



## This is our journey

We are on a journey, working with our members, employees and other stakeholders, to deliver against a range of key commitments for 2020 and beyond.

This report provides an overview of what we have achieved in 2018 as we work towards the goals set out in the FSC Global Strategic Plan 2015-2020.

It includes a range of stories that showcase our success, as well as the bold steps we are taking to continuously improve our system for the good of our members and the world at large.

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#### Welcome



**Kim Carstensen**Managing Director, FSC

One of my most memorable moments of 2018 was visiting Uganda, meeting the standard development group and various stakeholders at a time when they had just finalized the national standard. It wasn't only the relief that this work was now finally done; it was also the sense of opportunity; a new FSC standard made by the people in their own country. That energy was invigorating.

Our work on controlled wood has been very challenging for us for some years. But in 2018, we made excellent progress, getting national risk assessments finalized and moving closer to developing a controlled wood strategy.

Another significant achievement was finalizing the ecosystem services procedure. Excitingly, we now have the first areas being certified for their performance on carbon, biodiversity protection and watershed management. This is critical work and offers fantastic potential for the future. You can read all about it on page 32.

FSC received a lot of critical press for our work in 2018, including TV documentaries. But we stood up well to these challenges and said: 'Look, we know our system works, we know we have created a positive impact, and we know we are honest people who are

"I'm really proud of what we're doing, as well as responding to criticism by continuing to improve." trying to make a difference. We don't always get everything right because we can't. But most of the time we produce a real effect on the forest.' And I'm proud of what we're doing, as well as responding to criticism by continuing to improve.

One of the big challenges in 2018 was dealing with reports that charcoal was

coming into the European market with FSC labels, without actually having FSC material in it. We took action, suspending many certificates in Poland and Ukraine.

We have become so well-known as a global brand that some people feel tempted to cheat on us and find ways to get FSC labels on products that are not actually FSC certified. This type of fraud is becoming more frequent. But we now have the tools to take effective action against it, using what we call transaction verification. This will enable us to combat this new challenge that comes from our success.

In 2019, we will continue our efforts to become directly relevant to global agendas, such as climate change and issues mapped out by the UN Sustainable Development Goals. There will also be an update of our global strategic plan that we're working on towards our next general assembly in 2020.

#### Welcome





**Hans Djurberg**FSC International Board of Directors chairperson, SCA, Sweden

From the FSC Board's perspective, 2018 was a strong year. We came out of the general assembly in Vancouver in 2017 with a strong sense of commitment and confirmation of the direction set by the board and the membership back in 2015. And now, we can see the alignment happening of our priorities with our global strategy, both at an international and national level.

The increased capacity at FSC International in critical areas, such as marketing, communication, and digital innovation, is very promising for the future. We can already see positive results, including improved crisis communications management.

We can also see increased clarity in FSC's role as a convener. We have discussed important topics, such as workers' rights and labour conditions, as well as issues of particular interest to different forests types, including boreal forests and plantations.

I'd also like to highlight our achievements in improving and streamlining our normative framework, to make it more relevant to smallholders, communities, and indigenous peoples.

"FSC is a member organization. Your engagement and commitment is what this system is all about."

But, of course, we're not done yet, and a lot of challenges remain for 2019 and beyond. One of them is to update our global strategy, and we would like to see that as an integral part of preparing for the 2020 general assembly. Our second priority is, of course, to increase our impact among smallholders, communities, and Indigenous Peoples.

We will also continue to evolve our ecosystem services. We now have a procedure in place, and we are ready to put it into action for our certificate holders and increase our impact on forest management. We will further develop our network strategy, expanding the capacity of our presence in various countries around the world.

I would like to remind you all that FSC is a member-based organization. Your engagement and commitment to FSC are what this system is all about. So, thank you for your achievements in 2018, and I'm looking forward to 2019 and beyond.



Frank Harnischfeger
Chief Operating Officer, FSC

My most memorable moment of 2018 was visiting a remote Indigenous community in the Amazon. It showed me how FSC can connect even the most remote producers, who have limited access to markets, to another continent where there is demand for their products.

Our greatest achievement overall was hitting the 200 million hectares of certified forest mark, for the first time. We're now getting ready to hit the next magic number – 250 or 300 million hectares. But we understand that it's not getting easier because every additional forest will require an extra effort. But we are optimistic that we are in good shape.

2018 also saw some impressive work on supply chain integrity. We're now using sophisticated analytics and technology to ensure that the maths add up in some of the most complex, global supply chains. We're also making sure that the wood and fibre actually stems from the place that it's supposed to come from, ensuring that the origin is actually from an FSC-certified forest.

It was also an excellent year for consumer awareness. We can now confidently say that in the 13 largest economies in the world, more than 50 per cent of the consumers recognize our brand. This helps us tremendously in terms of offering a real added value for our certificate holders.

"In the 13 largest economies in the world, more than 50% of consumers recognize our brand."

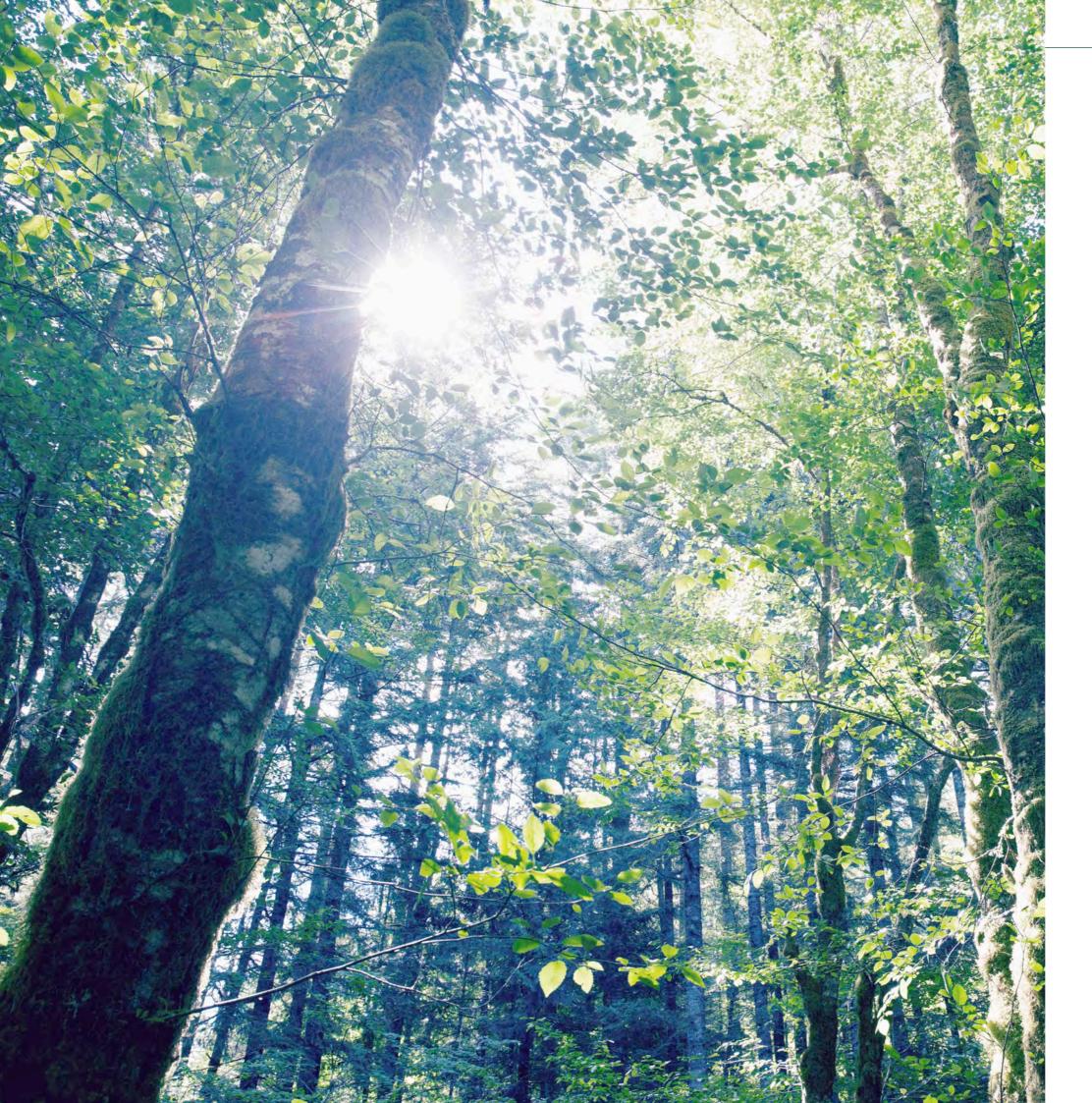
In 2019, we will continue to work on how we resolve disputes between stakeholders or unacceptable practices by certificate holders. We need to find and define processes that enable a timely engagement and swift action from our side – working with stakeholders who are directly affected

by some questionable practices and finding solutions that empower everybody to move on.

We're at an exciting point because our global strategic plan will run out in 2020. We will need to take a close look at what have we achieved, where we have fallen short, and what the next steps are. One of the key things we will focus on is to revive our global growth trajectory beyond the 200 million hectares that I mention above.

We thank you for your interest in FSC and this annual report; I hope you can find some useful information on the following pages. We hope to hear from you in whatever form and look forward to engaging with you in the coming months.





## Strategy 1 Strengthening our framework and governance

This strategy lays the foundations for all our work. It ensures that we streamline our standards and increase consistency across our work, while we work towards improving our governance and developing new forest solutions.



- > Streamlining our policies and standards
- > Increase quality and consistency in practice
- > Advance governance and engagement
- > Deploy new solutions



#### Streamlining our policies and standards

We know we need to be more cost-effective and outcome-oriented to be of value to our certificate holders. In 2018, we continued to find ways to simplify and streamline our system, while maintaining integrity and transparency.

We continue to make changes to the way our standards and policies are interpreted and followed. In 2018, 23 interpretations were processed promptly, approved and published on the FSC website.



13 countries have had their national forest stewardship standards assessed, including Nepal

#### 13 countries' national forest stewardship standards assessed

13 national forest stewardship standards – Australia, Denmark, US Federal Lands Indicators, Nepal, Japan, Spain, Malaysia, The Netherlands, Canada, Vietnam, Luxembourg, Switzerland and Bosnia and Herzegovina – and one Interim national standard (regional standard for Caucasus, Central Asia, Moldova and Mongolia) – were assessed by the policy and standards committee.

