

STATE OF FL DOH PST 6th EDITION WORKBOOK SECTION 5 QUIZ-KEY

The below is intended to compliment or be used in conjunction with the FL DOH PST 6th Edition Workbook dated 2024. FL APCO Training Committee recommends the workbook be thoroughly read in preparation for the state examination. The below is meant to aid, not to substitute or supersede the information found in the workbook.

1. The three major incident types are Police, Fire and Metro Public service calls. **Workbook Pg.98**

True or **False**

2. The potential for injury and/or property damage are influencing factors for incident prioritization. **Workbook Pg. 101**

True or False

3. Assault is when some type of physical contact has occurred. Battery is a threat of bodily harm that reasonably causes fear. **Workbook Pg. 99**

True or **False**

4. Describe public service calls. **Workbook Pg. 98**

Incidents that involve requests for non-emergency assistance or information.

5. Define the level of care provided by paramedics. **Workbook Pg. 100**

Advanced Life Support (ALS): Emergency medical care provided by paramedics that involve invasive procedures.

6. List four factors that should be considered by the PST when balancing the urgency/priority of an incident with resource limitations. **Workbook Pg.97**

Severity of the Incident

Number of People Affected

Availability of Resources

Public Safety Risks

THE IMPORTANCE OF INCIDENT TYPES, INCIDENT CLASSIFICATION, AND
PRIORITIZATION



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7. Non-invasive basic life support is the level of care provided by **Workbook Pg. 100**
- A. Paramedics
B. EMTs
C. Trauma Surgeon
D. None of the above
8. Rescue, vehicle accidents and hazardous material incidents are classified as which major incident type. **Workbook Pg. 99**
- A. Fire incident
B. Environmental incident
C. Medical incident
D. Police incident
9. When interrogating a caller, the PST must ask _____ questions to ensure accurate information is received. **Workbook Pg. 97**
- A. Appropriate
B. Vague
C. Only scripted
D. Yes or No
10. Active listening, critical thinking, ongoing training and practice, along with thorough call taking are skills that help the PST to improve **Workbook Pg. 102**
- A. Prioritization
B. Dissemination
C. Public Safety Risk
D. Emotional pressure

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