



River City Roofing

Insurance Company Contact Information

Company Name	Catastrophe Phone #	Main Phone #	Fax #	Email Address
21st Century Casualty Co	800-733-1980		818-760-1554	
21st Century Ins Co of the SW	800-733-1980		818-760-1554	
AAA of Missouri	800-222-7623		314-523-6985	
AAA Texas County Mutual Ins Co	800-67claim		714-885-1696	
Acadia Insurance Company	800-955-0325 option 6	800-870-1170	866-256-8744	
Acceptance Casualty Ins Co	888-389-0598	402-342-3433	402-342-0097	
ACE American Ins Co	800-433-0385		866-635-5687	
ACE Fire Underwriters Ins Co	800-433-0385		866-635-5687	
ACE Indemnity Ins Co	800-433-0385		866-635-5687	
ACE Property & Casualty Ins Co	800-433-0385		866-635-5687	
Acuity	800-242-7666		888-880-9588	
Affirmative Insurance Co	800-850-7733		800-315-7255	
AIG Advantage Insurance Co	888-244-6163		Depends on State call for fax number	
AIG Casualty Co	888-244-6163		Depends on State call for fax number	
AIG Centennial Ins Co	888-244-6163		Depends on State call for fax number	
AIG Indemnity Ins Co	888-244-6163		Depends on State call for fax number	
AIG Preferred Ins Co	888-244-6163		Depends on State call for fax number	

Company Name	Catastrophe Phone #	Main Phone #	Fax #	Email Address
AIG Premier Ins Co	888-244-6163		Depends on State call for fax number	
AIU Insurance Co	877-638-4244	212-458-3989	Depends on State call for fax number	
All America Ins Co	888-263-2924 or 800-241-2541		800-736-7026	
Allianz Global Risk US Ins Co	800-421-0504		818-260-7188	
Allied Prop & Cas Ins Co	800-421-3535		614-854-2348	
Allmerica Financial Alliance	800-628-0250	800-853-0456	508-926-5660	
Allmerica Financial Benefit	800-628-0250	800-853-0456	508-926-5660	
Allstate County Mutual	800-547-8676	800-ALLSTATE	Depends on State call for fax number	
Allstate Fire & Casualty Ins Co	800-547-8676	800-ALLSTATE	Depends on State call for fax number	
Allstate Indemnity Company	800-547-8676	800-ALLSTATE	Depends on State call for fax number	
Allstate Insurance Co	800-547-8676	800-ALLSTATE	Depends on State call for fax number	
Allstate Prop & Cas Ins Co	800-547-8676	800-ALLSTATE	Depends on State call for fax number	
Allstate Texas Lloyds	800-547-8676	800-ALLSTATE	Depends on State call for fax number	888-859-3946 (one TX location)
America First Ins Co	800-443-2533		866-445-7818	
America First Lloyd's Ins Co	800-443-2533		866-445-7818	
American Automobile Ins Co	888-347-3428 or 800-870-8857		Adjuster has individual fax to email numbers	
American Bankers Ins Co of FL	877-459-6075	800-358-0600	305-971-1663	
American Casualty Co of Reading, PA	877-262-2727		877-329-7752	
American Centennial Ins Co	302-479-2100		302-479-2103	
American Economy Ins Co	800-332-3226		888-268-8840	
American Employers' Ins Co	Commercial lines: 877-248-3455,		888-299-5942	
	personal lines: 877-248-4968	Kansas City, MO 64111	(816) 531-2234	(816) 751-6973

Company Name	Catastrophe Phone #	Main Phone #	Fax #	Email Address
American Family	800-374-1111		866-774-4561	Catfax11@amfam.com
American Fire & Casualty Co	800-366-6446		888-268-8840	
American Guarantee & Liability	866-828-6816 or 800-987-3373		877-962-2567	usz_carecenter@zurichna.com
American Hallmark Ins Co of TX	800-866-0047	817-348-1600	800-722-4052	
American Home Assurance Co	888-244-6163	212-770-5480	Depends on State call for fax number	
American Insurance Co	888-347-3428		Adjuster has individual fax to email numbers	
American International Ins Co	888-244-6163		Depends on State call for fax number	
American International South	888-244-6163		Depends on State call for fax number	
American Manufacturers Mutual Ins Co	888-252-2799		800-353-8444	
American Mercury Ins Co	800-503-3724		866-430-3311	
American Mercury Lloyds Ins Co	800-503-3724		866-430-3311	
American Modern Home	800-543-2644	800-759-9008	513-947-4040	claims@amig.com
American Modern Insurance Co	800-375-2075		513-947-4040	
American Modern Lloyds Insurance Company	800-375-2075		513-947-4040	
American Motorists Ins Co	888-252-2799		800-353-8444	
American National County Mutual Ins Co	800-333-2860		Eastern: 417-227-9955	
			Central: 417-890-2092	
			Western: 417-227-9956	
American National GeneralIns	800-333-2860		Eastern: 417-227-9955	
			Central: 417-890-2092	
			Western: 417-227-9956	
American National Lloyds Ins Co	800-333-2860		Eastern: 417-227-9955	
			Central: 417-890-2092	
			Western: 417-227-9956	

