

State PST Exam Mock Test 2

The below is intended to compliment or be used in conjunction with the FL DOH PST 6th Edition Workbook dated 2024. FL APCO Training Committee recommends the workbook be thoroughly read in preparation for the state examination. The below is meant to aid, not to substitute or supersede the information found in the workbook.

1. A PERSON WHO MALICIOUSLY AND REPEATEDLY FOLLOWS, HARASSES, OR CYBER STALKS ANOTHER PERSON IS THE DEFINITION OF STALKING.

- A. True
- B. False

2. UNLAWFULLY ENTERING A DWELLING, STRUCTURE, OR CONVEYANCE WITH THE INTENT TO COMMIT AN OFFENSE INSIDE IS THE DEFINITION OF:

- A. ROBBERY
- B. BURGLARY
- C. ASSAULT
- D. TRESPASS

3. ANY NON-CONSENSUAL TOUCHING OF THE INTIMATE PARTS OF ANOTHER IS THE DEFINITION OF:

- A. ASSAULT
- B. SEXUAL BATTERY
- C. STALKING
- D. CRIMINAL MISCHIEF

4. IN THE CONTEXT OF PUBLIC SAFETY TELECOMMUNICATIONS, PERFORMANCE STANDARDS OUTLINE THE ESSENTIAL COMPETENCIES AND SKILLS THAT PSTS MUST POSSESS TO EFFECTIVELY CARRY OUT THEIR DUTIES.

- A. TRUE
- B. FALSE

5. A FIGHT IS A VERBAL ARGUMENT WHICH HAS NOT YET RESULTED IN PHYSICAL CONTACT.

- A. TRUE
- B. FALSE

6. THIS SYSTEM ALLOWS TARGETED CALLS TO BE MADE TO SPECIFIC GEOGRAPHIC AREAS, ALERTING RESIDENTS OF DANGERS OR INSTRUCTIONS. THIS DESCRIBES:

- A. EMERGENCY ALERT SYSTEM (EAS)
- B. WIRELESS EMERGENCY ALERTS (WEA)
- C. REVERSE 911
- D. SOCIAL MEDIA



State PST Exam Mock Test 2

7. WHAT IS THE INTERNATIONALLY RECOGNIZED DISTRESS SIGNAL?

- A. ALL CLEAR
- B. MAYDAY
- C. EMERGENCY TRAFFIC
- D. UNDER CONTROL

8. MULTI-FUNCTIONAL DEXTERITY IS THE ABILITY TO PROCESS INFORMATION FROM MULTIPLE SOURCES ONE STEP AT A TIME.

- A. TRUE
- B. FALSE

9. THE STATE OF BEING PROTECTED AGAINST THE CRIMINAL OR UNAUTHORIZED USE OF ELECTRONIC DATA, OR THE MEASURES TO ACHIEVE THIS, IS THE DEFINITION OF:

- A. CYBERSECURITY
- B. PHISHING
- C. DATA INTEGRITY
- D. INTERNET PROTOCOL

10. THE 911 ACT WAS ENACTED TO ESTABLISH 911 AS THE NATIONAL EMERGENCY PHONE NUMBER AND TO PUT OTHER MANDATES IN PLACE TO PRESERVE THE INTEGRITY OF EMERGENCY SERVICES.

- A. TRUE
- B. FALSE

11. IT IS CRUCIAL FOR PSTS TO REPORT FOR DUTY ON TIME AND BE PREPARED TO WORK LONG HOURS, TO ENSURE APPROPRIATE STAFFING LEVELS ARE MAINTAINED.

- A. TRUE
- B. FALSE

12. WHAT IS THE NAME FOR A GROUP OF RESPONDERS TRAINED TO DEAL WITH UNUSUALLY DANGEROUS OR VIOLENT SITUATIONS AND HAVING SPECIAL, OR SUPERIOR, WEAPONS MORE POWERFUL THAN STANDARD ISSUE?

- A. SCHOOL RESOURCE OFFICER (SRO)
- B. CRISIS RESPONSE TEAMS
- C. SPECIAL WEAPONS AND TACTICS (SWAT)
- D. INVESTIGATIONS UNIT

State PST Exam Mock Test 2

13. WRONGFULLY TAKING OR CARRYING AWAY OF ONE PERSON BY ANOTHER BY FORCE, FRAUD, OR PERSUASION IS THE DEFINITION OF AN ABDUCTION.

- A. TRUE
- B. FALSE

14. THE DELIVERY OF HIGH-QUALITY CARDIOPULMONARY RESUSCITATION (CPR) INSTRUCTION BY TRAINED 911 PSTS FOR ACUTE EVENTS REQUIRING CPR IS KNOWN AS:

- A. ADVANCED LIFE SUPPORT (ALS)
- B. BASIC LIFE SUPPORT (BLS)
- C. TELECOMMUNICATOR CPR (T-CPR)
- D. AUTOMATED EXTERNAL DEFIBRILLATOR (AED)

15. THE POSITION OF AUTHORITY ON A SCENE, RESPONSIBLE FOR ALL DECISION-MAKING, AND THE ONLY POSITION WHICH MUST ALWAYS BE STAFFED IS THE:

- A. LOGISTICS CHIEF (LC)
- B. OPERATIONS CHIEF (OC)
- C. INCIDENT COMMANDER (IC)
- D. PLANNING CHIEF (PC)

16. THE OUTWARD APPEARANCE, BEHAVIOR, AND ATTITUDES THAT REFLECT A COMMITMENT TO EXCELLENCE AND A DEDICATION TO SERVING OTHERS IS THE DEFINITION OF:

- A. ETHICS
- B. PROFESSIONALISM
- C. VALUES
- D. INTEGRITY

17. THE ACT OF MALICIOUSLY SETTING FIRES OR CAUSING AN EXPLOSION IS THE DEFINITION OF:

- A. ARSON
- B. EXTRICATION
- C. MAYDAY
- D. CRIMINAL MISCHIEF

18. THE ABILITY TO BOUNCE BACK FROM CHALLENGES, IS A KEY ATTRIBUTE FOR ALL PSTS. THIS IS THE DEFINITION OF:

- A. COPING MECHANISM
- B. RESILIENCE
- C. PEER SUPPORT
- D. WELLNESS



State PST Exam Mock Test 2

19. THE FIRST ONE-WAY RADIO COMMUNICATIONS WERE USED BY THE DETROIT POLICE DEPARTMENT.

- A. TRUE
- B. FALSE

20. AN INCIDENT IN WHICH A TRAPPED VICTIM MUST BE REMOVED FROM A VEHICLE OR OTHER TYPE OF MACHINERY IS KNOWN AS:

- A. EXTRICATION
- B. RESCUE
- C. VEHICLE FIRE
- D. MCI

21. THE PRINCIPLES OF CONDUCT THAT GOVERN A PERSON'S ACTIONS AND BEHAVIOR ARE REFERRED TO AS ETHICS.

- A. TRUE
- B. FALSE

22. ANY SILENT OPEN LINE MUST BE CONSIDERED A TDD/TTY CALL UNTIL PROVEN OTHERWISE.

- A. TRUE
- B. FALSE

23. A SUBSET OF TERRORISM IN WHICH TERRORIST GROUPS PARTICIPATE DIRECTLY IN THE CULTIVATION, MANUFACTURE, TRANSPORTATION, OR DISTRIBUTION OF CONTROLLED SUBSTANCES AND THE MONIES DERIVED FROM THESE ACTIVITIES IS:

