

Terms & Conditions – Wedding Décor to incl Bubble House

1. Booking Information:

1.1 A deposit (non-refundable) is required to confirm the booking. The remaining balance is due 4 weeks prior to set up unless agreed in writing otherwise.

1.2 The final numbers and choices must be confirmed at least 4 weeks prior to the date of the booking. Any booking reductions after this time will still be charged for at the previous rate, with no refunds due.

1.3 The Hirer must disclose the property type and access to the venue at the time of booking. In the event that access is limited or difficult it is at The Wedding Bubble discretion whether the booking is accepted. The Wedding Bubble will accept no liability or responsibility if we arrive and find that restricted, difficult access or if you do not have the necessary permissions/permits in place for the hire of our goods and services which means your booking cannot go ahead. No refunds will be given if your booking cannot go ahead because of difficult access / needing permits / permissions which has not been disclosed at the time of booking

1.4 The Hirer is responsible for providing The Wedding Bubble staff with all relevant medical/dietary information for all the children attending the party. We take no responsibility for allergies (including skin, food, materials etc.) where we are not advised in advance of the condition. We are likewise not responsible at any point, for the welfare of the children at the parties, which remains the full responsibility of the hirer. The hirer must ensure the safe use of our hire equipment.

1.5 The Hirer is responsible for ensuring the accuracy of the information given to The Wedding Bubble and to pass over such information in sufficient time for The Wedding Bubble to perform the contract safely and without risk, within 7 days of the event occurring, to avoid last minute disappointment.

1.6 The Hirer is responsible for ensuring adequate space is available for the equipment to be set up and arranged. The Wedding Bubble will not refund in full or in part the monies paid in the event that adequate space is not available to set up the equipment.

1.7 The Wedding Bubble reserves the right to make any changes to the services and set up and collection times as is deemed necessary without notice to the Hirer.

1.8 The Hirer is responsible/ liable for any damage/injury as a result of inappropriate use, including moving equipment from set up position, misuse or reckless use of any The Wedding Bubble equipment. See Damage Charges Below

1.9 The Hirer shall leave the Equipment in a clean and tidy state, as it was from completion of erection, otherwise a reasonable surcharge will be applied for cleaning if it is not.

1.10 Smoking, excessive alcohol, drug use and pets are not permitted in the proximity of The Wedding Bubble equipment. Clean up of alcohol and drugs will incur additional charges. See Charges Below

1.11 It is the Hirers responsibility to ensure that the children are supervised at all times. The Wedding Bubble will charge the hirer for the costs of any damage to any property caused by your breach of this clause. See Charges Below

1.12 It is the Hirers responsibilities to ensure the children comply with all reasonable instructions from The Wedding Bubble employees to ensure the safety of the attendees and other persons present. The Wedding Bubble may suspend the event if you are in breach of this clause.

1.13 The Wedding Bubble will accept no liability or responsibility to the Hirer for any damages, costs, losses, claims, expenses, demands and proceedings including property of Hirer, or any third party and their guests, or any consequential loss in these regards.

1.14 The Wedding Bubble shall use all reasonable endeavors to provide the services in accordance with the contract and shall perform the services with reasonable skill, care and diligence.

1.15 The Wedding Bubble shall process all data in accordance with the Data Protection Act 1998.

1.16 It is not the intention of The Wedding Bubble to violate any copyright laws and all themes are only inspired by popular trends.

1.17 Some produce used may contain traces of nuts or may have been made in a factory that handles nuts. Please carefully check all ingredients before use/application/consumption

2. Supervision:

2.1 The Hirer is responsible for the care and safety of all the children and should ensure that all parent/guardians are aware that The Wedding Bubble are not responsible for the care and safety of the children.

2.2 The Hirer will be required to take responsibility for all children that have been left by their parent/guardian.

2.3 We would recommend that the Hirer of the party take contact telephone numbers of the children attending if their parent/guardian is not staying at the same time as clarifying any medical/allergic conditions at least 7 days in advance of the event.

3. Cancellation: (by the Hirer) In the unfortunate event the hire is cancelled the following refund policy will be applied:

3.1 Cancellation of a booking up to 14 days prior to the party will forfeit the deposit paid.

3.2 Cancellation of a booking between and including 13 and 7 days prior to the hire will be refunded 25% of the total monies paid in addition to the deposit payment if any, the deposit payment remains non refundable.

3.3 Cancellation of a booking after the dates specified will unfortunately forfeit all monies paid which within 7 days should be the full balance.

4. Cancellation (by The Wedding Bubble)

4.1 The Wedding Bubble reserves the right to cancel the booking at any time for any reason although always try and find an alternative (The Wedding Bubble will try to give as much notice as possible).

4.2 Upon any such cancellation The Wedding Bubble will refund to the Hirer any monies paid to them in respect of the booking within 28 days should any refund be due but The Wedding Bubble will not be liable to pay any compensation to the Hirer or any other person for any loss, damage or expenditure arising directly or indirectly from the cancellation.

4.3 The Wedding Bubble reserves the right to terminate the booking without notice if there is a breach of these conditions, a breach of these conditions forfeits the right to a refund if the hire or services are cancelled due to non payment 7 days prior to the booked hire date.

5. Liability

5.1 Nothing in these terms shall limit or exclude the liability of The Wedding Bubble, which may not be limited or excluded by law, including without limitation liability for death or personal injury caused by The Wedding Bubble or negligence.

5.2 Subject to the above The Wedding Bubble shall have no liability (whether arising under contract, tort, or for breach of statutory duty or otherwise) to the extent that such liability would not have arisen but for the Hirer’s breach of the contract.

5.3 Subject to the above clauses The Wedding Bubble aggregate liability for all claims in relation to the contract (whether arising under contract, tort, or for breach of statutory duty or otherwise) shall not exceed the price paid by the Hirer.

5.4 This contract is governed and construed in accordance with English law and the parties irrevocably submit to the exclusive jurisdiction of the courts of England.

5.5 No information included in this booking will be disclosed to any third party.

5.6 It is the responsibility of the Hirer to inform guests accordingly of the above terms and conditions.

5.7 The Wedding Bubble have suitable public liability insurance and take the upmost care to ensure the safety of all party guests at all times.

5.8 We use quality products and follow strict hygiene routines.

5.9 Liability cannot be taken for reactions or injury sustained whilst attending a party or thereafter.

5.10 All persons using The Wedding Bubble equipment do so at their own risk and it is the party hirer who is responsible / liable for any damage or injury occurring from or as a result of inappropriate use or misuse or reckless use.

5.11 This information is given for the safety of all people attending a party hosted by The Wedding Bubble and it is the sole responsibility of the Hirer to ensure that they are understood and adhered to by all party guests invited.

Damage Charges:

Bubble House Damage – replacement cost £500

Damaged Arch – replacement cost £1,400

Damaged / missing Wisteria Tree pieces – replacement cost £1,200

Damaged Feather Wall £1,500

Damage or missing floral table centrepieces £260 per item

Damage or missing top table arrangement £500

Paying a deposit to confirm your booking with The Wedding Bubble means you have agreed to the above Terms and Conditions of business.