Company Name	Catastrophe Phone #	Main Phone #	Fax #	Email Address
American National Prop & Cas	800-333-2860		Eastern: 417-227-9955	
			Central: 417-890-2092	
			Western: 417-227-9956	
American Reliable Ins Co	800-245-1505		800-224-4170	
American Risk Insurance Co	866-635-9959	866-711-1979	713-623-0639	
American Security Ins Co	800-326-2845		866-728-7098	
American Standard Lloyds Ins Co	888-347-3428		Adjuster has individual fax to email numbers	
American States Ins Co	800-332-3226		888-268-8840	
American States Ins Co of TX	800-332-3226		888-268-8840	
American States Lloyds Ins Co	800-332-3226		888-268-8840	
American States Preferred Ins Co	800-332-3226		888-268-8840	
American Strategic Ins Corp	866-274-5677		866-274-3299	
American Summit Ins Co	800-749-6419		817-632-2612	
American Zurich Ins Co	866-828-6816 or 800-987-3373		877-962-2567	usz_carecenter@zurichna.com
Amerprise	866-274-2924		888-269-8408	homeclaims@ampf.com
Amerisure Ins Co	800-441-0293 or 888-664-2524		800-773-4215	
Amerisure Mutual Ins Co	800-441-0293 or 888-664-2524		800-773-4215	
Amex Assurance Co	920-431-4000		920-431-4040	
Amica Lloyd's of Texas	800-242-6422		401-334-4241	
Amica Mutual Ins Co	800-242-6422		401-334-4241	
Argonaut Great Central Ins Co	800-470-7958		210-377-2637	
Argonaut Ins Co	800-470-7958		210-377-2637	
Argonaut-Midwest Ins Co	800-470-7958		210-377-2637	
Argonaut-Southwest Ins Co	800-470-7958		210-377-2637	
Armed Forces Ins Exchange	800-255-0187		800-828-7731	clpt@afi.org
ASI Lloyds	866-274-5677		866-274-3299	
Associated Indemnity Corp	888-347-3428 or 800-870-8857		Adjuster has individual fax to email numbers	
Associated International Ins Co	800-243-1782		480-905-5092	

Company Name	Catastrophe Phone #	Main Phone #	Fax #	Email Address
Association Casualty Ins Co	800-252-9641 or 800-279-8879		866-356-3212	
Assurance Co of America	866-828-6816 or 800-987-3373		877-962-2567	usz_carecenter@zurichna.com
Atlantic Ins Co	800-CLAIM33		877-786-5571	
Atradius Trade Credit Ins Inc	800-423-6624		410-568-3901	
Audubon Insurance Co	888-244-6163		Depends on the state, call for fax number	
Austin Indemnity Lloyds Ins Co	Homeowners: 866-877-7733,		512-794-9898	
Auto Club Cas Co	800-67claim		714-885-1696	
AutoClubIndemnityCo	800-67claim		714-885-1696	
Automobile Ins Co of Hartford CT	800-CLAIM33		877-786-5571	
AutoOne Insurance Co	866-252-4669		877-811-6502	
AXIS Insurance Company	866-259-5435 x69448		678-746-9315	usaclaimnoticeatl@axiscapital.com
AXIS Reinsurance Company	866-259-5435 x69448		678-746-9315	usaclaimnoticeatl@axiscapital.com
AXIS Specialty Insurance Company	866-259-5435 x69448		678-746-9315	usaclaimnoticeatl@axiscapital.com
AXIS Surplus Insurance Company	866-259-5435 x69448		678-746-9315	usaclaimnoticeatl@axiscapital.com
Balboa Insurance Co	866-331-4832	800-854-6115	866-336-9054	
Balboa Life Insurance Co	866-331-4832	800-854-6115	866-339-9054	
Bankers Standard Fire & Marine Co	800-433-0385		866-635-5687	
Bankers Standard Ins Co	800-433-0385		866-635-5687	
Beacon Lloyds Ins Co	800-766-1853		888-999-8095	
Beacon National Ins Co	800-766-1853		888-999-8095	
Bituminous Casualty Corporation	800-475-4477		309-786-3847	
Bituminous Fire & Marine Ins Co	800-475-4477		309-786-3847	
British American Ins Co	800-964-4242		214-443-5624	
Camden Fire Ins Assn Co of NJ	Commercial lines: 877-248-3455,		888-299-5942	personal lines 877-248-4968
Canal Indemnity Company	864-242-5365		864-679-2518	
Canal Insurance Company	864-242-5365		864-679-2518	
Capitol County Mutual Fire Ins Co	800-765-0550	800-630-8645	314-819-4785	