- A. ECO-TERRORISM
- B. NARCOTERRORISM
- C. CYBERTERRORISM
- D. STATE TERRORISM

24. A PHYSICAL WOUND OR INJURY CAUSED BY AN EXTERNAL FORCE WHETHER ACCIDENTAL OR INTENTIONAL IS A:

- A. MEDICAL INCIDENT
- B. TRAUMA INCIDENT
- C. BASIC LIFE SUPPORT INCIDENT
- D. ADVANCED LIFE SUPPORT INCIDENT

State PST Exam Mock Test 2

25. A FEDERAL LAW THAT PROVIDES DATA PRIVACY AND SECURITY PROVISIONS FOR SAFEGUARDING CONFIDENTIAL AND PROTECTED HEALTH INFORMATION (PHI) IS:

- A. KARI'S LAW
- B. RAY BAUM'S ACT
- C. HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT (HIPAA)
- D. ALYSSA'S LAW

26. PSTS SHOULD NOT HESITATE TO SEEK SUPPORT FROM SUPERVISORS OR PEERS.

- A. TRUE
- B. FALSE

27. THE ABILITY OF PSTS TO DIFFERENTIATE BETWEEN FACTS AND INFERENCES IS FUNDAMENTAL IN MANAGING EMERGENCY SITUATIONS.

- A. TRUE
- B. FALSE

28. IT IS NOT IMPORTANT FOR THE PST TO RECEIVE, PROCESS, AND DISPATCH ALL PERTINENT INFORMATION FROM CALLERS AND EMERGENCY RESPONDERS QUICKLY AND ACCURATELY.

- A. TRUE
- B. FALSE

29. A METHOD WHICH PROVIDES PSTS AND SUPERVISORS WITH THE OPPORTUNITY TO REGULARLY MONITOR WORK PERFORMANCE AND TAKE CORRECTIVE ACTION IN THE FORM OF TRAINING IS KNOWN AS:

- A. QUALITY ASSURANCE (QA)
- B. PERFORMANCE STANDARDS
- C. PROFESSIONAL DEVELOPMENT
- D. CONTINUOUS IMPROVEMENT

30. ANY CALL INVOLVING A HIGH DEGREE OF URGENCY, EMOTIONAL DISTRESS, OR POTENTIAL FOR HARM IS THE DEFINITION OF A:

- A. HOSTAGE SITUATION
- B. CRISIS CALL
- C. BARRICADED SUBJECT
- D. ACTIVE ASSAILANT

State PST Exam Mock Test 2

31. THE INTENTIONAL TOUCHING OR STRIKING OF ANOTHER PERSON IN A HARMFUL OR OFFENSIVE MANNER, WITHOUT THAT PERSON'S CONSENT IS THE DEFINITION OF BATTERY.

- A. TRUE
- B. FALSE

32. A STATUS CALLED BY INCIDENT COMMAND WHEN THE SITUATION IS NO LONGER ESCALATING IS KNOWN AS:

- A. ALL CLEAR
- B. FIRE OUT
- C. ACKNOWLEDGED
- D. UNDER CONTROL

33. A SERIOUS CRIME PUNISHABLE BY DEATH OR IMPRISONMENT IN A STATE PENITENTIARY OR IN CORRECTIONAL FACILITIES FOR A MINIMUM OF ONE DAY OVER A YEAR IS A:

- A. MISDEMEANOR
- B. FELONY
- C. CIVIL COMPLAINT
- D. WRIT OF BODILY ATTACHMENT

34. A STANDARDIZED APPROACH TO INCIDENT MANAGEMENT DEVELOPED BY THE FEDERAL EMERGENCY MANAGEMENT AGENCY (FEMA) TO ENSURE CONSISTENT AND EFFECTIVE RESPONSE ACROSS ALL LEVELS OF GOVERNMENT, PRIVATE SECTOR, AND NON-PROFIT ORGANIZATIONS IS THE:

- A. INCIDENT COMMAND SYSTEM (ICS)
- B. NATIONAL INCIDENT MANAGEMENT SYSTEM (NIMS)
- C. CHAIN OF COMMAND
- D. TERT

35. THE FRONT SIDE OF A STRUCTURE AS ESTABLISHED BY INCIDENT COMMAND IS KNOWN AS:

- A. ALPHA
- B. BRAVO
- C. CHARLIE
- D. DELTA

36. THE ACT OF CHASING IN THE ATTEMPT TO APPREHEND WHETHER ON FOOT OR BY VEHICLE IS DEFINED AS PURSUIT.

- A. TRUE
- B. FALSE



State PST Exam Mock Test 2

37. A RAPID SEARCH TO LOCATE VICTIMS BEFORE OR DURING THE FIRE SUPPRESSION OPERATION IS A:

- A. PRIMARY SEARCH
- B. SECONDARY SEARCH
- C. SCENE SIZE-UP
- D. ROLL CALL

38. PROVIDING LEGAL ADVICE IS PERMITTED BY PSTS SINCE IT FALLS WITHIN THE SCOPE OF THEIR CERTIFICATION.

- A. TRUE
- B. FALSE

39. AN INJUNCTION OR PROTECTIVE ORDER ISSUED BY THE COURT WHICH REQUIRES ONE PERSON TO STOP HARMING ANOTHER IS CALLED A:

- A. WARRANT
- B. TRESPASS
- C. RESTRAINING ORDER
- D. WRIT OF BODILY ATTACHMENT

40. AN INTERRUPTION OR SEVERE REDUCTION OF OXYGEN-RICH BLOOD SUPPLY TO A PART OF THE BRAIN, COMMONLY REFERRED TO AS A STROKE, IS A:

- A. CARDIAC ARREST
- B. CEREBROVASCULAR ACCIDENT (CVA)
- C. SEIZURE
- D. SYNCOPÉ

41. A CONCLUSION OR INTERPRETATION DRAWN FROM AVAILABLE EVIDENCE OR FACTS IS AN INFERENCE.

- A. TRUE
- B. FALSE

42. A STATEMENT THAT CAN BE OBJECTIVELY VERIFIED OR PROVEN TO BE TRUE IS A FACT.

- A. TRUE
- B. FALSE

43. EMERGENCY MEDICAL CARE PROVIDED BY PARAMEDICS THAT INVOLVE INVASIVE PROCEDURES IS:

- A. ADVANCED LIFE SUPPORT (ALS)
- B. BASIC LIFE SUPPORT (BLS)
- C. CARDIOPULMONARY RESUSCITATION (CPR)
- D. T-CPR



State PST Exam Mock Test 2

44. THE UNLAWFUL USE OR THREATENED USE OF FORCE OR VIOLENCE BY A PERSON OR AN ORGANIZED GROUP AGAINST PEOPLE OR PROPERTY WITH THE INTENTION OF INTIMIDATING OR COERCING SOCIETIES OR GOVERNMENTS, OFTEN FOR IDEOLOGICAL OR POLITICAL REASONS IS THE DEFINITION OF:

- A. TERRORISM
- B. CYBERTERRORISM
- C. ECO-TERRORISM
- D. NARCOTERRORISM

45. THE THREAT OF BODILY HARM BY A PERSON WITH THE APPARENT, PRESENT ABILITY TO CARRY OUT THE THREAT IS THE DEFINITION OF:

- A. ASSAULT
- B. BATTERY
- C. ROBBERY
- D. HOMICIDE

46. THE ACRONYM PSAP STANDS FOR PUBLIC SAFETY ANSWERING POINT.

- A. TRUE
- B. FALSE

47. A CRIMINAL OFFENSE THAT IS PUNISHABLE BY A TERM OF IMPRISONMENT IN A COUNTY CORRECTIONAL FACILITY FOR UP TO A YEAR IS A:

- A. FELONY
- B. MISDEMEANOR
- C. CIVIL COMPLAINT
- D. CRIMINAL COMPLAINT

48. ACTIVE LISTENING INVOLVES GRASPING THE EMOTIONS AND NEEDS BEHIND THE WORDS.

- A. TRUE
- B. FALSE

49. A PRE-DETERMINED AGREEMENT BETWEEN MULTIPLE AGENCIES TO PROVIDE MUTUAL ASSISTANCE FOR FIRES AND OTHER LARGE-SCALE EMERGENCIES IS KNOWN AS:

- A. AUTOMATIC AID
- B. MUTUAL AID
- C. STAGING
- D. ALARM LEVELS



State PST Exam Mock Test 2

50. AN ARMED PERSON WHO HAS, OR INTENDS TO USE, ANY TYPE OF WEAPON TO INFLICT DEADLY PHYSICAL FORCE ON OTHERS AND CONTINUES TO DO SO WHILE HAVING UNRESTRICTED ACCESS TO ADDITIONAL VICTIMS IS THE DEFINITION OF AN:

- A. ACTIVE ASSAILANT
- B. HOSTAGE SITUATION
- C. BARRICADED SUBJECT
- D. ABDUCTION

51. THE PRINCIPLES OF CONDUCT THAT GOVERN A PERSON'S ACTIONS AND BEHAVIOR IS THE DEFINITION OF:

- A. ETHICS
- B. PROFESSIONALISM
- C. VALUES
- D. IMAGE

52. THE NATIONAL SUICIDE AND CRISIS LIFELINE NUMBER IS 911.

- A. TRUE
- B. FALSE

53. A SITUATION WHERE THE NUMBER AND SEVERITY OF CASUALTIES EXCEEDS THE CAPABILITY OF THE RESPONDER'S INITIAL RESOURCES IS A:

- A. MULTI-CASUALTY INCIDENT (MCI)
- B. MASS SHOOTING
- C. TERRORIST ATTACK
- D. NATURAL DISASTER

54. A PST IS A CALL TAKER OR DISPATCHER WHO ANSWERS, RECEIVES, TRANSFERS, AND/OR DISPATCHES EMERGENCY AND NON-EMERGENCY CALLS FOR SERVICE.

- A. TRUE
- B. FALSE

55. IN THE COMMUNICATION CYCLE, THE INDIVIDUAL OR SOURCE ENCODING A MESSAGE TO CONVEY IS THE:

- A. SENDER
- B. RECEIVER
- C. MESSAGE
- D. CHANNEL

State PST Exam Mock Test 2

56. THE MNEMONIC CYMBALS IS USED TO REMEMBER THE LINE OF QUESTIONING FOR A PERSON DESCRIPTION.

- A. TRUE
- B. FALSE

57. A CALL TAKER'S PRIMARY RESPONSIBILITIES DO NOT INCLUDE PROVIDING PRE-ARRIVAL INSTRUCTIONS.

- A. TRUE
- B. FALSE

58. AN INCIDENT WHERE THE NUMBER AND SEVERITY OF CASUALTIES EXCEEDS THE CAPABILITY OF THE RESPONDER'S INITIAL RESOURCES IS A MULTI-CASUALTY INCIDENT (MCI).

- A. TRUE
- B. FALSE

59. THE CORRECT WAY OF SAYING WORDS, INCLUDING THE SOUNDS, STRESS, AND INTONATION PATTERNS SPECIFIC TO A LANGUAGE IS:

- A. PRONUNCIATION
- B. ENUNCIATION
- C. ARTICULATION
- D. DICTION

60. A METHOD FOR GRADING INJURY SEVERITY AND DETERMINING TRAUMA CENTER TRANSPORT IS KNOWN AS:

- A. TRAUMA CENTER
- B. TRAUMA ALERT CRITERIA
- C. MULTI-CASUALTY INCIDENT
- D. MEDEVAC

61. NEXT GEN 911 REPRESENTS THE LATEST FRONTIER IN EMERGENCY COMMUNICATIONS.

- A. TRUE
- B. FALSE

62. IT IS NOT ESSENTIAL TO ADHERE STRICTLY TO ESTABLISHED PROCEDURES TO ENSURE A STANDARDIZED AND EFFICIENT RESPONSE.

- A. TRUE
- B. FALSE



State PST Exam Mock Test 2

63. THE ESTABLISHED HIERARCHY OF AUTHORITY AND RESPONSIBILITY WITHIN THE ECC OR ANY COMMAND STRUCTURE IS THE:

- A. CHAIN OF COMMAND
- B. SPAN OF CONTROL
- C. INCIDENT COMMAND SYSTEM
- D. NIMS

64. IN AN MCI, IT IS NOT THE PST'S RESPONSIBILITY TO PROVIDE INSTRUCTIONS TO CALLERS WITHIN THE AFFECTED AREA.

- A. TRUE
- B. FALSE

65. INFORMATION DISSEMINATION REFERS TO THE PROCESS OF SHARING AND DISTRIBUTING INFORMATION TO A WIDER AUDIENCE.

- A. TRUE
- B. FALSE

66. THE REAR SIDE OF A STRUCTURE AS ESTABLISHED BY INCIDENT COMMAND IS KNOWN AS CHARLIE.

- A. TRUE
- B. FALSE

67. A DISPATCHER'S KEY RESPONSIBILITIES INCLUDE ANSWERING EMERGENCY AND NON-EMERGENCY CALLS.

- A. TRUE
- B. FALSE

68. A CENTRALIZED PLATFORM TO MANAGE AND TRACK EMERGENCY CALLS, ALLOCATE RESOURCES, AND DISSEMINATE CRITICAL INFORMATION IS:

- A. COMPUTER-AIDED DISPATCH (CAD)
- B. PUBLIC SAFETY ANSWERING POINT (PSAP)
- C. AUTOMATIC CALL DISTRIBUTION (ACD)
- D. NEXT GENERATION 911 (NG911)

69. THE UNAUTHORIZED REMOVAL OR CONCEALMENT OF PROPERTY IS:

- A. FRAUD
- B. THEFT
- C. ROBBERY
- D. BURGLARY



State PST Exam Mock Test 2

70. PSTS MUST BE AVAILABLE IN THE EVENT OF NATURAL DISASTERS, EMERGENCY MOBILIZATIONS, OR OTHER DECLARATIONS OF EMERGENCY.