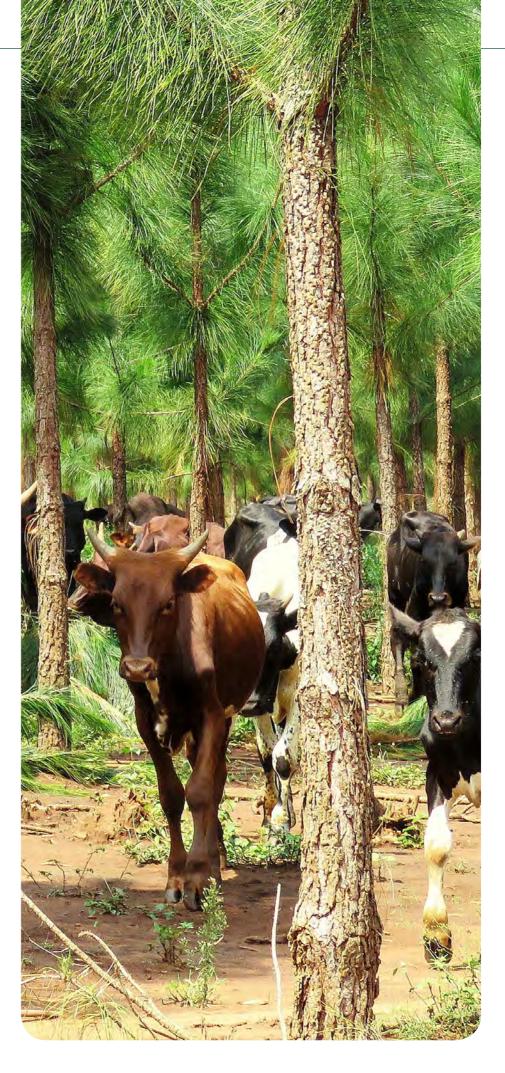
#### Of these:

- 1 national standard was approved without conditions (Nepal).
- 12 national standards were approved with conditions. The conditions of six of them have since been closed, and the standards formally approved (Australia, Denmark, US Federal Lands Indicators, Japan, Malaysia and The Netherlands).
- 1 interim standard was returned to the standards development group for further work (Caucasus, Central Asia, Moldova and Mongolia).

By the end of December, 18 national standards were approved for Bulgaria, China, Denmark, France, Germany, Italy, Nepal, Portugal, Uganda, United Kingdom, Tanzania, Australia, United States (Federal Indicators), Japan, Malaysia, South Africa, Romania, and The Netherlands.

All of these, except the US Federal Indicators, are new or transitioned standards based on our Principles & Criteria version 5.

The finally approved standards can be downloaded at the FSC International Document Centre.





#### Developing a riskbased approach to national standards

A project team has been hard at work to develop a risk-based approaches model to streamline national forest stewardship standards.

The model has four parts:

- assessment of risk
- designation of risk
- adapted risk response
- monitoring and evaluation

It will help standard development groups to focus on the issues that matter most to our stakeholders.

We published a new procedural document for standard development groups that expands a concept for risk management in our process for developing national forest stewardship standards.

A user-friendly guide accompanies the procedural document for those conducting risk assessments and proposing risk designations for indicators in national forest stewardship standards. Both documents deliver on the FSC Implementation Plan.



#### Streamlining our policies and standards



#### Further developments to chain of custody standards

A new two-year project started in 2018 to incorporate core labour requirements into our chain of custody standards. These requirements are based on the International Labour Organization's core conventions.

A feasibility study to assess the impacts of introducing new requirements for certificate holders and FSC-accredited certification bodies was conducted. and a technical working group was established to develop accreditation requirements for FSC-STD-20-011 V4-0 EN FSC Chain of Custody Evaluations.

#### First stages in creation of conversion policy

To address motion 7 (2017), we began developing a conversion policy, which considers: restoration and/or conservation for environmental values; and restitution for socio-economic values.

In August, we established the Policy on Conversion working group composed of six members who represent economic, environmental and social interests; and the global South and global North.

#### 30 countries identified for interim national standards

2018 saw 30 countries identified for developing FSC interim national standards. A total of 23 interim standards were registered.

Financial resources. amounting to more than 175,000 Euros (EUR), and technical guidance were provided by FSC to support the development of the interim standards, in collaboration with certification bodies.

#### **Revisions to FSC** pesticides policy

The pesticides policy working group, consisting of six stakeholders and three technical experts, developed the contents of the second draft of the policy.

#### Highlight

#### How one man's labour of love led to sustainable construction breakthrough in Japan



Masahiro Kawatei's home has received FSC project certification

Some would simply refer to it as the worked side by side with carpenters, first FSC project certification for a craftsmen and a DIY advisor. They newly constructed detached house spent three weeks undertaking tasks in Japan. But for those who labored such as surface preparation and shoulder-to-shoulder to construct the applying plaster to the walls. house, it will always be known as 'A House with Many Good Stories'.

The two-storey house is privately 2017). Masahiro used two types owned by Masahiro Kawatei. As a of FSC-certified timber, namely representative from CEPA Japan, a Larix kaempferi from Yamanashi pro bono association in environmental Prefecture, and communication, Masahiro was concerned with what he perceived Miyagi Prefecture, a town close to as a decline in forestry leadership his heart as he was involved in its and good management practices. reconstruction after the great eastern He decided to lead by example and used FSC-certified domestic timber to build his own house.

To turn his vision into reality, a FSC project certification is certification Ishikawa, president of the building certification. company Home Sweet Home Made make this possible.

Minamisanriku Town to select the the remainder being controlled wood. perfect tree. He was accompanied local timber, and Kunio Onodera, materials claimed to be certified of residential buildings. They chose a communications. Minamisanriku cedar for the exterior walls and the interior of the house.

#### It takes a village

To complete the house, Masahiro rallied over 50 members of his community to roll up their sleeves and get to work. These dedicated citizens

There are currently 36 FSC-certified forests in Japan (as of 13 November Cryptomeria japonica from Minamisanriku Town, Japan earthquake of 2011.

#### About the certification

new procurement route had to be for one-off articles such as buildings, established to obtain the needed vessels and event venues. There are materials. He reached out to Shuichiro two types: full certification and partial

and the designer Yoshiyuki Endo, to For full certification, at least 50 per cent, by volume or cost, of all wood materials used in the project must be Masahiro's journey started with FSC 100 per cent, FSC Mix or posta personal visit to the forest in consumer reclaimed materials, with

by Taichi Sato, Director General of For partial certification, there is no Minamisanriku Forest Stewardship minimum requirement on the ratio Alliance and an active promoter of of certified materials used, but all President of Maruhei Timber Co., must be 100 per cent FSC-certified Ltd., who works on the revitalisation and this must be stated clearly in all

> This project was awarded partial certification as some plasterboard had to be used.



#### Increase quality and consistency in practice

Improving the quality and consistency of our standards is an important step in strengthening our certification scheme. Enhancing the application of these standards is just as important.

In 2018, we announced plans to begin work on a baseline for possibly ending diassociation with businesses involved in significant forest

conversion

#### **Taking action**

consideration in everything we do. Without it, we cannot operate. This means we will take action against certificate holders - whether a Korindo small forest owner or a multinational business - should they not manage A panel of experts investigated

forest conversion issues and unacceptable activities, as defined by the FSC Policy for Association.

It will offer a robust set of guidelines and a framework that will be adaptable to businesses involved in future processes to end disassociation to support credible, transparent and fair procedures.

For example, in 2018, we worked on requirements stipulated by FSC as the following cases:

#### Jari

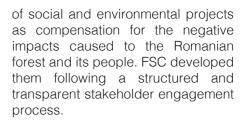
The integrity of our system is a core end of 2018, the investigation was completed and ready for a decision by the FSC Board of Directors.

their forests in accordance with our the alleged involvement of the Korindo Group in conversion of forests to plantations or non-forest In 2018, we announced plans to use, destruction of species of high begin work on a comprehensive conservation value, and violation generic roadmap that will become of traditional and human rights in a baseline for possibly ending Indonesia. We also carried out disassociation with businesses that additional research to complement have been involved in significant the complaint panel's final report. At the time of finalizing this report, the process was still ongoing.

#### Schweighofer

In 2018, we continued to monitor the development of an action plan by Schweighofer describing the measures the company plans to implement to improve its systems and operations, following the part of its conditions framework.

The conditions framework is a document describing the conditions A panel of experts was appointed in the company must fulfil for FSC January 2018 and started a proactive to reconsider its disassociated investigation of alleged Policy for status. These conditions include Association (PfA) violations of Jari the correction of identified failures Group in Brazil. FSC initiated the in the company's systems, the investigation based on a preliminary prevention of reoccurrence of the investigation carried out to address identified issues, mitigation of risks stakeholder concerns about the of being involved in the trade of operations of the group. By the illegal wood and the implementation



The process for Schweighofer to develop an action plan describing how it plans to meet FSC's requirements was ongoing at the time of finalizing this report.





#### Increase quality and consistency in practice



#### Maintaining our quality standards

One of the ways we protect the integrity of our system is through our quality assurance programme. By collaborating with Assurance Services International (ASI), we can maintain the high bar against which certification bodies are measured. This also helps to make sure FSC meets the high standards set by various bodies and authorities across the globe.

In 2018, the third annual assessment of ASI was carried out, and summary results were presented. In addition, FSC showed conformance against the ISEAL Assurance Code, by closing two minor non-conformities.

Meanwhile, an assurance risk registry and the second annual assurance risk management plan were developed. And the quarterly meetings coordinated by the 'CB Trialogue' are helping to support more regular and effective communication between the certification bodies.

#### An update on controlled wood

Introduced into the FSC system in 1997 to meet the demand for FSC material in the marketplace, we continue to monitor the quality of controlled wood to make sure unacceptable sources do not enter the stream.

In 2018, a series of controlled wood case studies were compiled to provide a report on the current state of the market at the global level.

A workshop on the development of a controlled wood strategy was also held. More than 70 participants from around the world attended. The outcome was a list of eight objectives, and 30+ actions to reach the desired future of all those present.

2018 saw the approval of 26 FSC risk assessments. This makes a total of 41 risk assessments approved since 2017, meaning we have approved nearly 70 per cent of all planned risk assessments.

Certification bodies from around the globe visited Bonn in October for a calibration session hosted by the controlled wood team. We discussed real and hypothetical situations and arrived at a better understanding of the realities in the field, and the best practices available.

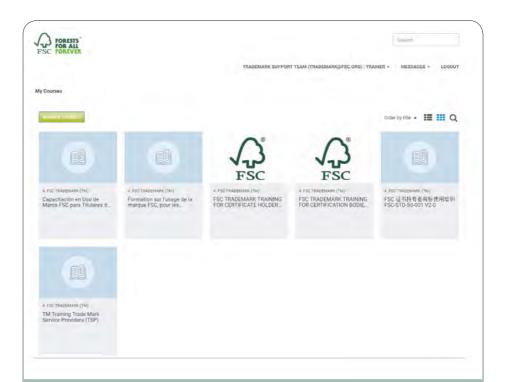
#### Controlled wood risk assessments

Our risk assessments are used to determine the risk of an organization obtaining material from unacceptable wood sources when sourcing controlled material.

These risk assessments are of two types:

- National risk assessments (NRA), which are developed by network partners with locally established working groups
- Centralized national risk assessments (CNRA), which are developed by FSC International directly, with or without the help of network partners.