Company Name	Catastrophe Phone #	Main Phone #	Fax #	Email Address
Carneige General	800-233-2442		877-637-2401	
Carolina Casualty Ins Co	800-874-8053		866-655-9316	
Catlin Insurance Co	800-876-2499		888-514-9190	
Central Mutual Insurance Co	888-263-2924 or 800-241-2541		800-736-7026	
Central States Ind Co of Omaha	800-445-6500		402-997-8022	
Century Indemnity Co	800-433-0385		866-635-5687	
Charter Oak Fire Ins Co	800-CLAIM33		877-786-5571	
Chicago Ins Co	888-347-3428		Adjuster has individual efax numbers	
Chubb Indemnity Ins Co	800-252-4670		800-325-2538	
Chubb Lloyds Ins Co of Tx	800-252-4670		800-325-2538	
Church Mutual Ins Co	800-554-2642		715-539-4651	
CIM Ins Corp	800-468-3466		336-435-2300	
Cincinnati Casualty Company	513-870-2000		877-242-3665	
Cincinnati Insurance Co	513-870-2000		877-242-3665	
Citizens	866-411-2742		866-858-0650	
Clarendon National Insurance Co	800-797-2526		212-79-09800	
CMI Lloyds	888-263-2924 or 800-241-2541		800-736-7026	
CAN Insurance	877-262-2727		877-329-7752	
Colonial American Casualty & Surety Co	866-828-6816 or 800-987-3373		877-962-2567	usz_carecenter@zurichna.com
Colonial County Mutual Ins Co	800-421-3535		614-854-2348	
Colonial Lloyds	888-227-5119		804-560-4825	
Colony Insurance Company	800-577-6614		804-560-4820	
Colony National Insurance Company	800-577-6614		804-560-4820	
Columbia Insurance Co	800-877-3579		512-345-1972	claimsreviews@colinsgrp.com
Columbia Lloyds Ins Co	800-275-6768		713-528-7003	
Commerce & Industry Ins Co	888-244-6163		Depends on State call for fax number	
Commercial Guaranty Casualty Ins Co	800-CLAIM33		877-786-5571	

Company Name	Catastrophe Phone #	Main Phone #	Fax #	Email Address
Continental Cas Ins Co	877-262-2727		877-329-7752	
Continental Ins Co	877-262-2727		877-329-7752	
Continental Western Ins Co	800-955-0325 option 6		866-256-8744	
Country Ins of MO/KS	913-894-0700		913-894-2165	
Crum & Forster	800-690-5520		770-409-5008	
Cypress Texas Lloyds	888-892-9773		877-352-9773	br02755_ga@us.crawco.com
Diamond State Insurance Company	800-333-0352	610-664-1500	610-660-8885	claims@uai-group.com
Direct General Insurance Company	800-854-2426		866-950-4201	
Discover Property and Casualty Insurance Company	800-252-4633		Depends on State call for fax number	
Delta Lloyds Ins Co of Houston	800-666-2678		713-570-2800	
Emcasco Ins Co	800-447-2295		888-992-8213	desmoines.claims@emcins.com
Empire Fire & Marine Ins Co	888-680-8005		402-963-5270	empire.claims@zurichna.com
Employers' Fire Insurance Co	Commercial lines: 877-248-3455,		888-299-5942	personal lines: 877-248-4968
Employers Ins Co of Wausau	800-266-2800		800-892-8728	
Employers Mutual Casualty Co	800-447-2295		888-992-8213	
Employers Reinsurance Corp	800-255-6931		914-828-7000	
Encompass Home & Auto Ins Co	800-588-7400		800-613-7872	
Encompass Indemnity Co	800-588-7400		800-613-7872	
Encompass Independent Ins Co	800-588-7400		800-613-7872	
Encompass Ins Co of America	800-588-7400		800-613-7872	
Encompass Property & Casualty Co	800-588-7400		800-613-7872	
Equitable Life & Casualty Insurance Company	800-352-5170	800-352-5150	801-579-3715	
Erie Insurance	800-458-0811			
Essentia Insurance Co	Commercial lines: 877-248-3455,		888-299-5942	personal lines: 877-248-4968
Essex Insurance Company	800-963-7739		804-273-1435	newclaims@markelcorp.com
Evanston Insurance Co	800-243-1782		480-905-5092	
Executive Risk Indemnity Inc	800-252-4670		800-325-2538	
Fairmont Ins Co	800-392-1970		877-622-6538	

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Fairmont Premier Insurance Co	800-392-1970		877-622-6538	
Fairmont Specialty Insurance Co	800-392-1970		877-622-6538	
Fairmont Specialty Lloyds	800-392-1970		877-622-6538	
Farm Bureau County Mutual Ins Co of TX	800-266-5458		Adjusters have individual efax numbers	
Farm Family Casualty Ins Co	800-333-2860		Eastern: 417-227-9955	
			Central: 417-890-2092	
			Western: 417-227-9956	
Farmers	800-435-7764		877-217-1389	claimsdocuments@farmersinsurance.com
Farmington Casualty Co	800-CLAIM33		877-786-5571	
Farmland Mutual Ins Co	800-421-3535		614-854-2348	
Farm Bureau of MO	800-778-6452		573-893-1807	
Federal Ins Co	800-252-4670		800-325-2538	
Federated Mutual Ins Co	888-333-4949	800-633-6040	866-636-8660	clientcontactcenter@fedins.com
Federated Service Ins Co	888-333-4949	800-633-6040	866-636-8660	clientcontactcenter@fedins.com
FEMA	800-621-3362 (FEMA)		800-827-8112	askFEMA@dhs.gov
Fidelity & Deposit Co of MD	866-828-6816		877-962-2567	usz_carecenter@zurichna.com
Fidelity & Guaranty Ins Co	800-CLAIM33		877-786-5571	
Fidelity & Guaranty Ins Underwriters	800-CLAIM33		877-786-5571	
Fidelity National	800-220-1351		800-491-7683	
Fire Insurance Exchange	800-435-7764		877-217-1389	
Fireman's Fund County Mutual Ins Co	888-347-3428		Adjusters have individual efax numbers	
Fireman's Fund Insurance Co	888-347-3428		Adjusters have individual efax numbers	
First Liberty Ins Corp	800-225-2467		866-599-1293	
First National Ins Co of America	800-332-3226		888-268-8840	
First Preferred Ins Co	800-925-7581		888-999-8095	
First Sealord Surety Inc	800-664-1791		610-617-0618	

