



Warranty

We have strict guidelines to ensure you get the best quality parts and services.

We warrant ALL new and rebuilt turbochargers/CHRA's to be free from defects and workmanship for 6 months after the purchase date.

This warranty only applies for the original purchaser and is not transferable.

Any Person or shop tampering with a turbocharger/CHRA assumes full responsibility

Before returning your turbo for any reason please call us for troubleshooting, suggestions and/or instructions on how to proceed. We will ask you to cooperate with some standard troubleshooting questions. Most issues can be resolved over the phone but if we cannot fix the problem, we will issue a warranty recall.

Use of our site or the purchase of our product indicates your acceptance of this warranty terms and

Conditions

In the event warranty is to be completed, the product or part must be returned to us in its current condition with oil feed line and fittings. (Cleaning, modifying or attempt to fix it will void warranty.)

Art Gennari Turbo LLC is not responsible for Shipping cost or Damage that occurred during the shipment process

If you would like a faster replacement, we recommend you purchase a replacement at full value to receive the new turbocharger while the warranty claim is being processed. Upon receipt and validation of the warranty we will refund you the purchase in full.

Only Art Gennari Turbo LLC and their representatives are able to determine if a turbo is to be repaired/replaced under this policy.

DECLINED:

The warranty does not cover damages due to foreign objects, improper installation, misuse, accidents, oil related problems, modifications, tampering and disassembly done by anyone other than Art Gennari Turbo LLC.

If any of the conditions above were not respected, Art Gennari Turbo LLC reserves the right to refuse validation of the warranty. Turbochargers will not be reassembled if deemed unfit for use. Any part and/or turbocharger left unpaid for 60 days becomes property of Art Gennari Turbo.

When you receive our turbocharger/parts, please inspect thoroughly for damages. Shipping damage claims must be submitted within 24hrs of receiving the Package. Proof of damage via pictures while opening the package shall be forwarded to AGT for any claims

DOES NOT APPLY:

We shall in no event be liable for injuries to persons or property, death, or for incidental, contingent, special or consequential damages arising from the use of our products. Art Gennari Turbo LLC is not responsible nor will it reimburse any costs involving the install or removal fees of the turbocharger, any ECU tuning, downtime, perspective profits of any kind caused to any parts in the event of a failure.

In the event that an Art Gennari Turbo LLC product is mistakenly listed at an incorrect price, Art Gennari Turbo LLC reserves the right to refuse or cancel any orders placed for products listed at the incorrect price. Customers will be refunded the full amount and advised of the correct price.

Any warranty claims on 3rd party products resold through Art Gennari Turbo LLC shall be claimed through the supplier's warranty department.