State PST Exam Mock Test 2

1.	-	Human (4.11)			
	a.	Differences			
	b.	Diversity			
	C.	Contrast			
	d.	Discrepancy			
2.	A mo	obile water source. (10.04)			
	a.	Engine			
	b.	Tanker			
	C.	Fire Boat			
	d.	Brush Truck			
3.	HIPA	A does not prevent PSTs from relaying information to responding units; it does prevent PSTs			
	from	from relaying information to curious callers. (2.05)			
	a.	True			
	b.	False			
4.		nscious effort that requires the listener to understand and interpret what is being heard by ving interest in what the speaker is saying and to ensure mutual understanding is (4.04)			
	a.	Conversation attending			
	b.	Paraphrasing			
	c.	Active listening			
	d.	Communications cycle			
5.	Нуре	ertension is low blood sugar. (9.01)			
	a)	True			
	b)	False			
6.	The ເ	The use of force or threat of force without declaring war to terrorize citizens and achieve a political			
	goal	is known as (11.02)			
	a.	Domestic Terrorism			
	b.	Nationalist Terrorism			
	C.	State Terrorism			
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7.	One example of conditions which could rise to the level of trauma are falls greater than				
	feet. (9.08)				
	a. 8				
	b. 10				
	c. 15				
	d. 18				
8.	When callers intentionally give false information in order to misdirect law enforcement resources				
	where no emergency exists, (4.10)	often initiating a SWAT response is known as	5		
	a. Swatting				
	b. 911 Pranking				
	c. Hoaxing				
	d. 911 fraud				
9.	All TERT members are required to complete the ICS-800 training. (11.04)				
	a. True				
	b. False				
10.	Information should be gathered using the (06.01)				
	a. 3 Ws – Where, Who,	and What			
	b. 5 Ws – Who, What, V	Where, When, and Why			
	c. 4 Ws – Who, What, V	Where, and When			
	d. 6 Ws – Where, What,	r, Weapons, When, Who, and Why			
11.	What type of stress reactions	s are shaking, rapid pulse, and hyperventilation	on? (12.03)		
	a. Emotional				
	b. Cognitive				
	c. Physical				
	d. Behavioral				
12.	Responsibilities of the PST du	uring an MCI include	(9.07)		
	a. Establish a command	d post for field units			
	b. Designate command	•			
	c. Designate the incider	nt commander			
	d. Fulfill resource reque	ests from command			
13.		cal order will assist in the timely dispatching o	of resources. (7.02)		
	a. True				
	b. False				

14.	A secured area for landing emergency aircraft. (9.01)				
	a.	Landing area			
	b.	Emergency landing			
	C.	Emergency zone			
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15.		is defined as the potential for responsibility of payment to an aggrieved party			
	due to the violation of a civil law. (2.04)				
	a.	Criminal Liability			
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16.	The	The ICS is a systematic tool used in the command, control and coordination of emergency			
	response. (11.04)				
	a.	True			
	b.	False			
17.	EMT	EMTs are trained on all of the following except(9.03)			
	a.	Child birth			
	b.	Administering medications			
	c.	Advanced first aid			
	d.	Oxygen therapy			
18.	Whe	When obtaining pertinent information, the PST should explain delays. (7.01)			
	a. 1				
	b. F	alse			
19.	Non-	verbal communication skills include (4.04)			
	a.	Listening for background noise			
	b.	Rushing the caller			
	C.	Use open and close-ended questions			
	d.	Paraphrasing statements to ensure understanding			
20.	Sync	ope means (9.01)			
	a.	Intoxication			
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	c.	Swelling			
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21.	There is a fire in a residential neighborhood. Caller reports smoke and fire coming from roof of the home. What type of fire is this considered? (10.03) a. Industrial b. Trailer c. Multi-Family d. Single Family
22.	Good decision making skills include learning from past mistakes and knowing the possible consequences. (4.05) a. True b. False
23.	EMTs provide the following care except (9.02) a. Splinting b. Immobilization c. Establishing IVs d. CPR
24.	is defined as the willful, negligent, or reckless violation of criminal law or statute which can result in sanctions in the form of imprisonment. (2.04 – 18) a. Felonious Liability b. Criminal Liability c. Civil liability d. Criminal Responsibility
25.	Location is the vital piece of information that should be obtained first. (06.01) a. True b. False
26.	A licensed aeronautical transport unit used for the purpose of rapid patient transport. (9.09) a. Air Rescue Transport Unit b. Air Ambulance Unit c. Air Emergent Unit d. Air Medical Transport Unit
27.	It is not important for the PST to know the agency's geographical areas and the agencies surrounding the boundaries. (7.06) a. True b. False

