

2021



Residential geothermal heat pump rebate form

WE ARE MASS SAVE®:



EVERSOURCE

nationalgrid



2021 residential geothermal heat pump rebates

Save with rebates on geothermal heat pump equipment purchased and installed between January 1, 2021 and December 31, 2021.

Rebate not to exceed \$15,000.

ENERGY STAR® CERTIFIED GEOTHERMAL HEAT PUMP					
Equipment Type	Product Type	Efficiency Requirements ²		Primary Fuel Type	Rebate Amount ³
		EER	COP		
Geothermal (Water-to-Air)	Closed Loop Water-to-Air	17.1	3.6	Oil or Propane	\$2,000 per ton
	Open Loop Water-to-Air	21.1	4.1		
Geothermal (Water-to-Water)	Closed Loop Water-to-Water	16.1	3.1		
	Open Loop Water-to-Water	20.1	3.5		
Geothermal (DGX)	DGX	16	3.6		

Models must meet or exceed the energy efficiency ratio (EER) and coefficient of performance (COP) values in the tables above.

Actual tons are calculated based on AHRI cooling capacity divided by 12,000 BTUs. Rebate amount based on actual tons.

² ENERGY STAR certified specifications and products can be found on the ENERGY STAR website, here:

https://www.energystar.gov/products/heating_cooling/heat_pumps_geothermal

³ Rebate for Geothermal Heat Pump not to exceed \$15,000.

The outdoor installation configuration of (WLHP), (GLHP), or (GWHP) must be noted on the Contractor Invoice. Please note the type clearly using the AHRI definition below.

Water-loop Heat Pump Application (WLHP). A WSHP using liquid circulating in a common piping loop and functions as a heat source/heat sink. The temperature of the water is usually mechanically controlled within a temperature range of 15°C [59°F] to 40°C [104°F].

Ground-loop Heat Pump Application (GLHP). A Water Source Heat Pump (WSHP) using a liquid circulating through a subsurface piping loop placed in horizontal trenches, vertical bores, or submerged in a body of surface water. The temperature of the liquid is related to the climatic conditions and may vary from -5°C [23°F] to 40°C [104°F].

Ground-water Heat Pump Application (GWHP). A WSHP using water pumped from a well, body of surface water, or reclaimed water supply. The temperature of the water is related to the climatic conditions and may vary from 5°C [41°F] to 25°C [77°F] for deep wells.

NEXT STEPS

- Study up** — Find out about license and insurance requirements for contractors in your state. And before you call a contractor, know the model of your current system and its maintenance history. Also make note of any uncomfortable rooms. This will help potential contractors better understand your heating needs.
- Ask for referrals** — Ask friends, neighbors and co-workers for contractor referrals. You can also contact local trade organizations for names of members in your area.
- Call references** — Ask contractors for customer references and call them. Ask about the contractor's installation or service performance and if the job was completed on time and within budget.
- Interested in 0% financing?**
Apply for a Mass Save HEAT Loan prior to installing your equipment. Learn more at [MassSave.com/HEATLoan](https://masssave.com/HEATLoan)
- Install a qualifying system at a property with an active residential electric account located in a Cape Light Compact, Eversource, National Grid or Unitil territory.
- Upon completion of installation, apply for a rebate by submitting all required documentation online at [MassSave.com/Rebates](https://masssave.com/Rebates) or by mail to Mass Save Residential Heating & Cooling Program, P.O. Box 2528, Manchester, CT 06045

WE ARE MASS SAVE®:



EVERSOURCE

nationalgrid



FOR ADDITIONAL INFORMATION, VISIT [MASSSAVE.COM/REBATES](https://masssave.com/REBATES) OR CALL 800-232-0672.



2021 residential geothermal heat pump rebate form

1. To receive your rebate faster, submit online at MassSave.com/Rebates

2. By mail, send all required documentation to Mass Save Residential Heating & Cooling Program, P.O. Box 2528, Manchester, CT 06045

REQUIRED DOCUMENTS*

1. *Completed and signed application. 2. *Copy of your most recent electric utility bill. 3. *Contractor's invoice including:

☐ *Equipment Make ☐ *Coil and Condenser Model Numbers ☐ *Size in Tons ☐ *Installation Date and Address ☐ *Total Install Cost and Proof of Payment

☐ *Contractor Information ☐ *A copy of your most recent oil or propane bill

*Required Fields/Documents

CUSTOMER INFORMATION (FILL CIRCLES COMPLETELY)

Residential Electric Utility or Energy Efficiency Provider: ☐ Cape Light Compact ☐ Eversource ☐ National Grid ☐ Unitil

Account Holder Name: *

Electric Account Number: * Do you own or rent your home? ☐ Own ☐ Rent

Installation Address: * City: * State: * **MA** ZIP Code: *
(must match the residential electric account address)

Phone Number: Email:

Customer Signature: Date:

I certify that all information is correct to the best of my knowledge and that I adhere to all terms and conditions of this rebate.