Company Name	Catastrophe Phone #	Main Phone #	Fax #	Email Address
Florists Mutual Ins Co	800-851-7740		800-632-4445	
Folksamerica Reinsurance Co	212-312-2500		212-385-2279	
Foremost County Mutual Ins Co	800-527-3907		877-452-3957	
Foremost Insurance Co	800-527-3907		877-452-3957	
Garrison Prop & Cas Ins Co	800-531-8222		800-531-8669	
GEICO General Ins Co	800-861-8380		HO Claims through Liberty Mutual or Travelers	
GEICO Indemnity Co	800-861-8380		HO Claims through Liberty Mutual or Travelers	
General Ins Co of America	800-332-3226		888-268-8840	
General Star National Ins	800-624-5237		800-331-0601	
GeoVera Insurance Co	Homeowners: 800-319-6632,		800-348-1658	Dwelling: 800-319-6635
Gerling America Ins Co	312-580-1900		312-580-0700	
Germania Farm Mutual Ins Association	877-437-6264	800-392-2202	979-830-7589	
Germania Fire & Casualty Co	877-437-6264	800-392-2202	979-830-7589	
Germania Insurance Co	877-437-6264	800-392-2202	979-830-7589	
GHS Prop & Cas Ins Co	800-580-3464 (during business hrs)		405-316-7067	or 800-621-5410 (after hours)
GMAC Direct Ins Co	800-468-3466		336-435-2300	
GMAC Ins Co Online Inc	800-468-3466		336-435-2300	
Government Employees Ins Co	800-861-8380		HO Claims through Liberty Mutual or Travelers	
Gramercy Ins Co	888-202-0422		972-233-6252	
Grange Insurance	800-445-3030		800-837-5570	
Granite State Ins Co	888-244-6163		Depends on the state. Call for fax number	
Graphic Arts Mutual Ins Co	800-678-8422		972-677-6805	
Great American Alliance Ins Co	800-972-3008		800-811-4751	
Great American Assurance Co	800-972-3008		800-811-4751	
Great American Ins Co	800-972-3008		800-811-4751	

Company Name	Catastrophe Phone #	Main Phone #	Fax #	Email Address
Great American Ins Co of NY	800-972-3008		800-811-4751	
Great American Lloyds Ins Co	800-972-3008		800-811-4751	
Great American Security Ins Co	800-972-3008		800-811-4751	
Great American Spirit Ins Co	800-972-3008		800-811-4751	
Great Northern Ins Co	800-252-4670		800-325-2538	
Greenwich Insurance	877-600-XLCA		212-478-3587	
GuideOne Elite Ins Co	888-748-4326		800-676-4457	
GuideOne Lloyds Ins Co	888-748-4326		800-676-4457	
GuideOne Mutual Ins Co	888-748-4326		800-676-4457	
GuideOne Specialty Mutual Ins Co	888-748-4326		800-676-4457	
Hanover American Ins Co	800-628-0250	800-853-0456	508-926-5660	
Hanover Insurance Co	800-628-0250	800-853-0456	508-926-5660	
Hanover Lloyds Ins Co	800-628-0250	800-853-0456	508-926-5660	
Harco National Ins Co	800-822-4429 or 866-629-0847		847-472-6015	
Harleysville	800-892-8877		800-441-4118	
Hartford Accident & Indemnity Co	800-243-5860		866-809-1955	auroraclaims@thehartford.com
Hartford Casualty Ins Co	800-243-5860		866-809-1955	auroraclaims@thehartford.com
Hartford Fire Ins Co	800-243-5860		866-809-1955	auroraclaims@thehartford.com
Hartford Ins Co of the Midwest	800-243-5860		866-809-1955	auroraclaims@thehartford.com
Hartford Lloyds Ins Co	800-243-5860		866-809-1955	auroraclaims@thehartford.com
Hartford Steam Boiler Inspection	888-472-5677		888-329-5677	
Hartford Underwriters Ins Co	800-243-5860		866-809-1955	auroraclaims@thehartford.com
Hochheim Prairie Casualty Ins Co	800-222-4736		800-624-0121	
Hochheim Prairie Farm Mut Ins Assn	800-222-4736	888-473-6256	800-624-0121	
Homeland Central Ins Co	Commercial lines: 877-248-3455		888-299-5942	Personal lines: 877-248-4968
Homeowners of Amer Ins Co	866-407-9896		469-417-0490	
Homewise Preferred Ins Co	877-209-1246	866-588-3100	813-425-0955	
Horace Mann Insurance Co	800-999-1030		972-929-0713	