28.		refers to the mental process of selecting a course of action from two or			
	more	e possible alternatives: (4.05)			
	a.	Supervising			
	b.	Decision making			
	C.	Stress			
	d.	Rational decisions			
29.	311/	211 is a resource PSTs should be aware of and the services they provide.			
	(06.0	93)			
	a.	Federal			
	b.	Local			
	C.	State			
	d.	Community			
30.		medics can provide patients with advanced life support functions such as cardiac monitoring establishing IVs. (9.02)			
	a.	True			
	b.	False			
31.		State resources available to the PSAP include the Highway Patrol, Fish and Wildlife, Department of Health and (06.03)			
	a.	Alcohol, Tobacco & Firearms			
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32.		is defined as bad stress. (12.01)			
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33.	FEMA	A provides services for (11.01)			
	a.	Crisis counseling			
	b.	Unemployment			
	c.	Legal services			
	d.	All of the above			
34.	Infor busir a.	bases such as the Criminal Justice Information System (CJIS) and the Driver and Vehicle mation Database (DAVID) user policies prohibit personal access and dissemination outside ness purposes. (2.04) True			
	b.	False			

35.	CHEMTREC is available to provide emergency information and assistance to anyone involved in a chemical or hazardous material incident around the globe (10.09)				
	a. Monday to Friday 8am to 5pm				
	Seven days a week from 7 am to 9 pm				
	c. 24/7/365				
	d. Available by page only				
36.	When dealing with an upset caller, the use of sarcasm can be used to lighten the situation arcalm the caller. (4.06)	ıd			
	a. True				
	p. False				
37.	Location information includes address or intersection, name of business or apartment comple building or apartment numbers, landmarks and (06.01) a. direction of travel	х,			
	color of the house or building				
	number of cars in the driveway				
	d. whether or not there is a fence				
38.	An emergency is an unexpected situation which may cause injury, loss of life, or damage to property. Some examples are: (10.05) a. HAZMAT Incidents				
	Life-threatening injuries/illnessExtrications				
	c. Extrications d. All the above				
39.	The first test call of the 911 system was made in (01.01)				
55.	a. Huntsville, AL				
	D. Haleyville, AL				
	c. Orange County, FL				
	d. Orange County, CA				
40.	When staging for an incident, the responding field units should choose a location right in front	of			
	the scene. (10.01)				
	a. True				
	o. False				
41.	The highest rank in the Fire Chain of Command is (10.01) a. Battalion Chief b. District Chief c. Chief				
	d. Deputy or Assistant Chief				

42.	PSTs must have the ability to use logical and sound judgment based on (4.05)			
	a.	Inferences		
	b.	Common sense		
	c.	What someone else tells them?		
	d.	Experience and knowledge		
43.		ything a PST does or says may be recorded, reproduced and examined. (7.01)		
		True		
	b. I	False		
44.		can be divided by city, county, zone, region, or territory. (06.06)		
	a.	Logs		
	b.	Jurisdictions		
	С.	Teletype		
	d.	Interoperability		
45.	A method which provides PSTs and supervisors the opportunity to regularly monitor work performance and take corrective action in the form of training is known as (01.08)			
	a.	Quality Assurance		
	b.	Daily Observation Report		
	c.	Remedial Training		
	d.	Standard Evaluation Guidelines		
46.	International terrorism is defined as terrorism practiced in one's own country against one's own			
	people. (11.02)			
	a.	True		
	b.	False		
47.	Guid	elines for testifying in any court setting include all of the following except: (2.09)		
	a.	Refresh your memory before testifying		
	b.	Being courteous, using appropriate titles		
	c.	Exaggerate or guess when you are unsure about answers		
	d.	Do not volunteer information, answer only the question you are asked		
48.	Law	Enforcement doesn't assist with evacuations. (10.11)		
	a.	True		
	b.	False		
49.	a. I b. (ch mnemonic is commonly used to aid in obtaining the standard vehicle description? (7.01) DAVID CYMBALS VIN		
	d. I			