MAILING ADDRESS FOR REBATE (IF DIFFERENT FROM ABOVE)

Payee Name: Phone Number: Email:

Address: City: State: ZIP Code:

NEW EQUIPMENT INSTALLED (ALL SURVEY QUESTIONS AND FIELDS MUST BE FILLED OUT)

Pre-Existing Heating Fuel Type: ☐ Oil ☐ Propane

Not valid for New Construction

ENERGY STAR Certified Geothermal Heat Pump Equipment Installed (CANNOT APPLY FOR MULTIPLE REBATE OFFERS FOR SAME EQUIPMENT INSTALLATION)

Rebate Type	Rebate Amt.	Install Date	AHRI Certified Reference Number	# of Tons (1 Ton = 12,000 BTUs)	Customer Rebate (Rebate Amt. x # of Tons)
<input type="radio"/> Fuel Optimization Geothermal HP	\$2,000 per ton				
<input type="radio"/> Fuel Optimization Geothermal HP	\$2,000 per ton				

I have elected to remove my oil or propane central heating system. ☐ Yes ☐ No

Type of equipment removed: ☐ Forced hot water or steam system ☐ Forced hot air system

CONTRACTOR INFORMATION

Note: All contractor information contained in this section is required on the contractor's invoice.

Company Name: * Contact Person: *

City: * State: * ZIP Code: *

Phone Number: * Email: *

Please allow 6-8 weeks for processing. For more information, to confirm eligibility or to check the status of your rebate, call 800-232-0672 or email ask@efi.org

FOR ADDITIONAL INFORMATION, VISIT MASSSAVE.COM/REBATES OR CALL 800-232-0672.



TERMS AND CONDITIONS

Equipment Requirements

All rebated geothermal heat pumps must be ENERGY STAR certified and qualified, listed with and certified by the Air Conditioning, Heating, and Refrigeration Institute (AHRI), and meet the program EER and AHRI outdoor unit configuration requirements (where applicable).

General Requirements

Application Form: This application must be filled out completely, truthfully, and accurately. The customer must date and submit the completed application along with all required documentation for specific rebates and/or incentives. By submitting the rebate application, the customer agrees to abide by these Terms and Conditions.

Time Limit: Qualifying units for equipment rebate must be purchased and installed between January 1, 2021 and December 31, 2021. Applications must be postmarked by January 31, 2022. Program is subject to change without prior notice, including rebates and incentive levels.

Payments: From the time the application is processed and approved, please allow 6–8 weeks for payment. Payment processing will take longer if information or documentation is missing from the application. If payee information is different from account holder information and the electric utility provider is National Grid, additional processing time will be needed for payee verification.

Geographic Requirements: Offers valid only for existing residential electric customers in MA where the Mass Save Heating and Cooling Program is offered by Cape Light Compact, Eversource, National Grid and Unitil.

Rebate Limitations: This rebate is only available to existing account holders and is not eligible for New Construction projects. This rebate may not be combined with any other utility or energy efficiency service provider offer for the same equipment. The limitation does not apply to the HEAT Loan financing program. Other, non-Mass Save rebates or incentives may also be used. Rebate amount not to exceed the cost of equipment (excluding sales tax and all installation costs) and may be subject to change without notice.

Proof of Purchase: A copy of the customer's invoice itemizing the purchased equipment must accompany each rebate application form. The invoice must indicate the equipment make, AHRI outdoor unit configuration, size in tons, installation date and address, total install cost and proof of payment.

Contractor Certification: Contractor certifies that installation and services performed have been in accordance with all applicable municipal, state and federal codes, standards and regulations, as well as program requirements pertaining to the installed system.

Approval and Verification: The participating utility or energy efficiency service provider reserves the right to conduct field inspections to verify installations.

Tax Liability: Sponsors will not be responsible for any tax liability that may be imposed on the customer or contractor as a result of the payment of rebates.

Endorsement: Sponsors do not endorse any particular manufacturer, product, system design, or technology in promoting these offers.

Limitation of Liability: Sponsors and their rebate administrator's liability is limited to paying the rebate and incentive specified. Sponsors and their rebate administrator are not liable for any consequential or incidental damages or for any damages in tort connected with or resulting from participation in these offers.

Warranties: SPONSORS DO NOT WARRANT THE PERFORMANCE OF INSTALLED OR SERVICED EQUIPMENT, EXPRESSLY OR IMPLICITLY. Program sponsors make no warranties or representations of any kind, whether statutory, expressed, or implied, including, without limitations, warranties or merchantability or fitness for a particular purpose regarding the equipment or services provided by a manufacturer or vendor. Contact your contractor for details regarding equipment performance and warranties.

Electric Benefits: Other than the energy cost savings realized by customer, the program administrator is entitled to 100% of the benefits and rights associated with the energy-efficient measures, including without limitation ISO-NE products and all other attributes, credits or products associated therewith under any regional initiative or federal, state or local law, program or regulation or program, and customer waives, and agrees not to seek, any right to the same.

WE ARE MASS SAVE®:



EVERSOURCE

nationalgrid



FOR ADDITIONAL INFORMATION, VISIT [MASSSAVE.COM/REBATES](https://masssave.com/rebates) OR CALL 800-232-0672.