Company Name	Catastrophe Phone #	Main Phone #	Fax #	Email Address
Horace Mann P & C Ins Co	800-999-1030		972-929-0713	
Houston General Ins Exch	Commercial lines: 877-248-3455,		888-299-5942	Personal lines: 877-248-4968
IDS Property & Casualty Ins Co	800-872-5246		888-269-8408	
Illinois National Ins Co	888-244-6163		Depends on the state call for fax number	
Illinois Union Insurance Company	800-433-0385		866-635-5687	
Indemnity Ins Co of N America	800-433-0385		866-635-5687	
Indian Harbor Ins Co	877-600-9522		212-478-3587	
Indiana Ins Co	800-279-7221		800-596-4999	for claims in ND,SD,IN,IA,NE,MN
			877-642-3611	for claims in WI,IL,MI
Infinity County Mutual Ins Co	800-852-8888		800-214-5727	claims@infinity-insurance.com
Infinity Ins Co	800-852-8888		800-214-5727	claims@infinity-insurance.com
Insurance Co of North America	800-433-0385		866-635-5687	
Insurance Co of State of PA	888-244-6163		Depends on the state. Call for fax number	
Insurors Indemnity Company	254-759-3701		254-755-6399	
Insurors Indemnity Lloyds	254-759-3701		254-755-6399	
Integon Indemnity Corp	800-468-3466		336-435-2300	
Integon National Ins Co	800-468-3466		336-435-2300	
InterIns Exch of the Auto Club	800-67claim		714-885-1696	
Interstate Indemnity Co	888-347-3428		Adjuster has individual efax numbers	
Jefferson Ins Co	800-227-1700		Adjuster has individual efax numbers	
Jewelers Mutual Insurance Company	800-558-6411		920-725-9401	
Kemper	888-252-2799	877-252-7878	800-353-8444	
Kemper Lloyds Ins Co	888-252-2799		800-353-8444	
Lancer Ins Co	800-521-6155		440-473-1650	
Leader Ins Co	800-225-8930		800-214-5767	
Lexington Ins Co	800-931-9546	617-330-1100	866-603-5519	

Company Name	Catastrophe Phone #	Main Phone #	Fax #	Email Address
Lexon Ins Co	866-992-6637		615-250-3044	
Liberty County Mutual Ins Co	800-225-2467		866-599-1293	
Liberty Ins Corp	800-225-2467		866-599-1293	
Liberty Ins Underwriters Inc	800-225-2467		866-599-1293	
Liberty Mutual Fire Ins Co	800-225-2467		866-599-1293	
Liberty Mutual Ins Co	800-225-2467	866-599-1293	866-599-1293	ccu@libertymutual.com
Lincoln General Ins Co	717-757-0000 or 877-717-5442		717-751-0144	
LM General Insurance Co	800-225-2467		866-599-1293	
LM Insurance Corp	800-225-2467		866-599-1293	
LMPersonalInsuranceCo	800-225-2467		866-599-1293	
LM Property & Casualty Ins Co	800-225-2467		866-599-1293	
Indiana Lumbermen's Mutual	800-732-0777		866-293-6591	custserv@ILMGroup.com
Lumbermen's Underwriting Alliance	561-994-1900		561-994-8362	
Maryland Cas Co	800-987-3373		877-962-2567	usz_carecenter@zurichna.com
Maryland Ins Co	800-987-3373		877-962-2567	usz_carecenter@zurichna.com
Maryland Lloyds	800-987-3373		877-962-2567	usz_carecenter@zurichna.com
Massachusetts Bay Ins Co	800-628-0250	800-853-0456	508-926-5660	
Mendakota Ins Co	800-422-0793	800-422-0792	800-798-1259	
Mendota Insurance Co	800-422-0793	800-422-0792	800-798-1259	
Merastar Ins Co	800-637-2782 Option 3	800-796-3479	800-369-1430	
Mercury County Mutual Ins Co	800-503-3724		866-430-3311	
Meridian Citizens Mutual Ins Co	800-766-1853		888-999-8095	
Meridian Security Insurance Co	800-766-1853		888-999-8095	
Meritplan Insurance Co	866-331-4832	800-854-6115	866-336-9054	
Metropolitan Casualty Insurance Co	800-854-6011		866-395-1168	
Metropolitan Direct Prop & Cas Ins Co	800-854-6011		866-395-1168	
Metropolitan General Insurance Co	800-854-6011		866-395-1168	
Metropolitan Grp P & C Ins Co	800-854-6011		866-395-1168	
Metropolitan Lloyds Ins Co of TX	800-854-6011		866-395-1168	

Company Name	Catastrophe Phone #	Main Phone #	Fax #	Email Address
Metropolitan Property & Casualty Ins Co	800-854-6011		866-395-1168	
MetLife	800-854-6011		866-395-1168	
MIC General Ins Corp	800-468-3466		336-435-2300	
MIC Property & Casualty Ins Corporation	800-468-3466		336-435-2300	
Mid-Century Insurance Company	800-435-7764		877-217-1389	
Mid-Century Insurance Company of Texas	800-435-7764		877-217-1389	
Mid-Continent Casualty Company	800-722-4994		Depends on State. Call for fax number.	claims@mcg-ins.com
Midwest Employers Cas Co	636-449-7000		636-449-7199	
Millers First Ins Co	800-699-9831		618-463-3645	
Mitsui Sumitomo Ins Co of America	866-676-6272		866-329-6766	
Mitsui Sumitomo Ins USA Inc	866-676-6272		866-329-6766	
Motors Insurance Corporation	800-468-3466		336-435-2300	
National Alliance Ins Co	800-468-3466		336-435-2300	
National American Ins Co	800-880-0474 ext 3900		800-880-4049	
National Casualty Company	800-421-3535		614-854-2348	
National Continental Ins Co	440-461-5000		Depends on State. Call for fax number.	
National Fire Ins Co of Hartford	877-262-2727		877-392-7752	
National Flood Insurance Program (NFIP)	800-427-4661	888-379-9531	800-827-8112	
National General Ins Co	800-468-3466		336-435-2300	
National Indemnity Co	402-536-3000		402-916-3031	claims@nationalindemnity.com
National Interstate Ins Company	800-929-0870		330-659-8907	
National Liability & Fire Ins Co	402-536-3000		402-916-3031	Claims@nationalindemnity.com
National Lloyds Ins Co	800-749-6419		817-632-2612	
National Standard Ins Co	866-828-6816 or 800-987-3373		877-962-2567	usz_carecenter@zurichna.com
National Surety Corp	888-347-3428		Adjuster has individual fax to email numbers	