We have worked hard to develop either an NRA or CNRA for 59 countries. Of these, 41 countries already have an approved FSC risk assessments, as of end of 2018. The remaining 18 countries are expected to be approved and published by end of June 2019.



# 6,500 users created an e-training account in 2018

#### eTraining platform is a big success

Launched in 2014, FSC's eTraining platform continues to support auditors and FSC certificate holders in understanding, applying and implementing FSC's normative requirements. Courses on topics including the use of the trademark, forest management, chain of custody, controlled wood, and a general understand of FSC, have been published in nine different languages. By the end of 2018 around 6,500 users had created an account.

2018 saw the launch of one new online training course, following the publication of the revised standard on the use of FSC's Trademark FSC STD-50-001 V 2-0.

In early 2018, the controlled wood team created a Spanish translation of the English online learning course version on sourcing of controlled wood (FSC STD-40-005 V 3.1) that had been published in 2017. There is a version for auditors and another one for practitioners/certificate holders. By the end of 2018, the course in the different language versions had around 500 users for each target group.

#### Highlight

#### How one forestry company is helping Ugandan farmers improve their living while tackling encroachment issues

When Rogers Kutesa moved to the village of Kyabajojo in central Uganda, he was looking for land where he could farm and let his cattle graze. The land he had just left was fragmented, and he had struggled to make a living. Despite high hopes, his situation did not initially improve in Kyabajojo, until he came across a locally-based forestry company named global-woods.

In 2012, the company gave Rogers manure for his coffee and banana plantations and a cow that supplied milk for his family. The cow gave birth to a calf which Rogers named Kent. result land tenure is not always strictly Rogers decided to sell the cow to another family who needed additional income and to keep Kent for himself. Kent, now a fully grown cow, recently gave birth to her calf. Rogers named improved.

family, and they have plenty of surplus to sell. The income he receives from **Farmers supporting themselves** these sales covers school fees for his five children and pays for a water Fred Muwalampya once planted tank. "Everything comes from here," he says, sweeping his hand proudly Reserve when his land in the Kazo towards his leafy banana trees.

have signed a protocol with globalwoods to protect the Kikonda forest reserve surrounding Kyabajojo. This all changed in 2012 when he However, all this progress did not started working with forestry company happen overnight.

Encroachment. The land is not counties. demarcated in this country, and as a



Villagers use the roads through the forest

respected.

Today, crop growers are supported in improving their land fertility, production and post-harvest management. the new addition Hope, as a symbol Cattle keepers receive the assistance of how his life and spirits have that has improved breeding, feeding, output and animal health. So far, global-woods has supported 1,012 Rogers' plantations now feed his crop growers and 367 cattle keepers.

subsistence crops in Kikonda Forest area became infested with weeds. "I knew it was illegal to plant in the Rogers and other farmers in the area forest," he says. "But I took the risk for social responsibility and management the sake of good soil."

global-woods. "I learned that my soil could be as fertile as the forest When global-woods received a if I cleared the weeds, mulched and farming licence for more than 12,000 used manure." He began planting ha in the Kikonda forest reserve, his maize in rows with the correct they rapidly found themselves facing spacing. Within a year, his plot was one of Uganda's major challenges: chosen as one of the best in two

Fred now gets 2.8 tons of maize per acre, per season and employs ten other individuals in seasonal jobs. He is gradually adding more livestock to diversify his farming. Profits from his current crop will settle the globalwoods loan that paid for a crib for maize storage. Fred now pays school fees for ten children. He's also building a brick house, bought additional land from his neighbours, and plans to buy a car. "My land is good," he says, stooping to pluck a weed from the thickly mulched soil.

#### Working together

The company has trained around 6,000 adults and 3,000 school children from neighbouring villages in environmental conservation and sustainable forestry activities.

FSC certification is central to the approach of the company. Their programme relates to FSC Principle 4 which directs companies to contribute to maintaining or enhancing communities' social and economic well-

"We've had to adapt ourselves to this environment," says global-woods Sustainability Manager JohnMary Kisembo, "It's through our corporate processes - structured around FSC Principles and Criteria - that we can deal with the land challenges and operate. If we'd waited for others to resolve land issues, we would not have this forest today."



#### Advance governance and engagement

Within our membership, everyone has a voice of equal importance and equal decision-making power. This gives our members the chance to shape the future of FSC and helps us to continuously improve the way we operate and govern our certification scheme and the wider organization.

#### Our strong growth continues

As the number of FSC members continues to grow, so does the strength of our organization. In 2018, we were delighted to welcome 78 new members, including 54 individual members and 24 organizations.

At the end of December 2018, our total membership stood at 1,087 members.



**54** individuals 24 organizations

Breakdown of			
total members	Individuals	Organizations	Subtotal
Africa	105	30	135
Asia Pacific	70	67	137
CIS	9	9	18
Europe	57	184	241
Latin America	192	161	353
North America	71	132	203



#### S1 Advance governance and engagement

#### Our Board provides crucial leadership

Our Board is made up of a diverse range of professionals and experts from across the world.

#### **FSC International Board of Directors**



FSC chairperson Hans Djurberg Economic North SCA Sweden



Vice-chair
Fran Raymond Price
Environmental North
The Nature Conservancy



Vice-chair Rulita Wijayaningdyah Social South Individual Indonesia



**Treasurer**Estevão do Prado Braga
Economic South
Suzano
Brazil



Barbara Bramble Environmental North Individual USA



Mauro Jose Capossoli Armelin Environmental South Amigos da Terra Brazil



Anthony Conrad Sebastian Environmental South Individual Malaysia



Ralph Schmidt-Liermann Economic South Eufores Uruguay



Alan Thorne
Economic North
Tembec
Canada



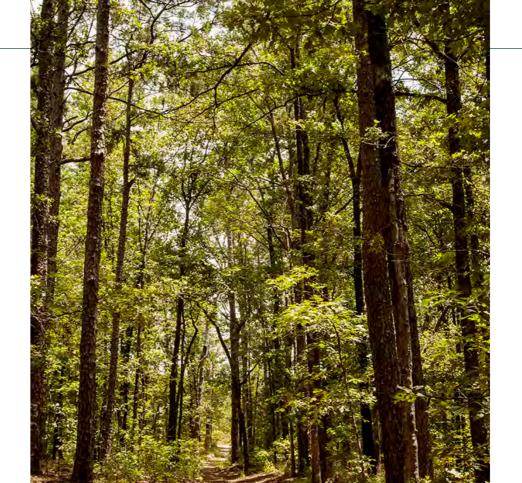
Martha Núñez Social South Individual Ecuador



Alan Smith Social North Individual Germany



Leendert van der Vlist Social North Netherlands Centre for Indigenous Peoples The Netherlands



#### Continuing to monitor how we're governed

To improve the way we are governed, 2018 saw the FSC governance review phase 2 carried out to implement motion 69 from the previous year. As part of this, we interviewed 114 individuals and heard from 2,000 stakeholders via an online survey between March and December.

We found that FSC's core governance – a three chamber system with the membership as the highest decision-making body – to still be our core strength, giving us a competitive advantage due to the superior credibility it gives our standards.

The recommendations we received therefore focused more on how this core could be protected while transparency could be increased.

The governance review was carried out by teams at the Universities of Magdeburg in Germany and Feevale in Brazil. Full analysis and recommendations will be presented to the Board of Directors for its revision and approval at the board meeting in August 2019.

#### Keeping it locally relevant

For our work to have an impact on the ground, we must consider the needs of our members at a regional level.

To build on a series of regional meetings in preparation for the 2020 FSC General Assembly, we hosted the FSC International Asia-Pacific Membership Regional Meeting in Mumbai (24-25 September 2018).



## In 2018, our Board meetings were held in:



Board Meeting 77 Hamamatsu, Japan 13-17 March 2018



Board Meeting 78 Bonn, Germany 7-10 August 2018



Board Meeting 79 Mestre, Italy 27-30 November 2018

## Deploy new solutions

We're pioneering in our approach to stay ahead of the changing needs of the forestry and certification industries. As such, we continue to explore and implement new ways to take care of forests and provide a platform for dialogue to ensure our work includes the voices of all our stakeholders.

of the FSC system is currently comprised of small and/or low-intensity or community managed forests

#### **Increasing FSC-certified smallholders**

Our New Approaches project seeks to improve access to, and uptake of, the FSC system by small forest owners and communities.

Currently, approximately 4 per cent\* of the FSC system is comprised of small and/or low intensity or community-managed forests and plantations throughout the world.

Small and low intensity managed forests (SLIMF) make up roughly three per cent of the FSC system and community forest areas are conservatively estimably to amount to around one per cent.

At the end of 2018, the total smallholder certified area, including SLIMF and community certified forest areas, amounted to approximately 8.6 million hectares. Roughly 25 per cent of all FSC forest management and chain of custody certificates issued included SLIMF or community managed forest

Our goal is to globally increase the current FSC-certified smallholders and community forests by 2020. Achieving this will require new solutions to responsible forest management that reflects FSC innovation efforts, as well as guaranteeing ownership of these solutions through active local stakeholder participation.

\*Data from FSC certificate database, December 2018. Numbers represent best estimates based on currently available data.

#### Highlight

#### How New Approaches is helping smallholders engage with FSC

The New Approaches project is developing specific tactics for smallholders and communities to engage with the FSC system and to maintain FSC certification. The effort ensures FSC remains internationally recognized and locally relevant.

Key achievements of the project

- A pilot project was initiated in China to evaluate alternative approaches for smallholders within the Chinese national forest stewardship stand-
- In 2018, a technical working group was established to lead the revision of the FSC-STD-30-005-V1-1 Standard for Group Entities in Forest Management Groups.
- Another pilot project was launched to evaluate the role of forestry contractors in the group certification generate guidance for the standard participate in the FSC system. the FSC system.
- The New Approaches project facilitated a series of workshops to Asia Pacific explore the concept of continuous riod of time.

#### **Latin America**

Fifteen consultation workshops were conducted in eight countries, including: Honduras, Mexico, Chile, Ecuador, Brazil, Guatemala, Peru In partnership with FSC US and solutions will address local challengand Bolivia.

#### **Africa**

Tanzania, the project is exploring the Africa, implement a risk-assessment



Our pilot project to better support smallholders and communities has been a real success

process as a strategic lever to in- development groups for the better crease smallholder accessibility to inclusion of smallholders in the FSC Active stakeholder participation system.

improvement, where small for standalone forest stewardship ment with stakeholders will facilitate est owners and communities can standard and associated tools for rapid uptake and implementation. achieve FSC certification over a pe- smallholders that seeks to improve FSC will engage smallholders, and smallholder access to the FSC system, relevant local stakeholders and incovering four critical countries in the terest groups, such as forest owners' Asia Pacific region: India, Indonesia, associations, in dialogue events to Thailand, and Vietnam.

