

DRIP DEN – TERMS & CONDITIONS

By booking an appointment or purchasing a membership at Drip Den, you agree to the following:

1. I understand that services offered at Drip Den may include exposure to heat, cold, compression, or light. These treatments may place physical and environmental stress on the body, and participation is entirely voluntary.
2. I confirm that I have disclosed all relevant medical conditions that may affect my ability to safely use Drip Den's services, including but not limited to heart or circulatory conditions, high or low blood pressure, respiratory disorders, neurological conditions, pregnancy, or any condition affected by heat, cold, or light exposure.
3. I confirm that I am not under the influence of drugs or alcohol before or during my session, and I understand that doing so may increase risk of injury or adverse reaction.
4. I agree to follow all safety instructions provided by Drip Den staff and to stop any treatment immediately if I feel unwell, dizzy, faint, or uncomfortable.
5. I acknowledge that certain services — including infrared sauna, ice bath, red light therapy, collagen light therapy, and compression boots — may not be suitable for everyone, and it is my responsibility to seek medical advice before participation if uncertain.
6. I understand that results vary by individual and that Drip Den makes no medical guarantees or claims.
7. I accept full responsibility for my participation and release Drip Den, its owners, and staff from all liability for injury, accident, illness, or medical event that may occur during or after use of services.
8. Memberships are non-transferable. Cancellations and refunds follow Drip Den's published policy.
9. **Conduct and Etiquette:** Drip Den is a shared wellness environment designed to support rest and recovery. Clients are expected to behave respectfully toward staff and other guests at all times. Aggressive, disruptive, or inappropriate behaviour will not be tolerated and may result in immediate termination of a session without refund. Use of mobile phones, cameras, or loud conversation is not permitted in shared spaces such as the 3-person infrared saunas, compression lounge, or recovery zones. Please maintain a calm, considerate atmosphere for all guests.
10. By completing this booking or purchase, I confirm that I have read and understood these Terms & Conditions and accept full responsibility for my participation.