- A. TRUE
- B. FALSE

71. A DISPATCHER'S JOB IS OVER AFTER DISPATCHING RESOURCES.

- A. TRUE
- B. FALSE

72. A SLOW THOROUGH SEARCH TO ENSURE NO OCCUPANTS WERE OVERLOOKED DURING THE PRIOR SEARCH IS A SECONDARY SEARCH.

- A. TRUE
- B. FALSE

73. THE 6 W'S METHOD OF GATHERING INFORMATION INCLUDES WHERE, WHAT, WEAPONS, WHEN, WHO, AND WHY.

- A. TRUE
- B. FALSE

74. A LOCATION AWAY FROM THE SCENE WHERE UNITS WAIT FOR THEIR ASSIGNED POSITION IS:

- A. STAGING
- B. BASE STATION
- C. COMMAND POST
- D. LANDING ZONE

75. WHAT LAW ENSURES THAT ANYONE CAN REACH AN ECC WHEN DIALING 911 FROM A MULTI-LINE TELEPHONE SERVICE (MLTS)?

- A. THE DENISE AMBER LEE ACT
- B. KARI'S LAW
- C. RAY BAUM'S ACT
- D. ALYSSA'S LAW

76. THE COMMUNICATION CYCLE INITIATES WITH A SENDER, THE INDIVIDUAL OR SOURCE ENCODING A MESSAGE TO CONVEY.

- A. TRUE
- B. FALSE



State PST Exam Mock Test 2

77. THE TERM FOR WHEN A PERSON FAILS TO MEET THE LEGAL STANDARD OF CARE OWED TO ANOTHER PERSON IS:

- A. LIABILITY
- B. NEGLIGENCE
- C. BREACH OF DUTY
- D. CONFIDENTIALITY

78. THE ACT OF TAKING ONE'S OWN LIFE IS SUICIDE.

- A. TRUE
- B. FALSE

79. CALIFORNIA DECLARED THE FIRST NATIONAL PUBLIC SAFETY TELECOMMUNICATORS WEEK.

- A. TRUE
- B. FALSE

80. AN INTENTIONAL AND UNLAWFUL TAKING OF PROPERTY FROM A PERSON THROUGH THE USE OF FORCE, VIOLENCE, ASSAULT, OR THREAT IS THE DEFINITION OF A ROBBERY.

- A. TRUE
- B. FALSE

81. THE FIRST 911 CALL WAS MADE IN HALEYVILLE, ALABAMA.

- A. TRUE
- B. FALSE

82. A PORTABLE DEVICE WHICH CAN ANALYZE THE HEART RHYTHM AND DELIVER AN ELECTRICAL SHOCK (WHEN NECESSARY) TO RESTORE THE HEART TO A NORMAL RHYTHM IS AN:

- A. AUTOMATED EXTERNAL DEFIBRILLATOR (AED)
- B. ELECTROCARDIOGRAM (EKG)
- C. SELF-CONTAINED BREATHING APPARATUS (SCBA)
- D. PERSONAL ALERT SAFETY SYSTEM (PASS)

83. AN UNEXPECTED SITUATION THAT DOES NOT REQUIRE IMMEDIATE RESPONSE IS CONSIDERED A NON-EMERGENCY.

- A. TRUE
- B. FALSE



State PST Exam Mock Test 2

84. AN URGENT MESSAGE WHICH TAKES PRECEDENCE OVER ROUTINE RADIO TRAFFIC IS:

- A. EMERGENCY / PRIORITY TRAFFIC
- B. ACKNOWLEDGED / RECEIVED
- C. ALL CLEAR
- D. UNDER CONTROL

85. WHAT LAW REQUIRES PUBLIC ELEMENTARY AND SECONDARY SCHOOLS TO BE EQUIPPED WITH "SILENT PANIC ALARMS DIRECTLY LINKED TO LAW ENFORCEMENT?"

- A. ALYSSA'S LAW
- B. KARI'S LAW
- C. THE DENISE AMBER LEE ACT
- D. RAY BAUM'S ACT

86. ALL INDIVIDUALS EMPLOYED AS A PST MUST BE CERTIFIED BY THE FLORIDA DEPARTMENT OF HEALTH (FDOH).

- A. TRUE
- B. FALSE

87. THE PST'S TOP PRIORITY IS NOT RESPONDER SAFETY.

- A. TRUE
- B. FALSE

88. IT IS NOT THE PST'S RESPONSIBILITY TO REPORT ANY INSTANCES OF UNETHICAL OR ILLEGAL BEHAVIOR OBSERVED WITHIN THE WORKPLACE.

- A. TRUE
- B. FALSE

89. WHAT IS A CENTRALIZED DATABASE, STORING INFORMATION ON ADDRESSES, CALLER HISTORY, RESOURCE AVAILABILITY, AND INCIDENT DETAILS?

- A. FCIC
- B. NCIC
- C. CAD SYSTEM
- D. NLETS

90. PRIMARY PSAPS DIRECTLY RECEIVE 911 CALLS, WHILE SECONDARY PSAPS RECEIVE 911 CALLS THAT ARE TRANSFERRED FROM A PRIMARY PSAP.

- A. TRUE
- B. FALSE



State PST Exam Mock Test 2

91. ANY PREMEDITATED, POLITICALLY MOTIVATED ATTACK AGAINST INFORMATION, COMPUTER SYSTEMS, COMPUTER PROGRAMS, AND DATA WHICH RESULTS IN VIOLENCE AGAINST NON-COMBATANT TARGETS BY SUB-NATIONAL GROUPS OR CLANDESTINE AGENTS (HACKING) IS KNOWN AS:

- A. CYBERTERRORISM
- B. NARCOTERRORISM
- C. NATIONALIST TERRORISM
- D. STATE TERRORISM

92. THE FIRST TWO-WAY RADIO COMMUNICATIONS WERE IMPLEMENTED IN BAYONNE, NEW JERSEY.

- A. TRUE
- B. FALSE

93. THE LAW THAT EMPHASIZES THE IMPORTANCE OF MAKING DISPATCHABLE LOCATION INFORMATION FROM ALL 911 CALLS AVAILABLE TO PSAPS, REGARDLESS OF THE TECHNOLOGICAL PLATFORM USED IS:

- A. KARI'S LAW
- B. RAY BAUM'S ACT
- C. ALYSSA'S LAW
- D. FLORIDA SUNSHINE LAW

94. AN ARMED PERSON WHO HAS, OR INTENDS TO USE, ANY TYPE OF WEAPON TO INFLECT DEADLY PHYSICAL FORCE ON OTHERS AND CONTINUES TO DO SO WHILE HAVING UNRESTRICTED ACCESS TO ADDITIONAL VICTIMS IS AN ACTIVE ASSAILANT.

- A. TRUE
- B. FALSE

95. THE IMPLEMENTATION OF E911 IN ORANGE COUNTY, FLORIDA, REVOLUTIONIZED EMERGENCY RESPONSE BY INCORPORATING LOCATION INFORMATION FROM THE CALLER'S PHONE.

