



## **TACTOLVE™: Professional Safety and De-Escalation Certification**

The Next Evolution in De-Escalation and Professional Resilience

### **What Is TACTOLVE™?**

TACTOLVE™ is a **12-hour, self-paced continuing education certification** that teaches professionals how to stay calm, communicate effectively, and reduce risk in high-stress interactions.

Developed by a **U.S. Army veteran, retired police sergeant, and organizational psychologist**, TACTOLVE™ integrates **behavioral science, tactical awareness, and emotional regulation** to create safer, more resilient professionals and workplaces.

**Built by Frontline Professionals — for Frontline Professionals**

### **Who It's For:**

Law Enforcement • Fire/EMS • Dispatch • Healthcare • Behavioral Health • Education • Social Services • Security & Corporate Leadership

### **Key Benefits**

- **Comprehensive & Practical:** Combines psychology, de-escalation, and tactical readiness.
- **Professionally Recognized:** Earn a **2-year certification** with renewal reminders.
- **Continuing Education Format:** 12 hours of structured, cross-disciplinary training.
- **Flexible Delivery:** Available on the **BTI Consulting's learning website** or as an **agency-licensed package** for your organization's LMS.
- **High ROI:** Reduces risk, claims, injuries, burnout, and turnover across multiple sectors

### **The TACTOLVE™ Advantage**

<b>Sector</b>	<b>Avg. Cost of One Bad Incident ROI Potential</b>	
Law Enforcement	\$250K–\$2M	10–50×
Fire / EMS	\$40K–\$250K	10–20×
Healthcare	\$50K–\$500K	10–20×
Education	\$50K–\$200K	10–15×
Corporate / Security	\$75K–\$500K	10–25×

*Preventing one moderate claim or injury offsets training for an entire organization.*

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## TACTOLVE Certification Program Overview

**Course Type:** Online / Self-Paced Continuing Education

**Duration:** 12 Hours      **Passing Score:** 70%      **Validity:** 2 Years

### Modules Include:

1. **De-Escalation Fundamentals** — Calm influence, emotional regulation, tactical communication
2. **Situational Awareness & Violence Reduction** — Behavioral cues, Cooper's Color Codes, OODA Loop
3. **Mental Health & Substance Use Familiarization** — Crisis recognition, trauma-informed response
4. **Professional Resilience & Recovery** — Stress biology, burnout prevention, post-traumatic growth

**Final Assessment:** 50-question certification exam

### Learning Outcomes

Graduates of TACTOLVE™ will be able to:

Apply the **CALM Model (Connect, Assess, Listen, Mitigate)** to defuse tension.

Identify early warning signs of aggression and stress escalation.

Differentiate behavioral-health, medical, and substance-related crises.

Maintain emotional regulation and composure under pressure.

Implement **peer-support** and **CISM** strategies after critical incidents.

Develop personal resilience and recovery plans for long-term wellness.

### Delivery Options

#### For Individuals

- 100% **Online / Self-Paced**
- Access on desktop or mobile anytime
- Instant certificate upon completion
- Enrollment includes automatic renewal reminders

**Enroll Today:** [bticonsultingservice.com/tactolve](http://bticonsultingservice.com/tactolve)

#### For Agencies & Organizations

- BTI Consulting provides complete agency training solutions, including bulk enrollment and scalable agency licensing.

**Contact:** [admin@bticonsultingservice.com](mailto:admin@bticonsultingservice.com)

Receive a customized proposal and pricing within 24–48 hours.

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### Developed By

#### **Dr. Benjamin T. Iobst, Ph.D.**

Organizational Psychologist | Ret. Police Sergeant | U.S. Army Combat Veteran

Dr. Iobst is the founder of **BTI Consulting Services**, specializing in organizational psychology, resilience, and performance optimization for high-stress professions. He has trained thousands of professionals nationwide in **de-escalation, crisis leadership, and post-traumatic growth**.

#### **Program Highlights**

- 12 Hours of Continuing Education
- Two-Year Certification
- Available to Individuals and Agencies
- Evidence-Based and Field-Proven Curriculum
- Secure Certification Management via BTI Consulting's learning website

**TACTOLVE™ — Prevention. Protection. Professional Resilience.**

**Contact:** [admin@bticonsultingservice.com](mailto:admin@bticonsultingservice.com)

**Enroll or request agency access:** [bticonsultingservice.com/tactolve](http://bticonsultingservice.com/tactolve)