

VERITECH'S ACCEPTABLE USE POLICY

Our Acceptable Use Policy ("AUP") sets out the rules applicable to the use of Veritech ICT Solutions (Pty) Ltd (hereinafter referred to as "Veritech") Services. The policy is used by Veritech to ensure that its Network and Customers are kept safe and secure.

The Customer agrees to only use Veritech Services in a manner consistent with this AUP and that failure to do so, may be grounds for Veritech to suspend or discontinue service provision.

Unacceptable use shall include, but is not limited to:

- any criminal, illegal or unlawful act;
- any use which intentionally interferes with Veritech's ability to provide services in any respect;
- any use which intentionally interferes with Veritech's rights or the rights of any third party;
- any use which is a breach of any other agreement that Veritech may have entered into with you or any policy or other terms and conditions which you have agreed to in connection with the use of Veritech's services; and
- the use of the service to send unsolicited direct marketing communications in contravention of applicable laws or which would cause Veritech to be in contravention of the ISPA Code of Conduct.

In the event that a contravention of the AUP exists, such contravention may be reported by sending detailed email correspondence to abuse@veritech.co.za

Veritech aims to keep its Customers informed of any changes and shall send email correspondence alternatively a notice to inform Customers of such change. In the event that a Customer would like to query the Privacy Policy, the Customer can send an email to info@veritech.co.za

ACCEPTABLE FAIR USE POLICY

With reference to the form of Services provided to the Customer, the services rendered to the Customers shall, in some instances, be a shared service. In order to ensure that said services operate optimally for all Customers, it is necessary for Veritech to, from time to time, apply rules relating to Fair Usage of the Service, in order to ensure that our network is efficiently managed.

Veritech, thus, reserves the right to communicate and detail rules to the Customer at any time relating to such use, including but not limited to, bandwidth and data storage limitation. Veritech shall in its sole discretion determine the efficient functioning of the service for its customers. Failure of the Client to comply with these rules, may result in the said service being restricted, suspended or terminated, as determined in Veritech's sole discretion.