- A. TRUE
- B. FALSE

96. A PST SHOULD NOT DEMONSTRATE EMPATHY AND UNDERSTANDING TOWARDS CALLERS IN DISTRESS.

- A. TRUE
- B. FALSE



State PST Exam Mock Test 2

97. THE DIVISION OF A LAW ENFORCEMENT AGENCY THAT INVESTIGATES CITIZEN COMPLAINTS OF POLICE MISCONDUCT AND HANDLES INTERNAL DISCIPLINARY MATTERS IS:

- A. INTERNAL AFFAIRS (IA)
- B. FIELD INFORMATION REPORTS (FIR)
- C. CRIMINAL JUSTICE INFORMATION SERVICES (CJIS)
- D. SCHOOL RESOURCE OFFICER (SRO)

98. A DISPATCHER RECEIVES THE DETAILS FROM THE CALL TAKER AND, USING THEIR KNOWLEDGE AND EXPERIENCE, DETERMINES THE APPROPRIATE RESPONSE.

- A. TRUE
- B. FALSE

99. THE USE OR THREAT OF THE USE OF VIOLENCE OF A CRIMINAL NATURE AGAINST PEOPLE OR PROPERTY BY AN ENVIRONMENTAL-ORIENTED GROUP FOR ENVIRONMENTAL-POLITICAL REASONS IS:

- A. ECO-TERRORISM
- B. STATE TERRORISM
- C. NUCLEAR TERRORISM
- D. CYBERTERRORISM

100. A ROLL CALL OF ALL UNITS ASSIGNED TO AN INCIDENT, USUALLY DONE WITH INCIDENT COMMAND IS A:

- A. PERSONNEL ACCOUNTABILITY REPORT (PAR)
- B. SCENE SIZE-UP
- C. PRIMARY SEARCH
- D. ALL CLEAR

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ANSWER KEY

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2. UNLAWFULLY ENTERING A DWELLING, STRUCTURE, OR CONVEYANCE WITH THE INTENT TO COMMIT AN OFFENSE INSIDE IS THE DEFINITION OF:

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3. ANY NON-CONSENSUAL TOUCHING OF THE INTIMATE PARTS OF ANOTHER IS THE DEFINITION OF:

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State PST Exam Mock Test 2

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- A. **TRUE**
- B. FALSE

12. WHAT IS THE NAME FOR A GROUP OF RESPONDERS TRAINED TO DEAL WITH UNUSUALLY DANGEROUS OR VIOLENT SITUATIONS AND HAVING SPECIAL, OR SUPERIOR, WEAPONS MORE POWERFUL THAN STANDARD ISSUE?

- A. SCHOOL RESOURCE OFFICER (SRO)
- B. CRISIS RESPONSE TEAMS
- C. **SPECIAL WEAPONS AND TACTICS (SWAT)**
- D. INVESTIGATIONS UNIT

13. WRONGFULLY TAKING OR CARRYING AWAY OF ONE PERSON BY ANOTHER BY FORCE, FRAUD, OR PERSUASION IS THE DEFINITION OF AN ABDUCTION.

- A. **TRUE**
- B. FALSE

14. THE DELIVERY OF HIGH-QUALITY CARDIOPULMONARY RESUSCITATION (CPR) INSTRUCTION BY TRAINED 911 PSTS FOR ACUTE EVENTS REQUIRING CPR IS KNOWN AS:

- A. ADVANCED LIFE SUPPORT (ALS)
- B. BASIC LIFE SUPPORT (BLS)
- C. **TELECOMMUNICATOR CPR (T-CPR)**
- D. AUTOMATED EXTERNAL DEFIBRILLATOR (AED)

15. THE POSITION OF AUTHORITY ON A SCENE, RESPONSIBLE FOR ALL DECISION-MAKING, AND THE ONLY POSITION WHICH MUST ALWAYS BE STAFFED IS THE:

- A. LOGISTICS CHIEF (LC)
- B. OPERATIONS CHIEF (OC)
- C. **INCIDENT COMMANDER (IC)**
- D. PLANNING CHIEF (PC)



State PST Exam Mock Test 2

16. THE OUTWARD APPEARANCE, BEHAVIOR, AND ATTITUDES THAT REFLECT A COMMITMENT TO EXCELLENCE AND A DEDICATION TO SERVING OTHERS IS THE DEFINITION OF:

- A. ETHICS
- B. PROFESSIONALISM
- C. VALUES
- D. INTEGRITY

17. THE ACT OF MALICIOUSLY SETTING FIRES OR CAUSING AN EXPLOSION IS THE DEFINITION OF:

- A. ARSON
- B. EXTRICATION
- C. MAYDAY
- D. CRIMINAL MISCHIEF

18. THE ABILITY TO BOUNCE BACK FROM CHALLENGES, IS A KEY ATTRIBUTE FOR ALL PSTS. THIS IS THE DEFINITION OF:

- A. COPING MECHANISM
- B. RESILIENCE
- C. PEER SUPPORT
- D. WELLNESS

19. THE FIRST ONE-WAY RADIO COMMUNICATIONS WERE USED BY THE DETROIT POLICE DEPARTMENT.

- A. TRUE
- B. FALSE

20. AN INCIDENT IN WHICH A TRAPPED VICTIM MUST BE REMOVED FROM A VEHICLE OR OTHER TYPE OF MACHINERY IS KNOWN AS:

- A. EXTRICATION
- B. RESCUE
- C. VEHICLE FIRE
- D. MCI

21. THE PRINCIPLES OF CONDUCT THAT GOVERN A PERSON'S ACTIONS AND BEHAVIOR ARE REFERRED TO AS ETHICS.

- A. TRUE
- B. FALSE

22. ANY SILENT OPEN LINE MUST BE CONSIDERED A TDD/TTY CALL UNTIL PROVEN OTHERWISE.

- A. TRUE
- B. FALSE

23. A SUBSET OF TERRORISM IN WHICH TERRORIST GROUPS PARTICIPATE DIRECTLY IN THE CULTIVATION, MANUFACTURE, TRANSPORTATION, OR DISTRIBUTION OF CONTROLLED SUBSTANCES AND THE MONIES DERIVED FROM THESE ACTIVITIES IS:

- A. ECO-TERRORISM
- B. NARCOTERRORISM
- C. CYBERTERRORISM
- D. STATE TERRORISM



State PST Exam Mock Test 2

24. A PHYSICAL WOUND OR INJURY CAUSED BY AN EXTERNAL FORCE WHETHER ACCIDENTAL OR INTENTIONAL IS A:

- A. MEDICAL INCIDENT
- B. **TRAUMA INCIDENT**
- C. BASIC LIFE SUPPORT INCIDENT
- D. ADVANCED LIFE SUPPORT INCIDENT

25. A FEDERAL LAW THAT PROVIDES DATA PRIVACY AND SECURITY PROVISIONS FOR SAFEGUARDING CONFIDENTIAL AND PROTECTED HEALTH INFORMATION (PHI) IS:

- A. KARI'S LAW
- B. RAY BAUM'S ACT
- C. **HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT (HIPAA)**
- D. ALYSSA'S LAW

26. PSTS SHOULD NOT HESITATE TO SEEK SUPPORT FROM SUPERVISORS OR PEERS.

- A. **TRUE**
- B. FALSE

27. THE ABILITY OF PSTS TO DIFFERENTIATE BETWEEN FACTS AND INFERENCES IS FUNDAMENTAL IN MANAGING EMERGENCY SITUATIONS.

- A. **TRUE**
- B. FALSE

28. IT IS NOT IMPORTANT FOR THE PST TO RECEIVE, PROCESS, AND DISPATCH ALL PERTINENT INFORMATION FROM CALLERS AND EMERGENCY RESPONDERS QUICKLY AND ACCURATELY.