50.	Improperly logging information of forms could result in violations of user agreements, civil lawsuits, fines, and licensure revocations. (06.04)		
	a. True		
	b. False		
51.	All of the following are good techniques used to control hysterical, angry or highly emotional callers except		
	a. Elevating to the caller's emotional level		
	b. Providing reassurance		
	c. Using the caller's name		
	d. Building a good rapport with the caller		
52.	A stolen vehicle is considered a non-emergency incident. (06.02)		
	a. True		
	b. False		
53.	When the PIO is unavailable, agency policy may dictate the amount and type of information provided to members of the media or may prohibit all communications until the PIO is available. (2.08)		
	a. True		
	b. False		
54.	is the successful, simultaneous performance of two or more		
	tasks by one individual. (7.07)		
	a. Active listening		
	b. Performance standards		
	c. Situational awareness		
	d. Multi-functional dexterity		
55.	Critical Incident Stress Management teams are available only during normal business hours. (12.07)		
	a. True		
	b. False		
	D. Taise		
56.	Mutual Aid Agreements allow emergency responders to reach across jurisdictional boundaries to		
	supplement the requesting agency's resources. (06.06)		
	a. True		
	b. False		

57.	Silver Alerts provide a standardized system to aid local law enforcement in the rescue of an elderly person with a cognitive impairment who is lost or missing (8.11)			
	a. True			
	b. False			
58.	The Health Insurance Portability and Accountability Act of 1996 was designed to protect from disclosure of protected health information (PHI) that is oral, written or			
	electronic. (2.05)			
	a. Physicians			
	b. Patients			
	c. Insurance Companies			
	d. Hospitals			
59.	What type of resources are the Highway Patrol, Fish & Wildlife, and the Department of Health? (7.03)			
	a. Local			
	b. County			
	c. State			
	d. Federal			
60.	Maintaining good personal hygiene and adherence to agency dress code are not necessary in confined work spaces. (01.06)			
	a. True			
	b. False			
61.	Ethics is defined as the principles of, and that			
	govern an individual or group. (2.01)			
	a. Professionalism, honor and integrity			
	b. Honor, morality and integrity			
	c. Honor, morality and accepted rules of conduct			
	d. Duty, honor and integrity			
62.	One of the benefits of being a PST is receiving gratuities and gifts. (2.02)			
	a. True			
	b. False			
63.	are central databases used for tracking crime-related data at state			
	and national levels respectively. (8.01)			
	a. FCIC/NCIC			
	b. NCIC/CJIS			
	c. CJIS/DAVID			
	d. FCIC/DAVID			

64.	Felony: A serious crime punishable by death or imprisonment in a penitentiary or
	in correctional facilities for a year or more. (8.01)
	a. Municipal
	b. County
	c. State
	d. Federal
65.	More than one element of Critical Incident Stress Management may be utilized after a critical
	incident. (12.06)
	a. True
	b. False
66.	In 1981, declared the first National Public Safety Telecommunicators Weeks as
	a nod to the voices behind the headset. (01.01)
	a. New York
	b. Florida
	c. Michigan
	d. California
67.	Which of the following is not a primary duty of law enforcement officers (8.02)
	a. Provide community policing, education, and crime prevention
	b. Provide safety to the public and protection of property
	c. Relaying information quickly and accurately
	d. Investigate and document incidents and crime
68.	The Enhanced 911 system was introduced in Orange County, CA in 1980. (01.02)
	a. True
	b. False
69.	The Communications Cycle is made up of the following components: (4.08)
	a) Sender, Receiver, Message, Media, Response
	b) Transmitter, Receiver, Media, Medium, Feedback
	c) Sender, Receiver, Message, Medium, Feedback
	d) Transmitter, Receiver, Message, Medium, Reply
70.	complaints involve an offense against society and can be penalized by punishment
	such as incarceration or probation. (8.04)
	a. Criminal
	b. Misdemeanor
	c. Civil
	d. Felony