#### North America

Rainforest Alliance, the project is pi- es and barriers to engage with FSC. lot testing a risk-based approach to evaluate if low-impact logging (when Focusing on Kenya, Uganda, and done only once every 40 to 60 years, without intermittent management) concept of continuous improvement. can be a proxy for responsible for-The results of this effort will contribute est management for very small landto the development of national forest holders in the Appalachian hardwood stewardship standards in Eastern forests of the US. In turn, the activity seeks to enable smallholders, in parof the FSC national standards, and ticular, small family forest owners, to

drives the design, innovation, and implementation of these new solutions. As these new solutions are scaled-up The project is developing a regional across the world, consistent engageseek their input on the new solutions. Their input will drive the assessment and evaluation of how viable these



## 64

representatives of the FSC system took part in a workshop on controlled wood

#### Controlled wood strategy: Increase FSC certified area and impact in uncertified areas

In Lisbon in June, 64 people representing the entire FSC system took part in an innovative workshop to find common ground on the future of controlled wood. The workshop agreed a strategy that over time will lead to a reduction in the FSC system's reliance on FSC Mix products and the controlled wood used to produce them.

After three days of dialogue, the FSC stakeholders agreed to nine objectives, as well as deciding on some short-term and long-term actions to help meet them.

#### Agreed objectives

4

- 1 Increase the area certified to forest management standards in all forest types
- 2 Strengthen supply chain integrity by using technology (e.g. verification of controlled wood origin)
- 3 Adapt the system to regional and national realities
  - Use data for decision-making and understand impact over time
- Influence the management of non-certified forests by building strategic alliances and collaborating with like-minded organizations
- 6 Create an enhanced value proposition and benefits of sustainable forest management, from forest to consumers
- 7 Streamline the controlled wood normative framework and communicate with clarity
- 8 Communicate openly and comprehensively to be transparent about controlled wood (e.g. on product labels)
- Develop tools to help all interested parties to meet the standards and get certified (e.g., smallholders and forest communities)



The Smallholder Fund has boosted smallholder capacity to achieve FSC certification

#### The Smallholder Fund awards 41 projects with EUR800,000

The FSC Smallholder Fund ended in 2018 after six years. During this time, 41 projects were granted in all regions with an overall investment of EUR800,000.

Launched in 2013, the fund was created to improve smallholders' capacity to achieve and maintain FSC certification, to strengthen their ability to benefit from the FSC system, and to increase the supply of FSC certified materials.

The overall results, as a direct impact of the granted activities, include:

- 9 new certificates;
- 18 extensions of existing group schemes;
- over 200,000 hectares of newly certified forest area;
- further projects invested in to boost certification capacity.

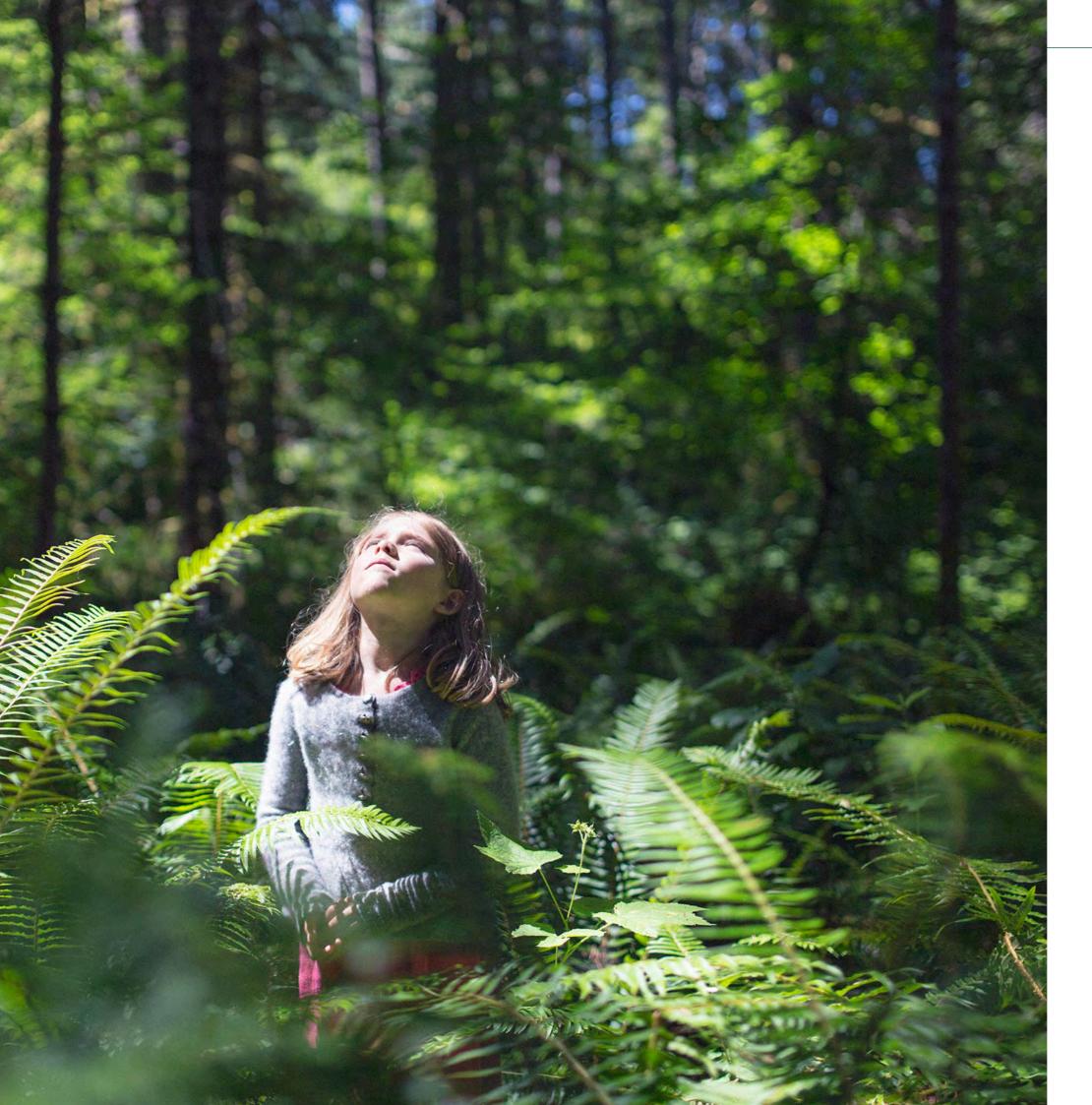
Understanding the need of closing the financial gap for initial investment and ongoing support to smallholders and communities, the gained knowledge and experiences from this funding project are now being incorporated into the agenda of FSC's New Approaches for Smallholders and Communities Certification project (see previous page).

#### Kyrgyz smallholders get first Central Asian FSC certificate for non-timber product

2018 saw a group of 52 smallholders obtain the first FSC certification delivered for non-timber forest products in Central Asia. Their products are sold under the brand Silk Road Taste and include nuts, dried fruits, and honey.

The Great Silk Road played an essential role in the development of the Kyrgyz people. Occupying a favourable geographical position on trade routes and absorbing the cultural achievements of the East and West, the Kyrgyz Republic became the bridge connecting the West and the East.

Now, there is an opportunity for this tradition to continue through FSC-certified smallholder-collected products that find their way to European and Asian markets. The Silk Road Taste products, the first FSC-certified non-timber forest products from Kyrgyzstan, are an example of how a smallholder group certificate can offer significant opportunities for local producers.



## Strategy 2 Increase the market value of FSC

FSC certification provides assurance that forest products are obtained in such a way that improves economies, increases social empowerment, and improves environmental quality in the forest.

And ensuring we have an active and growing FSC marketplace is crucial to make sure these benefits are realized for the forests and the people that depend on them.

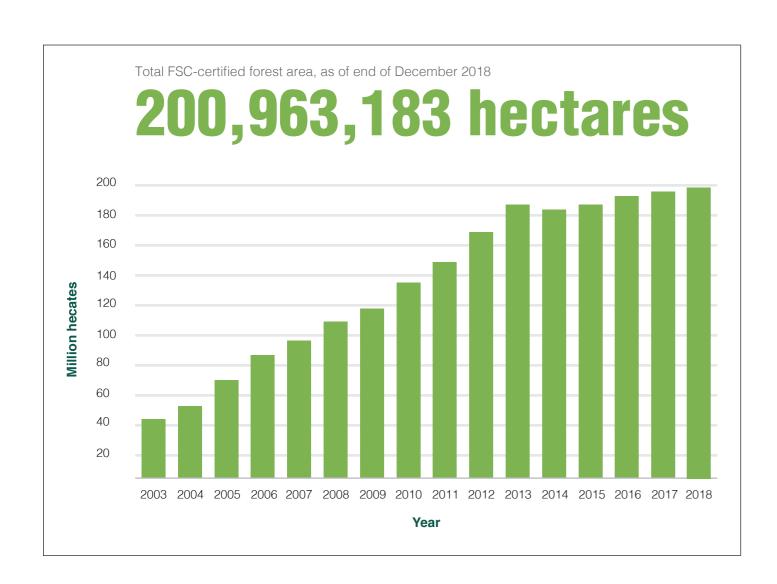
- **S2**
- > Rapidly increase consumer demand
- > Maintaining system integrity
- > Expanding our services
- > Partnerships for change



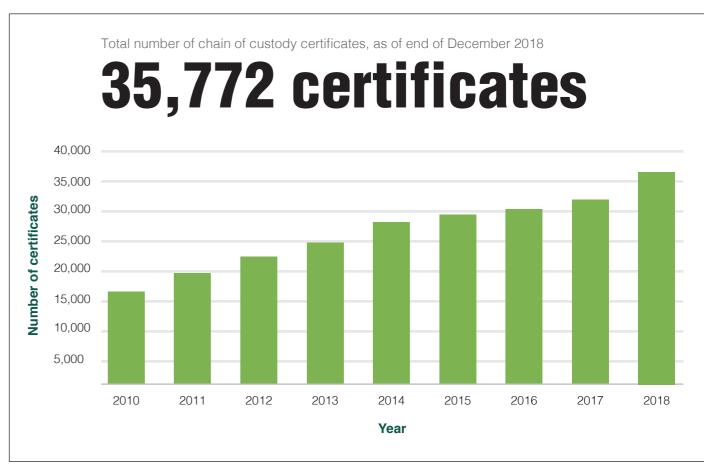
We continue to significantly increase the promotion of FSC as a consumer brand, as well as develop collaborations with partners to achieve meaningful empowerment of people and conservation outcomes. At the same time, this will create benefits along the entire value chain from forests to consumers.