- A. TRUE
- B. **FALSE**

29. A METHOD WHICH PROVIDES PSTS AND SUPERVISORS WITH THE OPPORTUNITY TO REGULARLY MONITOR WORK PERFORMANCE AND TAKE CORRECTIVE ACTION IN THE FORM OF TRAINING IS KNOWN AS:

- A. **QUALITY ASSURANCE (QA)**
- B. PERFORMANCE STANDARDS
- C. PROFESSIONAL DEVELOPMENT
- D. CONTINUOUS IMPROVEMENT

30. ANY CALL INVOLVING A HIGH DEGREE OF URGENCY, EMOTIONAL DISTRESS, OR POTENTIAL FOR HARM IS THE DEFINITION OF A:

- A. HOSTAGE SITUATION
- B. **CRISIS CALL**
- C. BARRICADED SUBJECT
- D. ACTIVE ASSAILANT



State PST Exam Mock Test 2

31. THE INTENTIONAL TOUCHING OR STRIKING OF ANOTHER PERSON IN A HARMFUL OR OFFENSIVE MANNER, WITHOUT THAT PERSON'S CONSENT IS THE DEFINITION OF BATTERY.

- A. TRUE
- B. FALSE

32. A STATUS CALLED BY INCIDENT COMMAND WHEN THE SITUATION IS NO LONGER ESCALATING IS KNOWN AS:

- A. ALL CLEAR
- B. FIRE OUT
- C. ACKNOWLEDGED
- D. UNDER CONTROL

33. A SERIOUS CRIME PUNISHABLE BY DEATH OR IMPRISONMENT IN A STATE PENITENTIARY OR IN CORRECTIONAL FACILITIES FOR A MINIMUM OF ONE DAY OVER A YEAR IS A:

- A. MISDEMEANOR
- B. FELONY
- C. CIVIL COMPLAINT
- D. WRIT OF BODILY ATTACHMENT

34. A STANDARDIZED APPROACH TO INCIDENT MANAGEMENT DEVELOPED BY THE FEDERAL EMERGENCY MANAGEMENT AGENCY (FEMA) TO ENSURE CONSISTENT AND EFFECTIVE RESPONSE ACROSS ALL LEVELS OF GOVERNMENT, PRIVATE SECTOR, AND NON-PROFIT ORGANIZATIONS IS THE:

- A. INCIDENT COMMAND SYSTEM (ICS)
- B. NATIONAL INCIDENT MANAGEMENT SYSTEM (NIMS)
- C. CHAIN OF COMMAND
- D. TERT

35. THE FRONT SIDE OF A STRUCTURE AS ESTABLISHED BY INCIDENT COMMAND IS KNOWN AS:

- A. ALPHA
- B. BRAVO
- C. CHARLIE
- D. DELTA

36. THE ACT OF CHASING IN THE ATTEMPT TO APPREHEND WHETHER ON FOOT OR BY VEHICLE IS DEFINED AS PURSUIT.

- A. TRUE
- B. FALSE

37. A RAPID SEARCH TO LOCATE VICTIMS BEFORE OR DURING THE FIRE SUPPRESSION OPERATION IS A:

- A. PRIMARY SEARCH
- B. SECONDARY SEARCH



State PST Exam Mock Test 2

- C. SCENE SIZE-UP
- D. ROLL CALL

38. PROVIDING LEGAL ADVICE IS PERMITTED BY PSTS SINCE IT FALLS WITHIN THE SCOPE OF THEIR CERTIFICATION.

- A. TRUE
- B. FALSE

39. AN INJUNCTION OR PROTECTIVE ORDER ISSUED BY THE COURT WHICH REQUIRES ONE PERSON TO STOP HARMING ANOTHER IS CALLED A:

- A. WARRANT
- B. TRESPASS
- C. RESTRAINING ORDER
- D. WRIT OF BODILY ATTACHMENT

40. AN INTERRUPTION OR SEVERE REDUCTION OF OXYGEN-RICH BLOOD SUPPLY TO A PART OF THE BRAIN, COMMONLY REFERRED TO AS A STROKE, IS A:

- A. CARDIAC ARREST
- B. CEREBROVASCULAR ACCIDENT (CVA)
- C. SEIZURE
- D. SYNCOPE

41. A CONCLUSION OR INTERPRETATION DRAWN FROM AVAILABLE EVIDENCE OR FACTS IS AN INFERENCE.

- A. TRUE
- B. FALSE

42. A STATEMENT THAT CAN BE OBJECTIVELY VERIFIED OR PROVEN TO BE TRUE IS A FACT.

- A. TRUE
- B. FALSE

43. EMERGENCY MEDICAL CARE PROVIDED BY PARAMEDICS THAT INVOLVE INVASIVE PROCEDURES IS:

- A. ADVANCED LIFE SUPPORT (ALS)
- B. BASIC LIFE SUPPORT (BLS)
- C. CARDIOPULMONARY RESUSCITATION (CPR)
- D. T-CPR

44. THE UNLAWFUL USE OR THREATENED USE OF FORCE OR VIOLENCE BY A PERSON OR AN ORGANIZED GROUP AGAINST PEOPLE OR PROPERTY WITH THE INTENTION OF INTIMIDATING OR COERCING SOCIETIES OR GOVERNMENTS, OFTEN FOR IDEOLOGICAL OR POLITICAL REASONS IS THE DEFINITION OF:

- A. TERRORISM
- B. CYBERTERRORISM
- C. ECO-TERRORISM
- D. NARCOTERRORISM

45. THE THREAT OF BODILY HARM BY A PERSON WITH THE APPARENT, PRESENT ABILITY TO CARRY OUT THE THREAT IS THE DEFINITION OF:



State PST Exam Mock Test 2

- A. ASSAULT
- B. BATTERY
- C. ROBBERY
- D. HOMICIDE

46. THE ACRONYM PSAP STANDS FOR PUBLIC SAFETY ANSWERING POINT.

- A. TRUE
- B. FALSE

47. A CRIMINAL OFFENSE THAT IS PUNISHABLE BY A TERM OF IMPRISONMENT IN A COUNTY CORRECTIONAL FACILITY FOR UP TO A YEAR IS A:

- A. FELONY
- B. MISDEMEANOR
- C. CIVIL COMPLAINT
- D. CRIMINAL COMPLAINT

48. ACTIVE LISTENING INVOLVES GRASPING THE EMOTIONS AND NEEDS BEHIND THE WORDS.

- A. TRUE
- B. FALSE

49. A PRE-DETERMINED AGREEMENT BETWEEN MULTIPLE AGENCIES TO PROVIDE MUTUAL ASSISTANCE FOR FIRES AND OTHER LARGE-SCALE EMERGENCIES IS KNOWN AS:

- A. AUTOMATIC AID
- B. MUTUAL AID
- C. STAGING
- D. ALARM LEVELS

50. AN ARMED PERSON WHO HAS, OR INTENDS TO USE, ANY TYPE OF WEAPON TO INFLECT DEADLY PHYSICAL FORCE ON OTHERS AND CONTINUES TO DO SO WHILE HAVING UNRESTRICTED ACCESS TO ADDITIONAL VICTIMS IS THE DEFINITION OF AN:

- A. ACTIVE ASSAILANT
- B. HOSTAGE SITUATION
- C. BARRICADED SUBJECT
- D. ABDUCTION

51. THE PRINCIPLES OF CONDUCT THAT GOVERN A PERSON'S ACTIONS AND BEHAVIOR IS THE DEFINITION OF:

- A. ETHICS
- B. PROFESSIONALISM
- C. VALUES
- D. IMAGE



State PST Exam Mock Test 2

52. THE NATIONAL SUICIDE AND CRISIS LIFELINE NUMBER IS 911.

- A. TRUE
- B. FALSE

53. A SITUATION WHERE THE NUMBER AND SEVERITY OF CASUALTIES EXCEEDS THE CAPABILITY OF THE RESPONDER'S INITIAL RESOURCES IS A:

- A. MULTI-CASUALTY INCIDENT (MCI)
- B. MASS SHOOTING
- C. TERRORIST ATTACK
- D. NATURAL DISASTER

54. A PST IS A CALL TAKER OR DISPATCHER WHO ANSWERS, RECEIVES, TRANSFERS, AND/OR DISPATCHES EMERGENCY AND NON-EMERGENCY CALLS FOR SERVICE.

- A. TRUE
- B. FALSE

55. IN THE COMMUNICATION CYCLE, THE INDIVIDUAL OR SOURCE ENCODING A MESSAGE TO CONVEY IS THE:

- A. SENDER
- B. RECEIVER
- C. MESSAGE
- D. CHANNEL

56. THE MNEMONIC CYMBALS IS USED TO REMEMBER THE LINE OF QUESTIONING FOR A PERSON DESCRIPTION.

- A. TRUE
- B. FALSE

57. A CALL TAKER'S PRIMARY RESPONSIBILITIES DO NOT INCLUDE PROVIDING PRE-ARRIVAL INSTRUCTIONS.

- A. TRUE
- B. FALSE

58. AN INCIDENT WHERE THE NUMBER AND SEVERITY OF CASUALTIES EXCEEDS THE CAPABILITY OF THE RESPONDER'S INITIAL RESOURCES IS A MULTI-CASUALTY INCIDENT (MCI).

- A. TRUE
- B. FALSE

59. THE CORRECT WAY OF SAYING WORDS, INCLUDING THE SOUNDS, STRESS, AND INTONATION PATTERNS SPECIFIC TO A LANGUAGE IS:

- A. PRONUNCIATION
- B. ENUNCIATION
- C. ARTICULATION
- D. DICTION

60. A METHOD FOR GRADING INJURY SEVERITY AND DETERMINING TRAUMA CENTER TRANSPORT IS KNOWN AS:



State PST Exam Mock Test 2

- A. TRAUMA CENTER
- B. **TRAUMA ALERT CRITERIA**
- C. MULTI-CASUALTY INCIDENT
- D. MEDEVAC

61. NEXT GEN 911 REPRESENTS THE LATEST FRONTIER IN EMERGENCY COMMUNICATIONS.

- A. **TRUE**
- B. FALSE

62. IT IS NOT ESSENTIAL TO ADHERE STRICTLY TO ESTABLISHED PROCEDURES TO ENSURE A STANDARDIZED AND EFFICIENT RESPONSE.

- A. TRUE
- B. **FALSE**

63. THE ESTABLISHED HIERARCHY OF AUTHORITY AND RESPONSIBILITY WITHIN THE ECC OR ANY COMMAND STRUCTURE IS THE:

- A. **CHAIN OF COMMAND**
- B. SPAN OF CONTROL
- C. INCIDENT COMMAND SYSTEM
- D. NIMS

64. IN AN MCI, IT IS NOT THE PST'S RESPONSIBILITY TO PROVIDE INSTRUCTIONS TO CALLERS WITHIN THE AFFECTED AREA.

- A. TRUE
- B. **FALSE**

65. INFORMATION DISSEMINATION REFERS TO THE PROCESS OF SHARING AND DISTRIBUTING INFORMATION TO A WIDER AUDIENCE.

- A. **TRUE**
- B. FALSE

66. THE REAR SIDE OF A STRUCTURE AS ESTABLISHED BY INCIDENT COMMAND IS KNOWN AS CHARLIE.

- A. **TRUE**
- B. FALSE

67. A DISPATCHER'S KEY RESPONSIBILITIES INCLUDE ANSWERING EMERGENCY AND NON-EMERGENCY CALLS.

- A. TRUE
- B. **FALSE**

68. A CENTRALIZED PLATFORM TO MANAGE AND TRACK EMERGENCY CALLS, ALLOCATE RESOURCES, AND DISSEMINATE CRITICAL INFORMATION IS:

- A. **COMPUTER-AIDED DISPATCH (CAD)**



State PST Exam Mock Test 2

- B. PUBLIC SAFETY ANSWERING POINT (PSAP)
- C. AUTOMATIC CALL DISTRIBUTION (ACD)
- D. NEXT GENERATION 911 (NG911)

69. THE UNAUTHORIZED REMOVAL OR CONCEALMENT OF PROPERTY IS:

- A. FRAUD
- B. **THEFT**
- C. ROBBERY
- D. BURGLARY

70. PSTS MUST BE AVAILABLE IN THE EVENT OF NATURAL DISASTERS, EMERGENCY MOBILIZATIONS, OR OTHER DECLARATIONS OF EMERGENCY.

- A. **TRUE**
- B. FALSE

71. A DISPATCHER'S JOB IS OVER AFTER DISPATCHING RESOURCES.

- A. TRUE
- B. **FALSE**

72. A SLOW THOROUGH SEARCH TO ENSURE NO OCCUPANTS WERE OVERLOOKED DURING THE PRIOR SEARCH IS A SECONDARY SEARCH.

- A. **TRUE**
- B. FALSE

73. THE 6 W'S METHOD OF GATHERING INFORMATION INCLUDES WHERE, WHAT, WEAPONS, WHEN, WHO, AND WHY.

- A. **TRUE**
- B. FALSE

74. A LOCATION AWAY FROM THE SCENE WHERE UNITS WAIT FOR THEIR ASSIGNED POSITION IS:

- A. **STAGING**
- B. BASE STATION
- C. COMMAND POST
- D. LANDING ZONE

75. WHAT LAW ENSURES THAT ANYONE CAN REACH AN ECC WHEN DIALING 911 FROM A MULTI-LINE TELEPHONE SERVICE (MLTS)?

- A. THE DENISE AMBER LEE ACT
- B. **KARI'S LAW**
- C. RAY BAUM'S ACT
- D. ALYSSA'S LAW



State PST Exam Mock Test 2

76. THE COMMUNICATION CYCLE INITIATES WITH A SENDER, THE INDIVIDUAL OR SOURCE ENCODING A MESSAGE TO CONVEY.

- A. **TRUE**
- B. FALSE

77. THE TERM FOR WHEN A PERSON FAILS TO MEET THE LEGAL STANDARD OF CARE OWED TO ANOTHER PERSON IS:

- A. LIABILITY
- B. NEGLIGENCE
- C. **BREACH OF DUTY**
- D. CONFIDENTIALITY

78. THE ACT OF TAKING ONE'S OWN LIFE IS SUICIDE.

- A. **TRUE**
- B. FALSE

79. CALIFORNIA DECLARED THE FIRST NATIONAL PUBLIC SAFETY TELECOMMUNICATORS WEEK.

- A. **TRUE**
- B. FALSE

80. AN INTENTIONAL AND UNLAWFUL TAKING OF PROPERTY FROM A PERSON THROUGH THE USE OF FORCE, VIOLENCE, ASSAULT, OR THREAT IS THE DEFINITION OF A ROBBERY.

