

Go Pod Camper Frequently Asked Questions

These Frequently Asked Questions are designed to help answer some of the most commonly asked questions when hiring a Go Pod Camper. You should also read our hire agreement or contact us at admin@gopodcampers.com.au if you have any questions before making a booking.

1. **What if my vehicle is in an accident?**

The hire of each of our Campers requires that you have your own vehicle to tow your Camper.

As you are providing your own vehicle, you will remain responsible for any damage caused to your vehicle or damage that you cause to another vehicle in an accident. We recommend that you have a comprehensive vehicle insurance policy.

2. **What happens if my vehicle breaks down?**

You will be responsible for the cost of repairs or roadside assistance costs if your vehicle breaks down while towing a Go Pod Camper.

Please check that your current vehicle insurance includes roadside assistance or consider upgrading to roadside assistance prior to your travel.

3. **What happens if my vehicle needs to be towed?**

You will need to arrange towing of your vehicle if it breaks down. This will include towing of the Go Pod Camper. If your vehicle is required to be towed, you will still need to ensure that the Go Pod Camper is returned by the return date in your booking as a daily hire fee will be charged until the Go Pod Camper is returned to us.

4. **What if there is a mechanical failure with the Camper and it has to get towed?**

If the Camper breaks down, for example, the mechanical bearings seize, you will need to contact us and we will arrange for the Camper to be towed back to us at our cost.

5. **What if the Camper is stolen?**

When using our Campers, you should always ensure that the Camper is locked and secured. You should report the theft to the Police and contact us immediately if the Camper is stolen. In most circumstances, our insurance will cover the theft of the Camper, if the property precautions have been taken.

6. **What if my possessions are stolen from the Camper whilst travelling?**

You should always ensure that you keep your possessions secure by locking the Camper or keeping them with you. We will not be responsible for any lost or stolen personal items while using our Campers.