

Date	Start Time	End Time	Function	Class Title	Speakers	Room*
Mon, 04/28/25	8:00 AM	5:00 PM	Pre-Conference Class	TERT	Natalie Duran	Atlantic 1
Mon, 04/28/25	8:00 AM	5:00 PM	Pre-Conference Meeting			Pompano
Mon, 04/28/25	1:00 PM	2:00 PM	ProCHRT Committee Meeting			Atlantic 2
Mon, 04/28/25	2:00 PM	3:00 PM	Training Committee Meeting			Atlantic 2
Mon, 04/28/25	3:00 PM	4:00 PM	Social Media Committee Meeting			Atlantic 2
Mon, 04/28/25	6:00 PM	7:00 PM	New Attendee Welcome			G Bar Deck
Mon, 04/28/25	7:00 PM	10:00 PM	Networking Event			Intracoastal Ballroom AB
Tue, 04/29/25	8:00 AM	10:00 AM	Opening Breakfast	Keynote (The Ripple Effect)	Kris Inman	Atlantic Ballroom
Tue, 04/29/25	10:30 AM	12:00 PM	APCO Business Meeting 1			Dolphin
Tue, 04/29/25	10:30 AM	12:00 PM	ECaTS User Group Meeting			Yellowtail
Tue, 04/29/25	12:00 PM	2:30 PM	MTUG Meeting			Dolphin
Tue, 04/29/25	1:00 PM	2:00 PM	Leadership Meeting 1	Influential Leadership: Beyond the Title	JaCorey Glaude	Marlin
Tue, 04/29/25	1:00 PM	2:00 PM	Technical/Special Interest Meeting 1	The Value of Relationships with Non-Traditional ECC	Trae Maeder	Amberjack-Mako
Tue, 04/29/25	1:00 PM	2:00 PM	Telecommunicator Meeting 1	TBD	TBD	Dolphin
Tue, 04/29/25	2:15 PM	3:15 PM	Leadership Meeting 2	Just the Two of US	Brandi Powell	Marlin
Tue, 04/29/25	2:15 PM	3:15 PM	Technical/Special Interest Meeting 2	Let's UNITE: Tackling the Big "F" in Public Safety	Lea Harms	Amberjack-Mako
Tue, 04/29/25	2:15 PM	3:15 PM	Telecommunicator Meeting 2	Mastering Tough Conversations	Kris Inman	Dolphin
Tue, 04/29/25	3:15 PM	3:30 PM	Break/Snack			Grand Foyer
Tue, 04/29/25	4:00 PM	7:00 PM	Exhibition/Trade Show			Grand Ballroom
Tue, 04/29/25	5:00 PM	7:00 PM	Networking Event			Grand Ballroom
Wed, 04/30/25	9:00 AM	1:00 PM	Exhibition/Trade Show			Grand Ballroom
Wed, 04/30/25	1:00 PM	2:00 PM	Leadership Meeting 1	EI 2 (EI squared)	Deidre Bruton	Marlin
Wed, 04/30/25	1:00 PM	2:00 PM	Technical/Special Interest Meeting 1	Shared Data: A Forced Multiplier	Lori Preuss	Amberjack-Mako
Wed, 04/30/25	1:00 PM	2:00 PM	Telecommunicator Meeting 1	Do Unto Others... Even When they	William Young	Dolphin
Wed, 04/30/25	2:15 PM	3:15 PM	Leadership Meeting 2	Staffing SOS	Samantha Johnson	Marlin
Wed, 04/30/25	2:15 PM	3:15 PM	Technical/Special Interest Meeting 2	Alarm Scoring is a Gamechanger in Alarm Response	Bob Finney & Frank Ferenandez	Amberjack-Mako
Wed, 04/30/25	2:15 PM	3:15 PM	Telecommunicator Meeting 2	Peer Support	Natalie Duran	Dolphin
Wed, 04/30/25	3:45 PM	4:00 PM	Break PM			Grand Foyer
Thu, 05/01/25	10:00 AM	12:00 PM	Super Session	Mental Health: How Peer Support is Never Ending	Ryan Chambers	Atlantic 1-2
Thu, 05/01/25	1:00 PM	2:00 PM	Leadership Meeting 1	Hero's on the Frontline: Balancing Stress, and Tech	Jennifer Poole	Atlantic 1
Thu, 05/01/25	1:00 PM	2:00 PM	Technical/Special Interest Meeting 1	Zero to 100 in a QA/QI Launching an Efficient, Effective, & Affordable 9-1-1 QA Program	Scott MacDonald	Atlantic 2
Thu, 05/01/25	1:00 PM	2:00 PM	Telecommunicator Meeting 1	Nothing Changes, If Nothing Changes	Cassie Sexton	Atlantic 3
Thu, 05/01/25	2:15 PM	3:15 PM	Leadership Meeting 2	The AI Advantage in Call Centers: Enhancing Decision-Making in Emergency Situations	Milan Mueller	Atlantic 1
Thu, 05/01/25	2:15 PM	3:15 PM	Technical/Special Interest Meeting 2	Extended Reality in the EOC	Jeremy DeMar	Atlantic 2
Thu, 05/01/25	2:15 PM	3:15 PM	Telecommunicator Meeting 2	Over Coming Mental Health Stigma	Josephine Rios	Atlantic 3
Thu, 05/01/25	4:00 PM	5:00 PM	APCO Business Meeting & Elections			Atlantic 4
Thu, 05/01/25	6:00 PM	9:00 PM	Closing Gala & Installation of the APCO Board			Grand Salons ABC
Fri, 05/02/25	8:00 AM	5:00 PM	Post Conference Class 1			Dolphin
Fri, 05/02/25	9:00 AM	11:00 AM	Post Conference Meeting			Pompano