- A. **TRUE**
- B. FALSE

81. THE FIRST 911 CALL WAS MADE IN HALEYVILLE, ALABAMA.

- A. **TRUE**
- B. FALSE

82. A PORTABLE DEVICE WHICH CAN ANALYZE THE HEART RHYTHM AND DELIVER AN ELECTRICAL SHOCK (WHEN NECESSARY) TO RESTORE THE HEART TO A NORMAL RHYTHM IS AN:

- A. **AUTOMATED EXTERNAL DEFIBRILLATOR (AED)**
- B. ELECTROCARDIOGRAM (EKG)
- C. SELF-CONTAINED BREATHING APPARATUS (SCBA)
- D. PERSONAL ALERT SAFETY SYSTEM (PASS)

83. AN UNEXPECTED SITUATION THAT DOES NOT REQUIRE IMMEDIATE RESPONSE IS CONSIDERED A NON-EMERGENCY.

- A. **TRUE**
- B. FALSE

84. AN URGENT MESSAGE WHICH TAKES PRECEDENCE OVER ROUTINE RADIO TRAFFIC IS:

- A. **EMERGENCY / PRIORITY TRAFFIC**
- B. ACKNOWLEDGED / RECEIVED



State PST Exam Mock Test 2

- C. ALL CLEAR
- D. UNDER CONTROL

85. WHAT LAW REQUIRES PUBLIC ELEMENTARY AND SECONDARY SCHOOLS TO BE EQUIPPED WITH "SILENT PANIC ALARMS DIRECTLY LINKED TO LAW ENFORCEMENT?"

- A. **ALYSSA'S LAW**
- B. KARI'S LAW
- C. THE DENISE AMBER LEE ACT
- D. RAY BAUM'S ACT

86. ALL INDIVIDUALS EMPLOYED AS A PST MUST BE CERTIFIED BY THE FLORIDA DEPARTMENT OF HEALTH (FDOH).

- A. **TRUE**
- B. FALSE

87. THE PST'S TOP PRIORITY IS NOT RESPONDER SAFETY.

- A. **TRUE**
- B. FALSE

88. IT IS NOT THE PST'S RESPONSIBILITY TO REPORT ANY INSTANCES OF UNETHICAL OR ILLEGAL BEHAVIOR OBSERVED WITHIN THE WORKPLACE.

- A. TRUE
- B. **FALSE**

89. WHAT IS A CENTRALIZED DATABASE, STORING INFORMATION ON ADDRESSES, CALLER HISTORY, RESOURCE AVAILABILITY, AND INCIDENT DETAILS?

- A. FCIC
- B. NCIC
- C. **CAD SYSTEM**
- D. NLETS

90. PRIMARY PSAPS DIRECTLY RECEIVE 911 CALLS, WHILE SECONDARY PSAPS RECEIVE 911 CALLS THAT ARE TRANSFERRED FROM A PRIMARY PSAP.

- A. **TRUE**
- B. FALSE

91. ANY PREMEDITATED, POLITICALLY MOTIVATED ATTACK AGAINST INFORMATION, COMPUTER SYSTEMS, COMPUTER PROGRAMS, AND DATA WHICH RESULTS IN VIOLENCE AGAINST NON-COMBATANT TARGETS BY SUB-NATIONAL GROUPS OR CLANDESTINE AGENTS (HACKING) IS KNOWN AS:

- A. **CYBERTERRORISM**
- B. NARCOTERRORISM
- C. NATIONALIST TERRORISM
- D. STATE TERRORISM

92. THE FIRST TWO-WAY RADIO COMMUNICATIONS WERE IMPLEMENTED IN BAYONNE, NEW JERSEY.

- A. **TRUE**
- B. FALSE



State PST Exam Mock Test 2

93. THE LAW THAT EMPHASIZES THE IMPORTANCE OF MAKING DISPATCHABLE LOCATION INFORMATION FROM ALL 911 CALLS AVAILABLE TO PSAPS, REGARDLESS OF THE TECHNOLOGICAL PLATFORM USED IS:

- A. KARI'S LAW
- B. RAY BAUM'S ACT
- C. ALYSSA'S LAW
- D. FLORIDA SUNSHINE LAW

94. AN ARMED PERSON WHO HAS, OR INTENDS TO USE, ANY TYPE OF WEAPON TO INFLICT DEADLY PHYSICAL FORCE ON OTHERS AND CONTINUES TO DO SO WHILE HAVING UNRESTRICTED ACCESS TO ADDITIONAL VICTIMS IS AN ACTIVE ASSAILANT.

- A. TRUE
- B. FALSE

95. THE IMPLEMENTATION OF E911 IN ORANGE COUNTY, FLORIDA, REVOLUTIONIZED EMERGENCY RESPONSE BY INCORPORATING LOCATION INFORMATION FROM THE CALLER'S PHONE.

- A. TRUE
- B. FALSE

96. A PST SHOULD NOT DEMONSTRATE EMPATHY AND UNDERSTANDING TOWARDS CALLERS IN DISTRESS.

- A. TRUE
- B. FALSE

97. THE DIVISION OF A LAW ENFORCEMENT AGENCY THAT INVESTIGATES CITIZEN COMPLAINTS OF POLICE MISCONDUCT AND HANDLES INTERNAL DISCIPLINARY MATTERS IS:

- A. INTERNAL AFFAIRS (IA)
- B. FIELD INFORMATION REPORTS (FIR)
- C. CRIMINAL JUSTICE INFORMATION SERVICES (CJIS)
- D. SCHOOL RESOURCE OFFICER (SRO)

98. A DISPATCHER RECEIVES THE DETAILS FROM THE CALL TAKER AND, USING THEIR KNOWLEDGE AND EXPERIENCE, DETERMINES THE APPROPRIATE RESPONSE.

- A. TRUE
- B. FALSE

99. THE USE OR THREAT OF THE USE OF VIOLENCE OF A CRIMINAL NATURE AGAINST PEOPLE OR PROPERTY BY AN ENVIRONMENTAL-ORIENTED GROUP FOR ENVIRONMENTAL-POLITICAL REASONS IS:

- A. ECO-TERRORISM
- B. STATE TERRORISM
- C. NUCLEAR TERRORISM
- D. CYBERTERRORISM

100. A ROLL CALL OF ALL UNITS ASSIGNED TO AN INCIDENT, USUALLY DONE WITH INCIDENT COMMAND IS A:

- A. PERSONNEL ACCOUNTABILITY REPORT (PAR)
- B. SCENE SIZE-UP



State PST Exam Mock Test 2

- C. PRIMARY SEARCH
- D. ALL CLEAR