71.	The Incident Command System (ICS) is solely used by the federal and state government. (11.04)				
	a. True				
	b. False				
72.	Typically the five major functional areas in ICS are Command, Operations, Planning, Logistics, and (11.04)				
	a. Finance/Administration				
	b. Equipment				
	c. Training				
	d. Safety				
73.	Which of the following is not a stressor that is unique to the environment of a Public Safety Tele communicator? (12.02)				
	a. They take on others problems				
	b. The lack of sleep he or she gets				
	c. No one understands what he or she does for a living				
	d. Not caring about the problems of others				
74.	Providing legal advice can attach liability to the PST and/or the employing agency (8.05)				
	a. True				
	b. False				
75.	What types of stress reactions are changes in eating, withdrawal, and decrease in personal hygiene? (12.03)				
	a. Emotional				
	b. Cognitive				
	c. Physical				
	d. Behavioral				
76.	Each PST owes a standard of care to all stakeholders, by virtue of being endowed with the significant responsibilities of being a PST. (8.05)				
	a. True				
	b. False				
77.	Just occurred: the event has been committed and there is no threat to life or				
	property. (8.06)				
	a. Impending				
	b. Imminent				
	c. Critical				
	d. Immediate				

78.	 What types of stress reactions are irritability, feeling overwhelmed and depression? (12.03) a. Emotional b. Cognitive c. Physical 				
		Behavioral			
79.		role of the PST is to gather and summarize pertinent information and relay it in a timely ner to the responder. (8.07)			
	a.	True			
	b.	False			
80.		The five phases of an Active Shooter Incident are (8.07)			
	a.	Fantasy, Planning, Preparation, Approach and Implementation			
	b.	Fantasizing, Researching, Preparation, Planning and Implementation			
	C.	Dreaming, Planning, Logistics, Approach and Implementation			
	d.	Fantasy, Planning, Preparation, Containment and implementation			
81.	Α	primary role is to process the information received and deploy the closest,			
	most appropriate field resource, based on the incident classification and priority. (01.03)				
	a.	call taker's			
	b.	supervisor's			
	C.	dispatcher's			
	d.	operator's			
82.	When providing instructions to a caller, it is important that the PST obtain feedback to ensure understanding. (4.08)				
	a)	True			
	b)	False			
83.	The l	in CYMBALS is for the tag number. (06.01)			
	a.	True			
	b.	False			
84.	PSTs should treat all calls the same way, keeping responder, citizen, scene safety, and patient care				
	in mi	nd. (8.07)			
	a.	True			
	b.	False			
85.	Proper interview questions for suicidal callers should include (8.08)				
	a.	Is it a threat or attempt?			
	b.	What is the method/means?			
	c.	Is anyone else present?			
	d.	All of the above			

86.	FEMA provides funding for housing, medical assistance, funerals, fuels (heat source), items for clean-up, vehicle repair, and moving/storage. (11.01)			
	a.	True		
	b.	False		
87.	PSTs	need to be aware of officer safety issues at every scene. For	all incidents, regardless of the	
	natu	re, the PST needs to gather information including: $(8.09 - 84)$		
	a.	Nature of the incident/threat		
	b.	Suspect's description and current location		
	C.	History (premise history, hazmat information, and other re	esponder safety issues)	
	d.	Universal precautions		
	e.	All of the above		
88.	The t	hree phases of a Hostage situation are. (8.07)		
	a.	Initial, Negotiation, and Release		
	b.	Taking, Demanding, and Surrender		
	C.	Initial, Negotiation, and Termination		
	d.	Observation, Containment and Termination		
89.	PSTs do not need to be available in the event of a natural disaster, emergency mobilizations, or			
	othe	r declarations of emergency. (01.05)		
	a.	True		
	b.	False		
90.	The US Department of Homeland Security is responsible for guarding against terrorism, securing			
	US b	oarders, enforcing US immigration laws, and	(11.01)	
	a.	investigating transportation accidents		
	b.	improving federal readiness for disasters		
	c.	provide the safest aerospace system		
	d.	maintaining emergency management programs		
91.	The E	Enhanced 911 system includes (01.02)		
	a.	text and photos		
	b.	AIN/AIL		
	C.	text and video		
	d.	ANI/ALI		
92.	The phases of a barricaded subject are (8.07)			
	a.	Barricading, Observation, Conclusion		
	b.	Observation, Containment and Termination		
	C.	Barricading, Observation, Securing		
	d.	Observation, Securing and Recovery		

