
	Special Interest Taking Care of Our Own - Natalie Duran
2:00 p.m. - 3:00 p.m.	Telecommunicator Don't Be Afraid to be a Disrupter - Sara Weston
	Leadership When Policy Kills - Tony Harrison
	Technical Machine Engagement in the ECC: 911 Virtual Assistances through Artificial Intelligence (AI) - Terry Lee Burnworth
	Special Interest CTO Roundtable - Natalie Duran
3:30 p.m. - 4:30 p.m.	Telecommunicator Who Makes a Good Mentor - John Barney
	Leadership
	Technical
	Special Interest Telecommunicator Reclassification - Lisa Cahill
5:00 p.m. - 7:00 p.m.	Exhibit Hall Open

Thursday, May 5th

9:00 a.m. - 1:00 p.m.	Exhibit Hall Open
11:30 a.m. - 1:00 p.m.	Boxed Lunch in the Exhibit Hall
1:30 p.m. - 3:30 p.m.	SuperSession Telecommunicator Mental Health - Dr. Brandy Benson
3:45 p.m. - 5:00 p.m.	APCO Business Meeting and Elections
6:00 p.m. - 7:00 p.m.	Pre-Banquet Reception
7:00 p.m. - 10:00 p.m.	Closing Banquet & Installation of the APCO Board Theme - Star Wars "May the 4th Be With You"

Friday, May 6th

8:00 a.m. - 5:00 p.m.	POST CONFERENCE COURSE Am I A Dispatcher - Tony Harrison
9:00 a.m. - 11:00 a.m.	Post Conference Meeting