Company Name	Catastrophe Phone #	Main Phone #	Fax #	Email Address
National Union Fire Ins Co-LA	888-244-6163		Depends on the state, call for fax number	
National Union Fire Ins Co-Pitts	877-867-3783		Depends on the state, call for fax number	
Nationwide Affinity Ins Co of America	800-421-3535		614-854-2348	
Nationwide Agribusiness Insurance Co	800-421-3535		614-854-2348	
Nationwide General Insurance Company	800-421-3535		614-854-2348	
Nationwide Lloyds	800-421-3535		614-854-2348	
Nationwide Mutual Fire Ins Co	800-421-3535		614-854-2348	
Nationwide Mutual Ins Co	800-421-3535		614-854-2348	
Nationwide Property & Casualty Ins Co	800-421-3535		614-854-2348	
Netherlands Ins Co	800-225-2467		866-599-1293	
New Century Lloyds	800-611-9894		254-771-1470	
New Hampshire Ins Co	888-244-6163		Depends on the state call for fax number	
Newport E&S Insurance Co	866-331-4832	800-854-6115	866-336-9054	
Nissan Fire & Marine Ins Co	212-416-1337		212-416-1284	
North American Specialty Ins Co	800-222-6273		603-644-6696	
North River Ins Co	800-690-5520		770-409-5008	
Northern Ins Co of NY	866-828-6816 or 800-987-3373		877-962-2567	usz_carecenter@zurichna.com
Northland Casualty Co	800-CLAIM33		877-786-5571	
Northland Ins Co	800-CLAIM33		877-786-5571	
Northwestern Pacific Indemnity	800-252-4670		800-325-2538	
Nova Casualty	800-289-3742		860-683-4453	for claims in CT
			800-289-3742	for claims in NY
			305-477-6109	for claims in FL
Occidental Fire & Casualty Company of NC	712-329-3600		866-833-8240	
Ohio Casualty Insurance Co	800-366-6446		888-268-8840	
Oklahoma Surety Co	918-587-7221		Depends on the state. Call for fax number	

Company Name	Catastrophe Phone #	Main Phone #	Fax #	Email Address
Old American County Mutual Fire Ins Co	866-233-7091 x 958		Depends on the state. Call for fax number	
OneBeacon America Ins Co	Commercial lines: 877-248-3455,		866-894-1633	personal lines: 877-248-4968
OneBeacon Ins Co	Commercial lines: 877-248-3455,		866-894-1633	personal lines: 877-248-4968
OneBeacon Lloyds of Texas	Commercial lines: 877-248-3455,		866-894-1633	personal lines: 877-248-4968
Pacific Employers Ins Co	800-433-0385		866-635-5687	
Pacific Indemnity Company	800-252-4670		800-325-2538	
Peerless Indem Ins Co	800-225-2467		866-599-1293	
Peerless Ins Co	800-225-2467		866-599-1293	
Penn-America Insurance Company	800-333-0352	610-664-1500	610-660-8885	claims@uai-group.com
Penn-Star Insurance Company	800-333-0352	610-664-1500	610-660-8885	claims@uai-group.com
Pennsylvania General Ins Co	Commercial lines: 877-248-3455,		888-299-5942	personal lines: 877-248-4968
Pennsylvania Ntnl Mutual Cas Ins Co	800-388-4764		717-255-6842	communications@pnat.com
Permanent General Assurance Corporation	800-280-1466		615-366-1718	
Permanent General Assurance Corporation of Ohio	800-280-1466		615-366-1718	
Pharmacists Mutual Insurance Company	800-247-5930		515-295-9306	
Phoenix Ins Co	800-CLAIM33		877-786-5571	
Priority One Ins Co	800-611-9894		254-773-3360	
ProCentury Ins Co	866-686-8586	800-878-7389	614-895-7040	
Progressive Advanced Ins Co	866-960-8609		866-694-8473	
Progressive Casualty Ins Co	866-960-8609		866-694-8473	
Progressive Choice Ins Co	866-960-8609		866-694-8473	
Progressive County Mutual Ins Co	866-960-8609		866-694-8473	
Redwood Fire & Casualty	800-488-2930		402-393-7619	
Regent Insurance Company	800-362-5448		866-251-5389	
Reliable Life Insurance Company, The	800-765-0550		314-819-4785	
Reliable Lloyds Ins Co	480-483-8666		800-224-4170	
Republic Ins Co	972-788-6001		972-788-6099	