93.	Silver Alerts provide a standardized system to aid local law enforcement in the rescue of an elderly person with a cognitive impairment who is lost or missing (8.11) a. True b. False
94.	There are several Critical Incident Stress Management resources available on line? (12.07) a. True b. False
95.	A Blue Alert contains a subject and/or vehicle description of persons that may pose a serious threat to the public after ahas been seriously injured, killed, or goes missing in the line of duty (8.11) a. Firefighter and LEO b. Law Enforcement Officer c. Member of the Armed Services d. Firefighter
96.	The first two-way radio system was implemented in (01.01) a. Bayonne, New Jersey b. Detroit Michigan c. San Jose, California d. Chicago Illinois
97.	Facts are based on perceptions and inferences are based on something that has happened. (4.09) a. True b. False
98.	If a caller is providing information that appears suspicious, the PST should (4.10) a. Ask the caller to repeat, then paraphrase b. Tell the caller their story does not make sense c. Ask follow-up/open-ended questions d. Take the information as it is provided and relay to responders
99.	Critical Incident Stress Management is therapy. (12.04) a. True b. False
100.	is used to seek to form self-determination which may range from gaining greater autonomy to establishing a completely independent sovereign state. (11.02) a. Domestic Terrorism b. State Terrorism c. Nationalist Terrorism d. International Terrorism

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	b.	Life-threatening injuries/illness		
	c.	Extrications		
	d.	All the above		
39.	The fi	rst test call of the 911 system was made in	. (01.01)	
	a.	Huntsville, AL	_	
	b.	Haleyville, AL		
	c.	Orange County, FL		
	d.	Orange County, CA		
40.	When	staging for an incident, the responding field units should choose a	location right in front of	
		rene. (10.01)	Ü	
	a.	True		
	b.	False		
41.	The h	ighest rank in the Fire Chain of Command is	. (10.01)	
		attalion Chief	(,	
		istrict Chief		
		hief		
		eputy or Assistant Chief		

42.	PSTs	must have the ability to use logical and sound judgment based on	(4.05)
	a.	Inferences	
	b.	Common sense	
	c.	What someone else tells them?	
	d.	Experience and knowledge	
43.	Every <mark>a. T</mark> b. F		
44.		can be divided by city, county, zone, region, or territory. (06.06)	
	a.	Logs	
	b.	Jurisdictions	
	c.	Teletype	
	d.	Interoperability	
45.		ethod which provides PSTs and supervisors the opportunity to regularly monitor ormance and take corrective action in the form of training is known as	
	a.	Quality Assurance	
	b.	Daily Observation Report	
	c.	Remedial Training	
	d.	Standard Evaluation Guidelines	
46.		national terrorism is defined as terrorism practiced in one's own country against one ble. (11.02) True False	's own
47.	Guid	elines for testifying in any court setting include all of the following except: (2.09)	
٠,,	a.	Refresh your memory before testifying	
	b.	Being courteous, using appropriate titles	
	C.	Exaggerate or guess when you are unsure about answers	
	d.	Do not volunteer information, answer only the question you are asked	
48.	Law I	Enforcement doesn't assist with evacuations. (10.11)	
	a.	True	
	b.	False	
49.	a. C b. C	th mnemonic is commonly used to aid in obtaining the standard vehicle description? (DAVID CYMBALS /IN FCIC	7.01)

	lawsuits, fines, and licensure revocations. (06.04)
	<mark>a. True</mark>
	b. False
51.	All of the following are good techniques used to control hysterical, angry or highly emotional callers except . (4.06)
	a. Elevating to the caller's emotional level
	b. Providing reassurance
	c. Using the caller's name
	d. Building a good rapport with the caller
52.	A stolen vehicle is considered a non-emergency incident. (06.02)
	<mark>a. True</mark>
	b. False
53.	When the PIO is unavailable, agency policy may dictate the amount and type of information provided to members of the media or may prohibit all communications until the PIO is available. (2.08) a. True b. False
54.	tasks by one individual. (7.07) a. Active listening b. Performance standards c. Situational awareness d. Multi-functional dexterity
55.	Critical Incident Stress Management teams are available only during normal business hours. (12.07) a. True b. False
56.	Mutual Aid Agreements allow emergency responders to reach across jurisdictional boundaries to supplement the requesting agency's resources. (06.06) a. True b. False

Improperly logging information of forms could result in violations of user agreements, civil

50.