#### **Growth in FSC coverage worldwide**

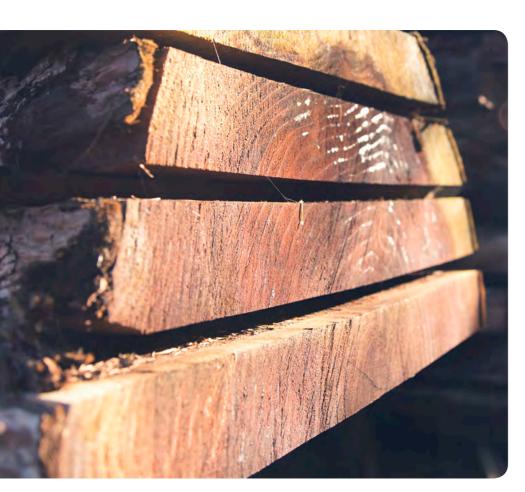
The total area of FSC certified forest and the number of chain of custody certificate holders has increased steadily over the years.











#### 423 million cubic metres of wood harvested from FSCcertified forests globally

We periodically analyze the volume of FSC-certified wood produced worldwide. The last analysis revealed that approximately 423 million cubic meters of wood are harvested per year in FSC-certified forests around the world.

wood production data from 2016, this volume corresponds to:

- 22.6 per cent of global industrial roundwood production (all roundwood excluding fuelwood); and
- roundwood and fuelwood)

is potentially available across the globe.

#### Our certificate holders remain satisfied

Our global market survey is a biennial survey that aims to collect market intelligence about FSC markets, products and stakeholders. It helps us to gather and understand the views of certificate holders and promotional license holders, to assess their satisfaction with FSC certification or promotional licenses, for example.

In 2018:



of certificate holders indicated that they were satisfied with their FSC certification



of promotional license holders indicated they were satisfied with their FSC promotional license

#### A new trademark standard for certificate holders

trademark requirements for certificate different media and use cases. holders to use.

became effective on 1 March. It provides a simplified framework to make use of FSC trademarks for introduction to the FSC trademarks labelling and promotion.

Our trademarks are the main way for FSC certificate holders to communicate about their products meeting FSC requirements and holders. Labelling products and promoting them with FSC marks, helps consumers to make informed certification bodies had 1,244. decisions about their purchases.

We wanted to make the use of the marks easy for our certificate holders and to provide examples guide on the use of the Forests For

2018 saw the launch of newly revised All Forever mark in promotion across

An online training course was The FSC-STD-50-001 V2-0 Trademark launched about the revised Requirements for Certificate Holders requirement for certificate holders in English, Spanish, French and Chinese. The course provides an and gives an overview of how they can be used on products and promotional materials. An online training course was also published for certification bodies to support their work with the requirements. The courses were about their status as certificate received very well and by the end of 2018, the certificate holder course had 1,319 participants. The one for

A new, improved version of the FSC Trademark Portal for certificate holders was launched at the same time to support labelling of FSC certified of use cases. So, we published a products and creating promotional visual Trademark Quick Guide to material with FSC marks. The portal help users get started, highlighting has almost 13,000 visitors per month the main aspects with examples. To and sees an average of 10,000 labels help further, we published a specific generated every month. The labels are available in over 60 languages.

We provide a trademark service to encourage and help retailers and brand owners to promote FSC certified products.

In 2018: 33 FSC national and regional offices provided trademark services to

retailers and users of finished products in 61 countries

Number of licensees grew



between the start 2013 and end of 2018

#### Top 10 countries with **FSC** promotional license holders, 2018

	Country	No
1.	Germany	145
2.	UK	10
3.	Japan	59
4.	Denmark	57
5.	Italy	55
6.	Sweden	46
7.	Netherlands	43
8.	USA	36
9.	Australia	29
10.	Switzerland	28

#### Compared to the Food and Agriculture Organization of the United Nations'

• 11.3 per cent of global roundwood production (which includes industrial

These numbers represent the maximum volume of FSC-certified wood which

**Evolution of FSC Promotional License holders** Year No. of holders 2013 500 2014 2015 2016 2017 2018 866

FSC ANNUAL REPORT 2018 | 33 32 | FSC ANNUAL REPORT 2018



#### New ecosystem services procedure launched

2018 saw the launch of a world-first in forest certification: FSC-PRO-30-006 The FSC Ecosystem Services Procedure. The ecosystems services programme is an initiative which aims to create incentives for the preservation of valuable ecosystem services in responsibly managed forests.

Ecosystem services represent a range of benefits, such as clean water, that people derive from nature. FSC-certified forest managers already preserve ecosystem services and bear the associated costs.

This new procedure provides forest landowners, smallholders and communities with the tools to verify and derive value from their positive impacts on ecosystem services. The impacts on carbon sequestration and storage, conservation of biological diversity, watershed services, soil conservation, and recreational services can now be verified.

The ecosystem services procedure is available in English, Spanish, Chinese, Portuguese and Italian. A guidance document has been developed for forest managers to help with the implementation of the procedure to improve their access to ecosystem services markets.

This approach is already being used and the worlds' first FSC ecosystem services impacts have been verified successfully.

And in Italy, the Waldplus group forest management certificate had its impacts on five ecosystem services verified.



The environmental impact on challenges such as soil conservation can now be verified

#### Highlight

#### Putting the 'green' in greengrocer: German retailers increase commitment to FSC



German packaging displaying the FSC logo

Grocery shopping in Germany got a the beginning of 2018, favouring the lot greener in 2018. Leading retailers procurement of FSC-certified prod-Lidl, Aldi, and Edeka published their ucts under certain circumstances. purchasing guidelines, focusing on the procurement of FSC-certified For example, Aldi Nord requires FSC paper and wood.

According to Lidl's Position Paper for the Purchase of Cellulose, published Edeka had previously announced end of 2018.

For non-food items, including textiles packaging. packaging, garden and camping Lidl wants to switch to FSC by 2020. are joining other German end-user The retailer is currently active in about retailers which have, for some time, sales of about 70 billion Euros (EUR)

Aldi Nord and Aldi Süd each published a wood purchasing policy at

if the products come from 'high-risk' countries.

in July 2018, it intends to switch to plans to switch to Blue Angel-verified FSC-certified virgin fibre materials for materials for recycled wood, paper all food packaging in Germany by the and tissue, and FSC for virgin fiber. This objective was achieved by the end of 2017 for their private label

products, furniture, and stationery, By taking these steps, these retailers 30 countries and generates global demanded FSC-certified materials for their products, catalogues or internally used paper.



#### Market news from the regions

#### Europe

In **Belgium**, a survey by the Belgian In the **US**, Kimberly-Clark conducted Federal Environment Service re- the largest FSC-focused consumer vealed that the proportion of FSC-cer-campaign to date, including six of tified timber has doubled between the biggest grocery store chains in 2012 and 2016. Roughly half of the the country. Sales lift was the highest In Thailand, the government made certified timber in Belgium carries the in 'most-green' consumer markets, FSC label, which therefore accounts indicating targeted campaigns to for approximately one-third of the to- 'greener' consumers are more likely tal volume of primary timber products to maximize results. on the national market.

sumer campaign launched in the consumers to choose FSC-certified second guarter of 2018 in four lan-facial tissues. Puffs strengthened its guages - Danish, Finnish, Swedish commitment to responsible forest and Norwegian. More than 633,500 consumers have seen the campaign across the Nordic region, more than 190,000 have interacted with it, and find the FSC labels on-pack ensuring more than 25 per cent of all individ- that 100 per cent of the virgin fiber uals who were exposed to the cam-sourced for Puffs comes from paign videos watched it in full.

a market analysis on the demand for verified impacts on ecosystem services – and how that might add value to those interested in using responsi-FSC forest management certificates.

#### **Africa**

FSC Africa used the popular Gabon Wood Show, held for the first time, in Libreville, to promote the benefits of FSC certification as one of 100 exhibitors from the forestry sector.

The FSC Africa team took part in Racewood, an annual conference organized by the International Tropical Timber Technical Association in conjunction with the Gabon Union of Forestry Industries.

#### **North America**

In **Denmark**, the Kalles Kollektiv con-Puffs brand has made it easier for management by earning and labelling FSC certification on all its facial tissue paper products. Consumers can now responsibly managed sources.

Elsewhere, FSC France conducted FSC US and FSC Canada launched a new digital campaign to promote FSC in construction. To better serve bly-sourced wood products in construction, a new FSC North American website was built to attract architects, property developers, contractors and interior designers.

> To celebrate Earth Day, P&G, FSC Canada, WWF Canada and other organizations came together at the P&G Toronto office for a sustainability fair. And Calgary Zoo has been encouraging visitors to be forest friendly. It hosted an FSC campaign in the summer, asking guests to pledge to choose FSC branded toilet paper. The zoo saw over 17,000 participants

who encouraged consumers to use their shopping power to help forests and the animals that inhabit them.

#### Asia-Pacific

a significant pledge to support smallholder rubber planters to comply with the standards of FSC. Prime Minister Chan-o-cha stated that he believes complying with FSC Meanwhile, Procter & Gamble's (P&G) standards "will make Thai products more viable for export to other markets in addition to China and will help raise their value in international markets"

> In Australia, FSC Australia hosted an informal session for the Chinese State and Provincial forestry delegation, to discuss the development of forest management standards, the FSC experience and benefits, and the drivers and incentives for certification. The CEO of FSC Australia CEO also met with Australian MPs to discuss the release of the Australian FSC National Forest Stewardship Standard.

In Japan, FSC Japan's Forest Week campaign - its version of FSC Friday - attracted 19 household brands and more than 45,000 people in a series of the activities.

Certificate holder satisfaction rates remain high. On average, satisfaction rates across Asia-Pacific stand at 74 per cent, with the rates for Malaysia, Indonesia and the Greater Mekong region even higher at more than 90 per cent. Those in China and India exceeded 85 per cent.

#### **South America**

In Chile, 2018 saw the creation of the first group certification for chain of custody, kicking off with eight members from different sectors.

Meanwhile, millions of FSCcertified paper bags with the FSC Forests for All Forever logo were delivered in the Chilean market from retailer Falabella, a retailer that is also present in Colombia, Perú and Argentina.

In **Peru**, a school campaign with Impresso Gráfico saw it promote FSC via its Macedonia product line.

In Mexico, FSC was included in the commercial communication reaching final consumers for key accounts, including Tetra Pak and its Herdez brand.

In Colombia, there was a successful consumer campaign with WWF and Smurfit Kappa.

In Costa Rica, a digital campaign was launched with Tetra Pak and Dos Pinos, including point of sale materials.

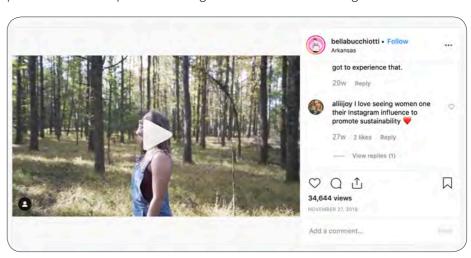
#### Tapping into the power of social influencers with immersive forest tour

In general, green consumers appreciate value and understand the evidence that is presented to them. But it must be credible and concisely presented. At the same time, consumers are overwhelmed by media and visual content

So they are increasingly turning to social influencers as a way to identify products, services – and eco-labels – that resonate. A social influencer has more than 50,000 followers, is seen by followers as being credible when promoting products, and regularly shares information about products they

In 2018, FSC US worked with Procter & Gamble to develop and run a consumer influencer campaign whose central focus was a forest tour of their FSC-certified suppliers' forests near Arkadelphia, Arkansas.

