

When do I need a patch test?

All hair colouring services require a valid patch test at least 48 hours prior. Once you have had your patch test it will be valid for 6 months.

If you have not had a colour in our salon before please book a patch test and consultation before scheduling, this ensures that the correct service is booked for you and your hair's health and integrity are fully assessed.

During your consultation, your stylist may take a small strand test to make sure your hair is suitable for the desired service.

All consultations are completely free and typically take no longer than 30 minutes.

Salon Policy's & Discounts

Pixies Hair & Beauty salon believe great hair and beauty should be accessible to everyone. It doesn't matter if you're 1 or 101 we will always welcome you to our salon.

We offer our services to all ages and genders. Unfortunately due to insurance reasons some of our services have age restrictions.

All colour services can be booked by over 16s only.

The hair dye industry's professional body recommends against using these products on anyone under 16, and manufacturers emphasise the importance of patch tests to avoid dangerous reactions.

Lash extensions, lash lift and tinting services are for over 16s only

Anyone under the age of 16 will need parental or guardian permission before we can perform any treatment in the salon.

Gel nails and nail extensions over 12s only.

We offer 20% discount Monday-Thursdays for over 60s on services over £40

10% off Blue light discount & those in the MOD on services over £50

10% off student discount on services over £50

Cancellation Policy

Pixies use an external booking System called Fresha. Fresha is a secure online booking system.

We require all clients to confirm their appointment using Fresha, you will be sent a link via text message or email. Fresha uses a secure card capture system. This will not be payment it is just a security for our salon to protect against loss of revenue from no shows. If you are unable to confirm your appointment please give us a ring and we can confirm for it you.

If you need to cancel your appointment please let us know by calling the salon 24 hours before your appointment time so we can cancel or reschedule your appointment.

If you cancel your appointment online after the 24 hour window you will be charged, so if you need to cancel please call us, we know things come up so we will be happy to reschedule your appointment for you.

No shows will be charged. This will be the cost of your whole missed appointment so please call us if you cannot attend your appointment.

For longer appointments we may ask for a non returnable deposit of 50% of the service cost

Not Sure What to Book?

Book a free consultation with one of
our stylist.
they will be able to advise you.