57.	Silver Alerts provide a standardized system to aid local law enforcement in the rescue of an elderly person with a cognitive impairment who is lost or missing (8.11)
	<mark>a. True</mark>
	b. False
58.	The Health Insurance Portability and Accountability Act of 1996 was designed to protect from disclosure of protected health information (PHI) that is oral, written or
	electronic. (2.05)
	a. Physicians
	b. Patients
	c. Insurance Companies
	d. Hospitals
59.	What type of resources are the Highway Patrol, Fish & Wildlife, and the Department of Health?
	(7.03)
	a. Local
	b. County
	<mark>c. State</mark> d. Federal
	u. reuerai
60.	Maintaining good personal hygiene and adherence to agency dress code are not necessary in
	confined work spaces. (01.06)
	a. True
	<mark>b. False</mark>
61.	Ethics is defined as the principles of, and that
	govern an individual or group. (2.01)
	a. Professionalism, honor and integrity
	b. Honor, morality and integrity
	c. Honor, morality and accepted rules of conduct
	d. Duty, honor and integrity
62.	One of the benefits of being a PST is receiving gratuities and gifts. (2.02)
	a. True
	<mark>b. False</mark>
63.	are central databases used for tracking crime-related data at state
	and national levels respectively. (8.01)
	a. FCIC/NCIC
	b. NCIC/CJIS
	c. CJIS/DAVID
	d. FCIC/DAVID

64.	Felony: A serious crime punishable by death or imprisonment in a penitentiary or in correctional facilities for a year or more. (8.01) a. Municipal b. County c. State d. Federal
65.	More than one element of Critical Incident Stress Management may be utilized after a critical incident. (12.06) a. True b. False
66.	In 1981, declared the first National Public Safety Telecommunicators Weeks as a nod to the voices behind the headset. (01.01) a. New York b. Florida c. Michigan d. California
67.	 Which of the following is not a primary duty of law enforcement officers (8.02) a. Provide community policing, education, and crime prevention b. Provide safety to the public and protection of property c. Relaying information quickly and accurately d. Investigate and document incidents and crime
68.	The Enhanced 911 system was introduced in Orange County, CA in 1980. (01.02) a. True b. False
69.	 The Communications Cycle is made up of the following components: (4.08) a) Sender, Receiver, Message, Media, Response b) Transmitter, Receiver, Media, Medium, Feedback c) Sender, Receiver, Message, Medium, Feedback d) Transmitter, Receiver, Message, Medium, Reply
70.	complaints involve an offense against society and can be penalized by punishment such as incarceration or probation. (8.04) a. Criminal b. Misdemeanor c. Civil d. Felony

71.	The Incident Command System (ICS) is solely used by the federal and state government. (11.04)
	a. True
	<mark>b. False</mark>
72.	Typically the five major functional areas in ICS are Command, Operations, Planning, Logistics, and (11.04)
	a. Finance/Administration
	b. Equipment
	c. Training
	d. Safety
73.	Which of the following is not a stressor that is unique to the environment of a Public Safety Tele communicator? (12.02)
	a. They take on others problems
	b. The lack of sleep he or she gets
	c. No one understands what he or she does for a living
	d. Not caring about the problems of others
74.	Providing legal advice can attach liability to the PST and/or the employing agency (8.05) a. True b. False
75.	What types of stress reactions are changes in eating, withdrawal, and decrease in personal hygiene? (12.03) a. Emotional b. Cognitive c. Physical d. Behavioral
76.	Each PST owes a standard of care to all stakeholders, by virtue of being endowed with the significant responsibilities of being a PST. (8.05) a. True b. False
77.	Just occurred: the event has been committed and there is no threat to life or property. (8.06) a. Impending b. Imminent c. Critical d. Immediate

