

Updated: October 27, 2025

1. Introduction

Welcome to **CAB Engineering Solutions, Inc.**

We respect your privacy and are committed to protecting the personal information you share with us.

This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website **cabengineeringsolutions.com**, contact us, or use our engineering and consulting services.

By using our website, you agree to this Privacy Policy.

2. Information We Collect

We may collect the following types of information:

A. Information You Provide Directly

- Name, company name, title, email address, phone number.
- Information related to project inquiries or service requests.
- Any other details you choose to provide when communicating with us.

B. Information Collected Automatically

- IP address, browser type, operating system, device type, referring URL.
- Pages visited, duration of visit, and general usage statistics.
- Data collected via cookies or analytics tools to help us improve our site.

We do **not** intentionally collect sensitive personal data (e.g., Social Security numbers, driver's license numbers, or financial information) through our website.

3. How We Use Your Information

We use your information to:

- Respond to inquiries and provide requested services.
- Communicate with clients and maintain business relationships.
- Operate and improve our website and user experience.
- Comply with applicable legal and regulatory obligations.
- Protect against fraud or misuse of our systems.

We do **not** sell or rent your personal information.

4. Cookies and Analytics

Our website may use cookies and analytics tools (such as Google Analytics) to collect aggregate, non-personal information about site traffic and usage patterns.

You may adjust your browser settings to refuse cookies, though some features of the site may not function properly as a result.

5. How We Share Information

We may share your information only in the following cases:

- With **service providers** who assist in operating our website, email systems, or IT infrastructure (under confidentiality agreements).
- With **regulatory or legal authorities** when required by law or court order.

We do **not** share your personal information with marketing companies or unrelated third parties. **No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.**

6. Data Security

We take the protection of personal information seriously.

In accordance with **Massachusetts law (201 CMR 17.00)**, we maintain a **Written Information Security Program (WISP)** that includes:

- Administrative, technical, and physical safeguards.
- Encryption of personal information transmitted or stored on portable devices.
- Restricted access to personal information based on business need.
- Employee training on data protection policies.

While we take reasonable steps to protect data, no security system is completely foolproof.

7. Data Retention

We retain personal information only as long as necessary to fulfill the purposes for which it was collected, to comply with applicable laws, or as otherwise required for legitimate business purposes.

When information is no longer needed, we securely delete or anonymize it.

8. Your Privacy Rights

Massachusetts residents have the right to:

- Access or request correction of their personal information.
- Request deletion of personal information where applicable.
- Receive notice if there is a data breach involving their personal information, in accordance with **M.G.L. c. 93H**.

To make a request, please contact us at **peter.cruz@cabengineeringsolutions.com**.
We may need to verify your identity before fulfilling your request.

9. Children's Privacy

Our website and services are not directed toward children under 13 years of age, and we do not knowingly collect information from them.
If we become aware of such collection, we will delete the data promptly.

10. Links to Other Websites

Our website may contain links to external sites.
We are not responsible for the privacy practices or content of those third-party websites.

11. Changes to This Privacy Policy

We may update this Privacy Policy periodically.
Any changes will be posted on this page with an updated "Last Updated" date.
Your continued use of our website after changes are posted signifies acceptance of the revised policy.

12. Contact Us

If you have questions or concerns about this Privacy Policy or our data protection practices, please contact us:

Cab Engineering Solutions, Inc.
25 Elm Street Suite 202
New Bedford, MA 02741
Email: **peter.cruz@cabengineeringsolutions.com**