As a result of this tour, the campaign generated 8.6 million social media video views and engagements, 7.8 million story views, and 8 million unique blog post visitors who spent an average of 6:40 minutes reading about FSC.



Social influencer Bella Bucchiotti used her Instagram account to spread the FSC story

## Maintaining system integrity

Maintaining the integrity of the FSC system is crucial if we are to succeed in our mission.

#### Strengthening the **FSC** supply chain

Safeguarding the integrity of the FSC brand is at the heart of FSC and we therefore have a series of initiatives and programmes with the sole aim of assuring that FSC remains the most trusted and credible certification system for forestry in the world.

One of these programmes focuses on identifying and addressing risk in supply chains. In collaboration with Assurance Services International (ASI), we have been conducting a global assessment of inaccurate claims in high-risk supply chains in a series of different commodities.

We are also piloting new solutions to manage risk in supply chains, where a high level of risk has been identified with the aim to expand successful initiatives to other highrisk supply chains in the future. Some supply chains currently included are bamboo, certain kinds of oak and charcoal.

#### Combatting trademark violations through legal enforcement

Since its inception, FSC's worldwide intellectual property (IP) registrations have comprehensively grown to provide certification mark, trademark, brand and copyright protection (collectively called 'FSC trademarks').

- In 2018, FSC actioned 58 trademark violations of unauthorised trademark
- 34 of these were new trademark violation reports gathered from FSC's network partners or FSC website users;
- The other 24 cases were existing ongoing matters or had been identified through FSC's in-house and proprietary monitoring systems;
- Most of the cases actioned by FSC were resolved by FSC's legal department, who undertook in-country actions against alleged infringements.

Companies or individuals who attempted to use FSC's trademarks without authorization were faced with civil and criminal legal sanctions.

FSC actioned unlawful trademark use through a team of inhouse legal counsels and trademark specialists. Externally, FSC worked with a network of top tier specialist global law firms and enforcement agencies to resolve reports of trademark violations worldwide.

Online markets and social media platforms posed an increasing threat to protecting FSC's trademarks, with FSC responding to these challenges by modernising its IP policies, IP guidelines, and IP management systems organizationally and by using online enforcement tools, as well as increasing enforcement capabilities in specific regions and supply chains to address these concerns.

New steps were introduced to increase cross border enforcement of FSC trademarks through registration of our trademarks at foreign customs offices. In addition, we began preparing customs enforcement manuals for the seizure of suspected infringing goods.

FSC continued to capitalize on its organizational strength with the FSC network partners playing a central role in reporting trademark violations and supporting trademark enforcement actions globally.

#### **Highlight**

#### Saving a species: One company's mission to save the Brazilian Tapir



Once upon a time, many Brazilian Tapirs roamed the Atlantic Forest

In the pitch black night, a stout creature roams through the thick undergrowth of the Brazilian rainforest. Notoriously is most active, the locals call it the progress. sachavaca, literally translated as 'bush cow'.

Tapir in the flesh, it is a sight you throughout its entire supply chain. won't soon forget. This shy creature is a bundle of paradoxes. Adorable, yet For Klabin, the values championed odd-looking. Heavy, yet light-footed. It is a now-endangered species that have roamed the planet for around 50 million years.

There were once many Brazilian Tapirs inhabiting the Atlantic Forest when it this once great forest is a shadow of César Batista Nogueira. its former self, and barely 7% remains in fragmented pieces. However, it still

boasts biodiversity second only to the Amazon. FSC-certified Brazilian company Klabin has dedicated resources to not only preserving forests such as this one but also to repopulate them with endemic species. In the 1990s the company launched a tapir reproduction project in the Samuel Klabin Ecological Park, to help increase the number of animals in the wild.

In July of this year, three of these tapirs, Petrúguio, Flora and Ronaldo travelled over 1,000 kilometers to be released into the wild in Rio de Janeiro, a state where Tapirs have been extinct for over a century.

After a careful release, in collaboration with and supervised by the Refauna Project, the three inadvertent explorers are settling into their new home. Camera traps and tracking hard to spot, even at night when it collars will remotely monitor their

Klabin was the very first pulp and paper company to receive FSC You'd be forgiven for thinking this forest management certification in was some species of wild boar. But in the Southern Hemisphere, and the truth, this animal is more rhinoceros first Latin American company in the than swine. If you've ever seen a sector to achieve FSC certification

by FSC run deeper than certification and form part of the company's DNA. Its entire management is guided by the principles of sustainable development. "Investing in the preservation of biodiversity is part of our contribution to a renewable future was a continuous forest spanning the and strengthens our commitment to 3,000 kilometers along the Brazilian the UN Sustainable Development coastline and stretching inwards as Goals," says Klabin's Sustainability far as Paraguay and Argentina. Now, and Environment manager, Júlio

## Expanding our services

Our work to get closer to our range of partners and stakeholders - including forest owners, producers and retailers - enables us to innovate and build out our services to create value for people and the environment.

#### Using earth observation to protect our integrity

FSC is on a mission to be a global leader in digital innovation and certification. 2018 was the year where we set the stage for delivering on this mission. We laid the foundations for our work with Earth observation to strengthen the integrity of the FSC system.

In 2018, we established partnerships with global leading geographic information system (GIS) experts to build an FSC platform to publish maps showing FSC certified forests. This included building the GIS infrastructure to allow data to flow securely, and for geospatial analysis to be performed.

#### Wood identification to combat illegal logging

FSC's supply chain integrity programme has been on the cutting edge for years, using scientific wood identification techniques – like isotope referencing - to strengthen the veracity of FSC-certified product claims.

In 2018, in collaboration with leading experts and laboratories like the Royal Botanic Gardens Kew, the US Forest Service Forest Products Lab, the US Forest Service International Program, and the Agroisolab in the UK, FSC scaled up its efforts to collect wood reference samples, in the form of isotope signatures, to provide more accurate detection of supply chain issues, and in turn, to support taking action on legality issues like illegal logging.

In 2018, we scaled up our collection of geo-referenced wood samples of timber in FSC-certified forests in 12 countries. We also helped to pioneer a new model for collecting reference samples by defining the minimum viable sample to be collected (a piece of wood and a leaf) and the satellite positioning coordinates of where the sample was taken.

#### Highlight

How a group of Tanzanian villagers have seen their lives improve thanks to a local tree called 'mpingo'



of children were gathered in a treeshaded square of Nanjirinji A, a village in south-eastern Tanzania. They were patiently waiting for their names to be called while sitting on the ground. placed for their district commissioner of our low income." and the representative of the village men were distributing new school from further back. The commissioner then inaugurated the brand-new primary school of Nanjirinji A.

Fatuma Maimbo, 43, fondly recalls that day. The farmer, and mother-offour, is proud to see that her children can now go to their own school. our benefit and future generations." Before, they had to travel every morning to another village to attend In 2004, ex-farmer Jasper Makala classes. The school conditions have began working with rural villagers to steadily improved for the village. In 2016, the natural resources He founded the Mpingo Conservation committee bought new uniforms for & Development Initiative (MCDI) to all the students of the village. And reach this goal. Mpingo is the Swahili the improvements did not stop at the name for the east African blackwood.

On 5th February 2014, a large group doorstep of the school. "Now we've bought mattresses and bedsheets for our hospital. And pregnant women get (financial) support for the delivery of their babies," says Fatuma. "Before, we weren't able to engage in In front of them, a table had been any development activities because

natural resources committee. The two Since 2013, the community has also built a marketplace, a dozen uniforms to each of the selected wells to access clean water, and primary school pupils while their a questhouse to host tourists and, mothers proudly watched the scene hopefully, bring even more money to the community.

> But from where does the funding for all these projects come? "Forests have changed our lives," says Fatuma. "We understand why it is so important to conserve and secure forests for

better their lives by saving their trees.

The mpingo tree produces one of the world's most expensive timbers

With wood so hard that it can blunt axes, this small scruffy tree is one of the world's most expensive timbers. It is prized for making the best-quality clarinets and oboes. But mpingo is at risk due to illegal logging.

And there have been fears that if conservation efforts are not made, Tanzania will have no more harvestable mpingo within 20 years; its national tree will be on its way to full extinction.

Jasper Makala saw that humans had destroyed most mpingo in his village and decided to help his community reverse the trend by studying forestry. He also chose to work closely with FSC so they will be there for many generations to come.

In 2009, MCDI was awarded the first FSC group certificate for communitymanaged natural forests in Africa. Currently, 14 communities in three different districts participate in the scheme, with more than 185.000 hectares of forest FSC certified.

MCDI works with communities, equipping them to own, sustainably manage and benefit from their forests. It also connects them with buyers to facilitate sales of their timber.

Since the village started to sell FSCcertified harvested timber, Nanjirinji A has made more than \$400,000 from selling sustainably harvested timber. The natural resources committee uses the sales to develop community projects, funnelling the profits back into the community.

In 2018, we scaled up our collection of georeferenced wood samples of timber in FSC-certified forests in 12 countries

#### Partnerships for change

FSC FOREVER

We recognize that certification is just one of the solutions available to tackle forest loss and degradation. We cannot solve such huge issues on our own and so our partnerships – with businesses, governments and NGOs – are crucial in continuing to push the boundaries.



#### Strategic partnership signed with Stora Enso

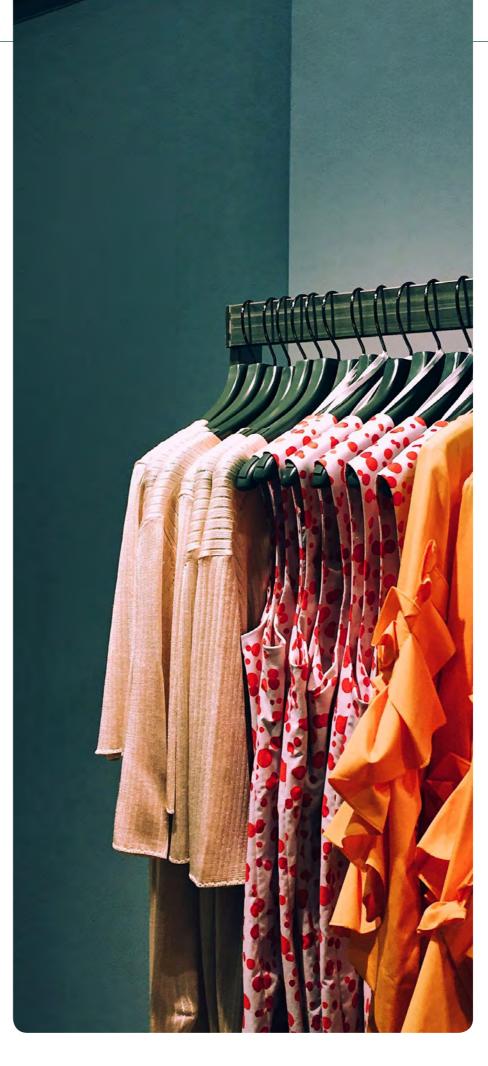
We joined forces with Stora Enso in 2018 to start a long-term strategic collaboration to develop and promote sustainable forestry.