78.	What types of stress reactions are irritability, feeling overwhelmed and depression? (12.03) a. Emotional		
		ognitive	
		hysical	
	d. B	ehavioral	
79.		ole of the PST is to gather and summarize pertinent information and relay it in a timely er to the responder. (8.07)	
	a.	True True	
	b.	False	
80.	The f	ive phases of an Active Shooter Incident are	
	(8.07)		
	a.	Fantasy, Planning, Preparation, Approach and Implementation	
	b.	Fantasizing, Researching, Preparation, Planning and Implementation	
	C.	Dreaming, Planning, Logistics, Approach and Implementation	
	d.	Fantasy, Planning, Preparation, Containment and implementation	
81.	A	primary role is to process the information received and deploy the closest,	
	most	appropriate field resource, based on the incident classification and priority. (01.03)	
	a.	call taker's	
	b.	supervisor's	
	c.	dispatcher's	
	d.	operator's	
82.	When	providing instructions to a caller, it is important that the PST obtain feedback to ensure	
	under	standing. (4.08)	
	a)	<u>True</u>	
	b)	False	
83.	The L	in CYMBALS is for the tag number. (06.01)	
	a.	<u>True</u>	
	b.	False	
84.	PSTs s	should treat all calls the same way, keeping responder, citizen, scene safety, and patient care	
	in mir	nd. (8.07)	
	a.	True	
	b.	False False	
85.	Prope	er interview questions for suicidal callers should include (8.08)	
	a.	Is it a threat or attempt?	
	b.	What is the method/means?	
	c.	Is anyone else present?	
	d.	All of the above	

86.	FEMA provides funding for housing, medical assistance, funerals, fuels (heat source), items for clean-up, vehicle repair, and moving/storage. (11.01) a. True b. False
87.	PSTs need to be aware of officer safety issues at every scene. For all incidents, regardless of the nature, the PST needs to gather information including: (8.09 – 84) a. Nature of the incident/threat b. Suspect's description and current location c. History (premise history, hazmat information, and other responder safety issues) d. Universal precautions e. All of the above
88.	The three phases of a Hostage situation are. (8.07) a. Initial, Negotiation, and Release b. Taking, Demanding, and Surrender c. Initial, Negotiation, and Termination d. Observation, Containment and Termination
89.	PSTs do not need to be available in the event of a natural disaster, emergency mobilizations, or other declarations of emergency. (01.05) a. True b. False
90.	The US Department of Homeland Security is responsible for guarding against terrorism, securing US boarders, enforcing US immigration laws, and (11.01) a. investigating transportation accidents b. improving federal readiness for disasters c. provide the safest aerospace system d. maintaining emergency management programs
91.	The Enhanced 911 system includes (01.02) a. text and photos b. AIN/AIL c. text and video d. ANI/ALI
92.	The phases of a barricaded subject are (8.07) a. Barricading, Observation, Conclusion b. Observation, Containment and Termination c. Barricading, Observation, Securing d. Observation, Securing and Recovery

93.	Silver Alerts provide a standardized system to aid local law enforcement in the rescue of an elderly person with a cognitive impairment who is lost or missing (8.11) a. True b. False
94.	There are several Critical Incident Stress Management resources available on line? (12.07) a. True b. False
95.	A Blue Alert contains a subject and/or vehicle description of persons that may pose a serious threat to the public after ahas been seriously injured, killed, or goes missing in the line of duty (8.11) a. Firefighter and LEO b. Law Enforcement Officer c. Member of the Armed Services d. Firefighter
96.	The first two-way radio system was implemented in (01.01) a. Bayonne, New Jersey b. Detroit Michigan c. San Jose, California d. Chicago Illinois
97.	Facts are based on perceptions and inferences are based on something that has happened. (4.09) a. True b. False
98.	If a caller is providing information that appears suspicious, the PST should (4.10) a. Ask the caller to repeat, then paraphrase b. Tell the caller their story does not make sense c. Ask follow-up/open-ended questions d. Take the information as it is provided and relay to responders
99.	Critical Incident Stress Management is therapy. (12.04) a. True b. False
100.	is used to seek to form self-determination which may range from gaining greater autonomy to establishing a completely independent sovereign state. (11.02) a. Domestic Terrorism b. State Terrorism c. Nationalist Terrorism d. International Terrorism