



Return & Refund Policy

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Thanks for subscribing to our TV+ Africa service on www.tvplusafrica.com or on any of our apps.

If you are not entirely satisfied with your purchase, we're here to help.

Returns & Refunds

You have 5 minutes to return or demand a refund for your subscription. You have to send a request for the refund to info@tvplusafrica.com

To be eligible for a return and refund your subscription should not have been used to watch more than 2 channels or watched any of our channels cumulatively for more than 5 minutes

We will validate your request for return on our database to confirm you successfully paid for the service.

Refunds Process

Once we receive your request, we will validate on our platform and notify you of the ongoing processing.

We will immediately notify you on the status of your refund after the validation.

The validation should not take more than 72 hours. If your refund is approved, we will initiate a refund to your credit card or debit card.

Voucher purchases do not qualify for refunds.

You will receive the credit within a certain amount of days, depending on your card issuer's policies.

Contact Us

Please send us any questions about this process via info@tvplusafrica.com