The partnership agreement is designed to increase FSC certification, especially among small- and medium-sized private forest owners in the Nordics, Baltics, and across Europe.

The aim is to increase the FSC certified wood supply. The work undertaken within the partnership will make FSC certification more accessible, simpler to implement and easier to promote across the value chains in which Stora Enso operates. The agreement was signed on 17 December and covers a three-year period which starts in January 2019. The first year's focus will be on the Nordics.

"We work actively with our stakeholders to promote sustainable forest management," said Noel Morrin, EVP Sustainability at Stora Enso. "As a customer-centric renewable materials company, Stora Enso also wants to respond to its customers' needs for FSC certified products."

Stora Enso has been an FSC member since 1999 and through this has experience of working with FSC to advance the principles of responsible forest management. This new strategic partnership builds on that relationship to focus more on the key operational aspects of FSC in those countries where both organizations have an active presence. It will seek to develop and promote forest certification as a key tool to improve the well-being of forests while providing increased supply sources for companies that want to source FSC certified material.



## Leading the charge for a sustainable fashion industry

A growing number of fashion brands are now including FSC as a requirement for all their raw materials coming from forests, including fibres and natural rubber.

At the end of 2018, fashion brand H&M had committed to having all its man-made cellulosic recycled fibers FSC certified by 2025.

Our work with cellulosic forest fibers for the textile industry and natural rubber has been consolidated through an active agenda which has brought FSC to be a visible and active player in several events, including Innovation Forum's Sustainable Textiles and Apparel event in Amsterdam.

We're working closely with the environmental non-profit Canopy to help make key changes in the fashion industry. Collaborating for almost five years, the CanopyStyle initiative - with more than 160 brand partners, such as H&M, GAP, Zara and Stella McCartney - is committed to eliminate the use of timber harvested from ancient and endangered forests in fashion supply chains, explore innovative fibres like recycled clothing and to contribute to advancing conservation solutions.

## Partnerships for change



Target is converting its forest-based product lines to FSC by 2022

#### Retail partnerships go from strength to strength

We continue to enjoy strong and effective partnerships with retailers across the world.

In the US, REI and Target became strategic partners of FSC in 2018. Target Corporation, the eighth-largest retailer in the US, is converting its forest-based product lines to FSC by 2022 - starting with the Spritz line, which is now 100 per cent FSC-certified.

REI, one of the US largest outdoor goods retailers, has worked with FSC US to articulate a new procurement policy and work with its suppliers across pulp, wood, rubber and cellulosic-based products to ensure aggressive sustainability goals are achieved.

In Canada, the world-renowned snowboard brand Burton opened its first flagship Canadian store featuring FSC-certified snowboards.

#### **Making strides** with key advocacy activities

The International Standards Organization published its Standard 38200 on chain of custody for wood products. FSC had strong involvement. As a result, the Standard requires that, for certified outputs, the chain of custody standards of specific certification schemes must be used instead of this more general standard, which does not need third-party verification.

The Collaborative Partnership on Forests, which brings together all relevant United Nations and other international organizations working on forests, concluded on a core set of sustainable forest management criteria, which include forest certification. This is a direct consequence of FSC involvement in discussions on indicator sets in the past few years.

The European Commission approved sustainable fibre sourcing requirements in the new criteria for EU ecolabels on copying and graphic paper and tissue paper in line with FSC's labelling requirements.

#### **Highlight**

#### Fortifying sustainable forestry practice with the help of global zoos



WAZA has 400 members, representing the world's leading zoos and acquariums

and Aquariums (WAZA) to develop a protected for future generations." global framework aimed at creating responsible forest management.

(MoU), signed at WAZA's 73rd a joint programme that emphasizes Annual Conference in Bangkok aims the benefits of FSC certification for to support FSC's national network nature conservation. The MoU sets partners and members of WAZA clear targets for members of WAZA to in promoting responsible forest source FSC certified materials in their management as an important tool procurement of paper and wooden for the conservation of nature and products by 2023. endangered species.

over 700 million visitors each year. created to strengthen these efforts. "We can play an important role in

2018 saw FSC enter into a partnership working with the FSC to help ensure with the World Association of Zoos forests are responsibly managed and

a more sustainable world through WAZA, which represents the world's leading zoos and aquariums and includes more than 400 members, The memorandum of understanding will collaborate with FSC to develop

Working with WAZA creates some Pledging its commitment towards very important communication this shared mission, WAZA's chief opportunities for FSC. Cooperation is executive officer, Doug Cress, already happening between specific said that zoos and aquariums are zoos and aquariums and their national at the forefront of tackling global FSC organizations, but this will be environmental issues and we receive the first time a global framework is



## Strategy 3 Transform the way we work

To deliver against our Global Strategic Plan 2016-2020, we need the right people in our organization. We continue to evolve how we operate, both within the international secretariat and with our affiliated offices around the world.



- > Our people are our power
- > Unleash the power of knowledge



Our people are our greatest asset. Since 2017, we have continued to evolve our organization and build on our human resources strategy.

#### Attracting, retaining and empowering our people

To live up to the FSC mission and have embarked on re-designing our commitments in our global strategic approach to evaluating performance, plan, we continue to empower our skills and competencies with a view people and make the organization a to people development. great place to work.

At our headquarters in Bonn, Germany, we have successfully maintained or increased gender diversity across all hierarchical levels. In an already diverse staff body, we have also increased diversity by increasing the number of staff members from the global south. We

We moved towards improving leadership and teamwork through implementing a leadership and team development pilot in our Performance and Standards Unit. This will see the development of leadership principles, and a leadership development programme for a group of eight programme managers.

FSC's offices around the world





#### **New offices**

As our global secretariat has grown over the past few years, we had to move some staff members to a second office space a few years ago.

This separation was not ideal, and we are happy to announce that 2018 saw us move the whole organization in Bonn back under one roof.

Elsewhere, FSC Chile opened a new office in Concepción in January 2018. Previously, its central office was located in the capital, Santiago. Now, it is closer to the different stakeholders, including rural communities, Indigenous communities. NGOs and smallholders.

In April 2018, the national office of FSC Argentina was born. The news was announced at a special event held at Patagonia Flooring, a local partner. In Argentina, FSC has been certifying various companies for about 15 years.

#### From key accounts to value chain development

Our key account management structure was revamped in 2018 and is now the Value Chain Development Programme. The new programme entails market intelligence-led prioritization of value chains of forest-based products. It enables us to identify opportunities to create impact and deliver solutions with FSC that add value to the final product.

The programme has three major focus value chains with dedicated teams to cater to them and an overarching objective to transform the markets and meet our global strategic plan targets. The three value chains are:

- 1. Timber, including furniture, construction and tropical timber;
- 2. Fibre, including packaging, paper and hygiene;
- 3. Innovation, including textiles, rubber and non-timber products

This change has led to a more focused and organized way of working, as well as enabling us to establish a better connection in market development, from the forest to the consumer.

#### Unleash the power of knowledge



We aim to report comprehensively on the economic, social and environmental benefits and impacts of FSC. We strive to be a leading provider of actionable information, giving internal and external users the power to inform insight-driven decision making and communications.

## Becoming an improved data and digital-driven organization

The central part of our strategic plan is to introduce digital technologies into the FSC system to improve the integrity of the system, while lowering costs of certification.

To do this, we need to be digitally innovative.

Our efforts in 2018 focused on building the relationships, infrastructure, capacity and culture to become insight-driven and support decision making and communications.

You can join us on our LinkedIn group, called FSC Digital Innovations, to keep up to date with our ongoing work in this area.



#### Transforming our monitoring and evaluation programme to become data-driven

For FSC to remain relevant and ensure that we deliver on our promise to safeguard the forests of the world, we must be able to analyze our impact and our areas for improvement. Only then can we become truly digitally data-driven and unleash the power of our knowledge.

To realize this aim, we transformed our monitoring and evaluations programme, and reframed its focus. The new programme, called Data Analytics, Evaluation and Learning, ensures FSC has an analytics-capable and holistic framework to focus on outcomes that inform the shaping of FSC. The programme is centered on data and its quality, which complements and supports the qualitative results of research reviews.

#### Information and data standard for sustainability

To enable FSC and our stakeholders to become data-driven, we must first and foremost ensure that our information systems can speak to each other and that our data is understandable to the outside world.

FSC faces an issue here, which is similar to many other certification schemes: our data setups weren't initially built to speak to each other or the outside world.

We are working to solve this problem by building a new information and data standard for sustainability.

FSC and ISEAL are therefore leading up a joint project funded by the ISEAL Innovation Fund to develop an information and data standard for sustainability. In 2018, we started work on stakeholder engagement to support the project.

#### **Understanding our positive impacts**

A number of studies were released in 2018 that showed the value of FSC certification. Among these were:

- A literature review on the conservation impacts of FSC certification among other voluntary sustainability standards;
- A literature review on the environmental impacts of FSC certification in the boreal, temperate and tropical biomes;
- A study using models to compare carbon and biodiversity outcomes among different timber production systems, including FSC-certified reduced-impact logging;
- A study evaluating the causal effect of FSC certification on tree cover loss in tropical forest landscapes;
- A study on the impacts of FSC certification on deforestation, and on the benefits to local communities and stakeholders dialogue in Chilean forestry businesses;
- A study on investments on social services and infrastructures resulting from FSC certification of forest plantations in Tanzania

