

## Multi-Faceted Agile Support

We support Agile transformation through hands-on execution, implementing frameworks, leading ceremonies, and facilitating iterative delivery. We meet organizations where they are, combining coaching with system design, improving execution, alignment, and responsiveness to change.

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### Core Areas of Support

- Analyzing organizational needs and cultural stage of Agile maturity
  - Defining roles and responsibilities and assigning augmented resources where gaps exist
  - Tailoring processes and workflows for iterative delivery and cross-functional collaboration
  - Executing Agile development providing consultative support across core team
  - Coaching and mentoring team members at all levels on Agile ways of working
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### Relevant Experience

#### Mid-Sized SaaS Company (Healthcare / Benefits Platform)

Directed Agile project management for a 200-person global organization, coordinating teams of analysts and developers while implementing Jira cross-functionally. Established standardized processes for request intake, customer onboarding, and support operations to improve visibility, coordination, and execution.

#### Scaling Organization (Enterprise Technology / Energy & Utilities)

Implemented Agile methodologies and processes across a team of analysts, developers, and client within a co-developed \$2M operational analytics program. Instilled a culture of iterative design allowing teams to collaborate and work towards realization of \$100M+ in operational savings.

#### Emerging Leaders (Healthcare Services)

Led Product Ownership for IT security systems and processes, driving SOX compliance in a post-IPO, heavy Agile environment. Spearheaded efforts to operationalize sprint and business value reporting bringing near real-time visibility to work for all levels of the organization.

#### Large Enterprise (Consumer Packaged Goods / Manufacturing)

Filled key delivery gaps as Scrum Master and Agile technical project manager for an EDI integration program, leading day-to-day execution and Agile ceremonies. Built foundational PMO structure by coaching global teams and deploying Asana and Confluence to support workflows and reporting.

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### Key Differentiators

Grounded in Agile principles with a pragmatic lens to shape frameworks that align with organizational maturity and growth. Operating across multiple Agile functions, while coaching and enabling teams to build capability and sustain these practices independently.