Company Name	Catastrophe Phone #	Main Phone #	Fax #	Email Address
Republic Lloyds	800-451-0286 or 877-788-6009		888-224-5874	
Republic Underwriters Ins Co	800-451-0286 or 877-788-6009		888-224-5874	
Republic-Franklin Insurance Company	800-678-8422		972-677-6805	
RLI Insurance Company	800-444-0406	800-331-4929	866-692-6796	
RVOS Farm Mutual Ins Co	800-611-9894		254-773-3360	
SAFECO Ins Co of America	800-332-3226		888-268-8840	
SAFECO Ins Co of Illinois	800-332-3226		888-268-8840	
SAFECO Ins Co of IN	800-332-3226		888-268-8840	
SAFECO Lloyds Ins Co	800-332-3226		888-268-8840	
Sagamore Insurance Co	800-317-9402		800-348-3671	
Scottsdale Indem Co	800-423-7675		480-483-6752	
Security National Ins Co	800-777-2249		877-207-3961	
Select Ins Co	800-CLAIM33		877-786-5571	
Selective Ins	866-455-9969		804-422-6135	
Service Lloyds Ins Co	800-299-6977		512-637-3769	
Shelter Ins	800-743-5837		888-651-4255	
Sompo Japan Ins Co of America	212-416-1337		212-416-1284	
Southern County Mutual Ins Co	800-451-0286 or 877-788-6009		888-224-5874	
Southern Farm Bureau Casualty Company	800-266-5458		Adjusters have individual fax to email numbers	
Southern Insurance Co	800-451-0286 or 877-788-6009		888-224-5874	
Southern Vanguard Ins	800-451-0286 or 877-788-6009		888-224-5874	
St Paul Fire & Marine Ins Co	800-CLAIM33		877-786-5571	
St Paul Guardian Ins Co	800-CLAIM33		877-786-5571	
St Paul Insurance Co	800-CLAIM33		877-786-5571	
St Paul Mercury Ins Co	800-CLAIM33		877-786-5571	
St Paul Protective Ins Co	800-CLAIM33		877-786-5571	
Standard Fire Ins Co	800-CLAIM33		877-786-5571	
Standard Guaranty Insurance Company	800-652-1262	800-652-1262	305-971-1663	
State Auto	800-766-1853		888-999-8095	

Company Name	Catastrophe Phone #	Main Phone #	Fax #	Email Address
State Farm County Mutual Ins Co of Texas	800-SFCLAIM		877-732-6556	statefarm.catastropheservices@statefarm.com
State Farm Fire and Casualty Co	800-SFCLAIM		877-732-6556	statefarm.catastropheservices@statefarm.com
State Farm Lloyds	800-SFCLAIM		877-732-6556	statefarm.catastropheservices@statefarm.com
State Farm Mutual Automobile Ins Co	800-SFCLAIM		877-732-6556	statefarm.catastropheservices@statefarm.com
Stonington Lloyds Ins Co	866-999-0898		800-525-0681	
SUA Insurance Co	877-782-3291		877-782-3292	claimsintake@suainsurance.com
Sunshine State Ins Co	877-563-0150		469-499-2318	
Surety Bonding Company of America	877-262-2727		877-329-7752	
Swiss Re America Corp	877-794-7773		914-828-7000	
TAPCO	888-437-0373	800-334-5579	336-538-0094	
Teachers Insurance Company	800-999-1030		972-929-0713	
Texas Builders Ins Co	512-708-9486		512-708-9487	
Texas Farm Bureau Mutual Ins. Co.	800-266-5458		Adjusters have individual fax to email numbers	
Texas Farm Bureau Underwriters	800-266-5458		Adjusters have individual fax to email numbers	
Texas Farmers Ins Co	800-435-7764		877-217-1389	
Texas General Indemnity Company	800-876-2499		888-514-9190	
Texas Health Insurance Risk Pool	Medical claims: 888-421-5843,	888-398-3927		pharmacy issues: 800-290-1708
Texas Heritage Ins Co	877-437-6264	800-392-2202	979-830-7589	
Texas Pacific Indemnity Co	800-252-4670		800-325-2538	
TIG Indemnity Company	800-690-5520		770-409-5008	
Titan Indemnity Company	800-421-3535		614-854-2348	
TM Specialty	877-567-7486	713-586-2942	800-858-6509	
Tnus Insurance Co	877-567-7486	713-586-2942	800-858-6509	
Tokio Marine & Nichido Fire Ins Co Ltd	877-567-7486	713-586-2942	800-858-6509	
Traders & General Insurance Co	Commercial lines: 877-248-3455,		888-299-5942	
personal lines: 877-248-4968				
Trans Pacific Ins Co	877-567-7486	713-586-2942	800-858-6509	

Company Name	Catastrophe Phone #	Main Phone #	Fax #	Email Address
Transportation Ins Co	877-262-2727		877-329-7752	
Travco Ins Co	800-CLAIM33	Neighborville Claims 630-961-8680	877-786-5571	CatResolution@travelers.com
Travelers Cas & Srty Co	800-CLAIM33		877-786-5571	
Travelers Cas & Srty Co of America	800-CLAIM33		877-786-5571	
Travelers Cas Ins Co of America	800-CLAIM33		877-786-5571	
Travelers Casualty Co of CT	800-CLAIM33		877-786-5571	
Travelers Commercial Casualty Co	800-CLAIM33		877-786-5571	
Travelers Commercial Ins Co	800-CLAIM33		877-786-5571	
Travelers Home & Marine Ins Co	800-CLAIM33		877-786-5571	
Travelers Indem Co	800-CLAIM33		877-786-5571	
Travelers Indemnity Co of America	800-CLAIM33		877-786-5571	
Travelers Indemnity Co of CT	800-CLAIM33		877-786-5571	
Travelers Lloyds Ins Co	800-CLAIM33		877-786-5571	
Travelers Lloyds of Texas Ins Co	800-CLAIM33		877-786-5571	
Travelers Personal Security Ins Co	800-CLAIM33		877-786-5571	
Travelers Property Casualty Co of America	800-CLAIM33		877-786-5571	
Travelers Property Casualty Ins Co	800-CLAIM33		877-786-5571	
Trinity Lloyds Ins Co	888-252-2799		800-353-8444	
Trinity Universal Ins Co	888-252-2799		800-353-8444	
Trinity Universal Ins Co of KS	888-252-2799		800-353-8444	
Truck Ins Exch	800-435-7764		877-217-1389	
Twin City Fire Insurance Company	800-243-5860		866-809-1955	auroraclaims@thehartford.com
U S Fidelity and Guaranty Co	800-CLAIM33		877-786-5571	
Union Insurance Co	800-955-0325 option 6		866-256-8744	
Union Insurance Co of Providence	800-447-2295		888-992-8213	desmoines.claims@emcins.com
Union Standard Insurance Co	800-955-0325 option 6		866-256-8744	
Union Standard Lloyds	800-955-0325 option 6		866-256-8744	
United Financial Cas Co	866-960-8609		866-694-8473	