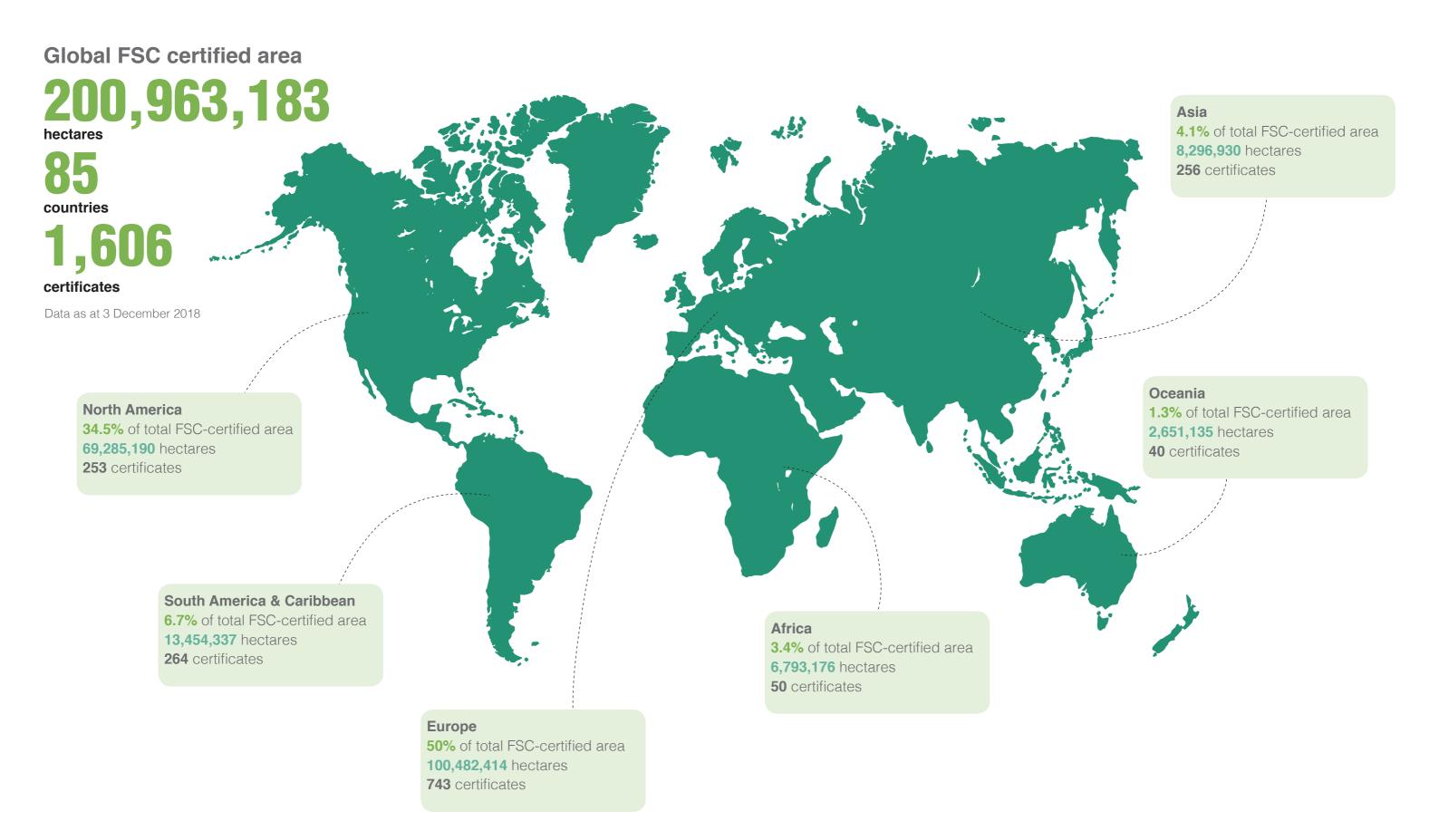
As well as looking at the positive impacts, we also analyze other impacts of the FSC system, and take actions where necessary.



We're working with ISEAL to develop an information and data standard for sustainability

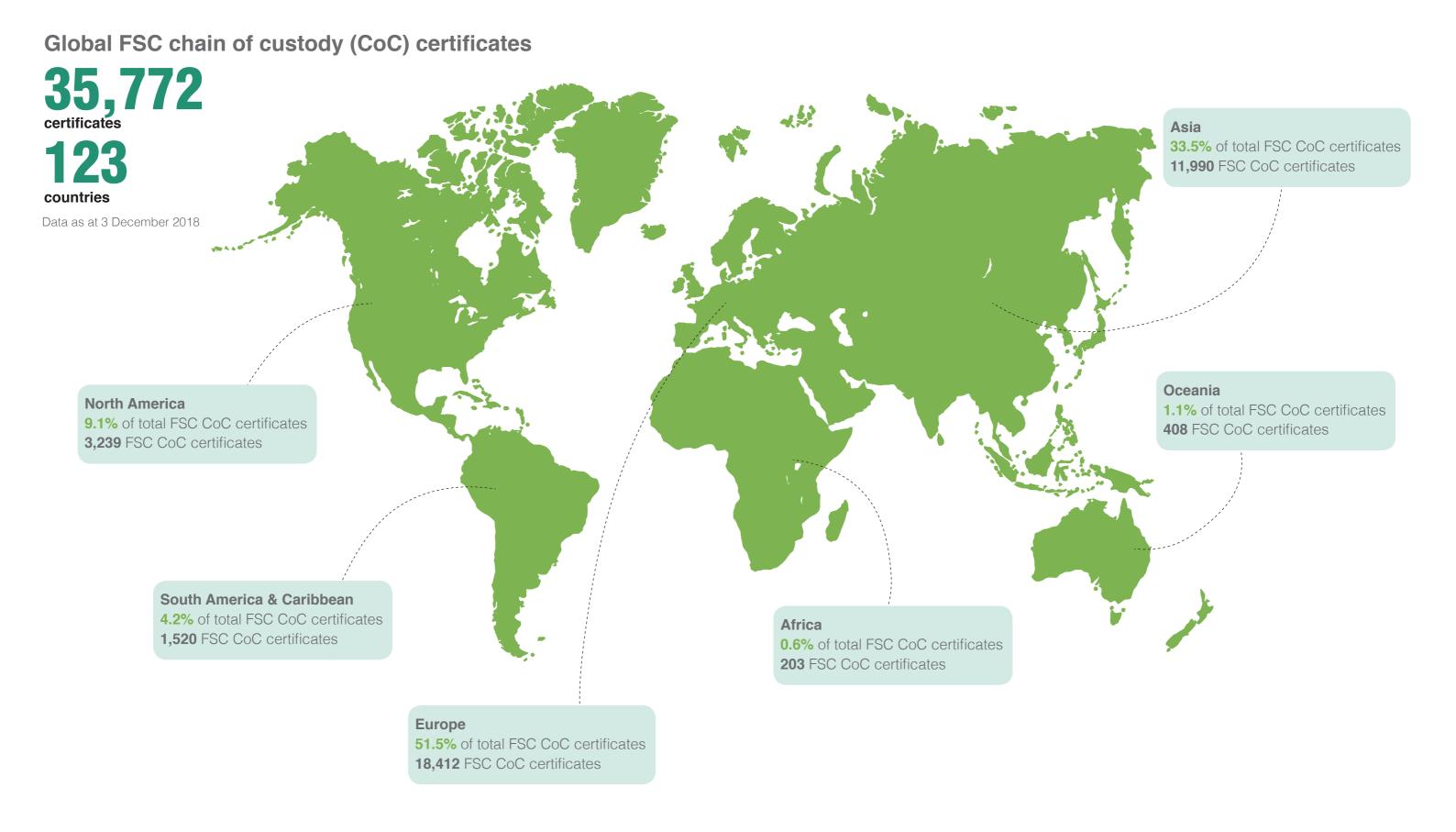
### Facts and figures





## Facts and figures





### Financial report



#### Towards a financially sound FSC network

FSC International is present in almost 50 countries with the help of its expansive network of national partners, called network partners. Together, we form a network that allows FSC to collaborate closely with its stakeholders on the ground to deliver on our shared mission.

In reviewing the financial flows in and out of FSC, two factors stand out. First, the most important source of income for FSC International is a fee paid by our certificate holders which is used to support the core operations of the FSC system. This is called the Annual Administration Fee (AAF).

Conversely, the biggest expense of FSC International is the so-called Activity Compensation Fee (ACF), where FSC International grants a specified amount to its network partners. This fee supports local service provision to the many FSC stakeholders on the ground by their local network partners. It is the most important income source for the far majority of our network partners, amounting to on average 58 per cent of their income.

As well as the funding allocated by FSC International, network partners supplement their income through sources such as their membership (16 per cent) and fundraising to public and private donors (12 per cent). Looking at expenses, network partners use their income for market development (52 per cent) and forest management-related issues (48 per cent).

To reduce complexity, improve predictability in funding, and create greater alignment and network-wide focus on FSC's strategic objectives, a new funding allocation system has now been introduced. The new allocation system is based on three pillars. Firstly, the amount of certified forest under FSC's responsible forest management scheme. Secondly, the number of chain of custody certifications in the country. And thirdly, network partners receive strategic investment for their specific contribution towards the strategic goals of FSC.

Income sources of FSC network partners in 2018, on average			
FSC International	58%		
Membership	16%		
Fundraising	12%		
Trademark service provider	4%		
Service delivery	4%		
Others	4%		

#### FINANCIAL REPORT Forest Stewardship Council, A.C. and Subsidiaries

Consolidated Statement of Comprehensive Income

Profit/loss for the period	419	- 973
Exchange gains arising on translation of foreign operations	- 47	137
Tax expense Interest	- 2,043 7	- 1,897 13
EBIT	2,502	774
Amortisation, depreciation and loss from disposal of non-current assets	- 1,263	- 702
EBITDA	3,765	1,476
Net exchange rate gains/losses	168	51
Total costs	33,728	33,365
Total back office costs	1,703	1,425
Total third party costs	19,857	21,183
Total staff costs Total travel costs	9,486 2,678	7,550 3,205
Expenses		
Total revenue	37,325	34,790
Other	483	822
Licence fee	-	0
Memberships and fees	284	238
ASI generated income Commercial services	5,553 721	4,719 113
Annual administration fees Donations	29,242 1,042	27,772 1,126
Revenue		
	US\$'000	US\$'000
	2018	2017

### Special thanks

We extend our thanks to the following partners for their ongoing support during 2018. Our work in promoting responsible management of the world's forests would not have been possible without:

Aeon Mail

Bayrische Motoren Werke AG - BMW

Commission de Forets d'Afrique Centrale represented by Programme de Promotion de l'Exploitation Certifiee des Forets (COMIFAC/PPECF)

Deutsche Gesellschaft fur Internationale Zusammenarbeit GmbH (GIZ)

**Domtar Corporation** 

ESRI

P.T. Faber-Castell Indonesia

Fondazione Cariplo

Food and Agriculture Organization of the United Nations – FLEGT Programme

Fuji Xerox (Hong Kong) Limited

Google LLC

Heavenly Blush - Nutrifood Indonesia

**HERO Group** 

IKEA Supply AG

P.T. Indosal Jaya Mandiri

Instituto Brasileiro de Árvores (IBA)

International Paper

ISEAL Innovations Fund

Kimberly-Clark Professional

Lenzing Fibers (Hong Kong) Limited

Man Sang Envelope Manufacturing Company Limited

Microsoft Corporation

MJ Murdock Charitable Trust

Mondi plc

North American Partnership for Environmental

Community Action

Officeworks Ltd

Peter and Mary Russo Family Foundation Inc

Precious Woods Holding Ltd

Rothenberg Ludden Trust

SAP SE

Sappi North America

Stora Enso Oy

Sustainable Tropical Timber Coalition

The Swedish Postcode Foundation (Svenska Postkodstiftelsen)

T-Mobile US Inc

Tetra Pak India

P.T Tetra Pak Indonesia

**UPM-Kymmene Corporation** 

UPM Raflatac (China) Co., Ltd

US Forest Service International Programs

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