



CERTIFICATE OF COMPLETION

THIS IS TO CERTIFY THAT

Fafali Tsiseglo

Has successfully completed the
**Understanding Service Industries Customer-Centric Service
Excellence**

Dr. Lindsey Lee
Instructor

Inclusivity is
Good for
Tourism
Business

A collaborative workforce development
program focused on Inclusivity through
Service Excellence

 **Temple
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Dr. Debra Blair
Program Director

Issued: 2025-11-30

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