Company Name	Catastrophe Phone #	Main Phone #	Fax #	Email Address
United Fire & Casualty Co	800-876-2499		888-514-9190	
United Fire & Indemnity Co	800-876-2499		888-514-9190	
United Fire Lloyds	800-876-2499		888-514-9190	
United Guaranty Mortgage Indemnity Co	888-822-5584		888-528-3273	
United Guaranty Residential Ins Co	888-822-5584		888-528-3273	
United Guaranty Residential Ins Co of NC	888-822-5584		888-528-3273	
United National Insurance Company	800-333-0352	610-664-1500	610-660-8885	claims@uai-group.com
United National Specialty Insurance Company	800-333-0352	610-664-1500		
United Property & Casualty	800-861-4370		800-380-5053	
United Services Automobile Association	800-531-8722		800-531-8669	
United States Fire Ins Co	800-690-5520		770-409-5008	
Unitrin Auto & Home Ins Co	800-777-2249		877-207-3961	
Unitrin County Mutual Ins Co	800-777-2249		877-207-3961	
Unitrin Direct	800-437-8394		800-214-5727	claims@infinity-insurance.com
Unitrin Preferred Ins Co	800-777-2249		877-207-3961	
Universal Insurance Exchange	214-350-3292		214-350-4243	
Universal North America Insurance Company	866-999-0898		800-525-0681	
Universal Surety of America	877-262-2727		877-329-7752	
Universal Underwriters Ins Co	800-821-7803		HO claims go to Zurich	
Universal Underwriters of TX	800-821-7803		HO claims go to Zurich	
USAA Casualty Insurance Company	800-531-8722		800-531-8669	
USAA County Mutual Ins Co	800-531-8722		800-531-8669	
USAA General Indemnity Co	800-531-8722		800-531-8669	
USAA Texas Lloyd's Co	800-531-8722		800-531-8669	
USLI	800-523-5545		610-687-9398	
Utica Lloyd's of Texas	800-678-8422		972-677-6805	
Utica Mutual Insurance Co	800-678-8422		972-677-6805	
Utica National Insurance Co of Tx	800-678-8422		972-677-6805	

Company Name	Catastrophe Phone #	Main Phone #	Fax #	Email Address
Utica Specialty Risk Insurance Company	800-678-8422		972-677-6805	
Valiant Ins Co	866-828-6816		877-962-2567	usz_carecenter@zurichna.com
Valley Forge Ins Co	877-262-2727		877-329-7752	
Vanguard Fire and Casualty	866-928-4310		850-523-1887	
Vanliner Insurance Co	800-325-3619		636-326-0403	Vanliner_custsvc@Vanliner.com
Vigilant Insurance Company	800-252-4670		800-325-2538	
Virginia Surety Company Inc	866-685-1387	312-356-3000	312-395-9682	
Voyager Property and Casualty Insurance Company	800-245-1505		800-224-4170	
Wausau Business Ins Co	800-266-2800		800-892-8728	
Wausau Underwriters Ins Co	800-266-2800		800-892-8728	
West American Insurance Company	800-366-6446		888-268-8840	
Westchester Fire Ins Co	800-433-0385		866-635-5687	
Westchester Surplus Lines Ins Co	800-433-0385		866-635-5687	
Westport Insurance Corp	800-241-3470		Need policy number in order to get fax number	
Windsor Insurance Co / Infinity Standard	800-852-8888		800-214-5727	
XL Capital Assurance Inc	877-600-XLCA		212-478-3587	
XL Ins Co of NY Inc	877-600-XLCA		212-478-3587	
XL Insurance America Inc	877-600-XLCA		212-478-3587	
XL Lloyds	877-600-XLCA		212-478-3587	
XL Reinsurance America Inc	877-600-XLCA		212-478-3587	
XL Select Ins Co	877-600-XLCA		212-478-3587	
XL Specialty Ins Co	877-600-XLCA		212-478-3587	
ZC Specialty Ins Co	866-828-6816		877-962-2567	usz_carecenter@zurichna.com
Zenith Insurance Co	800-440-5020		800-364-0443	claimslegal@thezenith.com
Znat Insurance Co	800-440-5020		800-364-0443	claimslegal@thezenith.com
Zurich American Ins Co	866-828-6816		877-962-2567	usz_carecenter@zurichna.com
Zurich Ins			877-962-2567	usz_carecenter@zurichna.com