

## Return Policy for Damaged or Unsatisfactory Jewelry

At 4 Elect Fashion, we're here to make sure your sparkle game is strong, and your jewelry is flawless. If, for any reason, your jewelry arrives looking less like the dazzling piece you envisioned and more like a rough draft, don't worry—we'll help make it right!

### Damaged Items

Did your jewelry arrive looking a little \*too unique\* (i.e., damaged)? No problem! **Just let us know within 7 days** of receiving your order. We'll happily arrange a replacement, exchange, or full refund. To speed things along, please send us:

- A clear "mugshot" of the damaged item (bonus points for dramatic lighting)
- Your order number
- A quick description of what's up

### Unsatisfactory Items

Not quite in love? That's okay—love can take time. But if your jewelry just isn't sparking joy, you can return it within 30 days of receiving your order for an exchange or refund. Just make sure it's:

- Unworn and in original condition (think of it as a first date that didn't quite click)
- Packaged up in the original box (a little throwback to how it arrived)

### Jewelry Care Guidelines

Let's keep your jewelry looking fabulous! Follow these tips for a long, happy life together:

- Keep Each Piece in Its Own "Room": Separate compartments are key to preventing your jewelry from mingling too much (because tangling is sooo last season).
- Polish Regularly: A quick wipe with a soft, lint-free cloth will keep the sparkle alive. Think of it as jewelry's version of skincare.
- Keep It High and Dry: Water and harsh chemicals are the jewelry world's frenemies. So, no chlorine dips, and save the pieces from any household cleaner "spa days."

### How to Start the Return Adventure

- Contact our Friendly Team: Shoot us a message at **[brightvibes@4electfashion.com](mailto:brightvibes@4electfashion.com)** with your order details and reason for return.
- Get the Play-by-Play: We'll send you everything you need to know about the return, plus a few good vibes along the way.

### Refunds

Once we get the returned item, we'll give it a quick look-see and process your refund within **5-7 business days**. Refunds go back to the original payment method (which, unfortunately, does not include smiles or high-fives).

### Shipping Costs

- For Damaged Items: We've got this one—return shipping is on us!
- For Other Returns: You're responsible for return shipping unless we made a mistake, in which case, oops! We'll cover it.

If you have any questions, or if you just want to chat about how fabulous jewelry is, drop us a line! We're here to make sure you and your jewelry live happily ever after.