



## DISPUTES RESOLUTION

**Step 1: Attempt Informal Resolution**  
Parties involved communicate directly in good faith to resolve the issue



Resolved  
YES



Resolved  
NO



**Step 2: Club-Level Resolution**  
Submit complaint in writing to \*Club Committee.  
Committee meets with all parties involved.  
A resolution or recommendation is proposed.



Resolved  
YES



Resolved  
NO



**Step 3: Escalate to Athletics Northland**  
Submit formal written complaint to Athletics Northland Chair.  
Independent review or mediation initiated (where appropriate).  
Findings and resolution are communicated to all parties.



Resolved  
YES



Resolved  
NO



**Step 4: Refer to Athletics NZ**  
If unresolved, the issue is escalated to Athletics NZ under their formal disputes process.

*\*You can choose to go directly to Athletics New Zealand (if you deem that to be more appropriate or preferable) and/or the Sport Integrity Commission.*