

## **Shield Maiden – Legendary Travel Solutions, LLC**

### **BOOKING TERMS AND CONDITIONS**

**VENDORS & SUPPLIERS:** The airlines, hotels, cruises, and other suppliers whose travel or other services are offered are independent third parties and not subsidiaries, affiliates, agents, or employees of Shield Maiden – Legendary Travel Solutions, LLC. Shield Maiden – Legendary Travel Solutions, LLC is not liable for the acts, errors, omissions, representations, warranties, breaches, or negligence of these suppliers, or any personal injuries, death, property damage, or other damages or expenses resulting therefrom. Shield Maiden – Legendary Travel Solutions, LLC has no liability and is unable to make any refund in the event of any delay, cancellation, overbooking, strike, travel restrictions, force majeure, or other causes beyond its direct control. The terms and conditions of the vendors and suppliers govern the purchased services or product and we urge you to carefully review all applicable cancellation and refund terms. Any legal recourse is against the specific supplier or vendor. Furthermore, conditions can change rapidly in a country at any time. It is your responsibility to check the USA Government Travel advisories for your intended destination at [www.travel.state.gov/content/travel.html](http://www.travel.state.gov/content/travel.html).

**PASSPORTS & VISAS:** U.S. citizens traveling to any destination outside of the United States will be required to present a valid U.S. passport. Passports must be valid for at least 6 months past the return date. It is recommended to have at least two blank pages in your passport. Some countries require a visa for transit or entry. All names on travel documents must match the legal name of your passport or government issued photo identification. Please check the State Department website at <https://travel.state.gov> for further details. If you are a citizen of another country, you may have additional requirements and should check with the nearest consulate or embassy of the destination you are traveling to for more details on entry requirements for non-U.S. citizens. It is your responsibility to check and comply with these regulations. Failure to meet these requirements may result in denied boarding, denied entry, and/or government-imposed fines which will be your sole responsibility.

**COVID-19:** There is an inherent risk in contracting COVID-19 and its variants while traveling during the pandemic and each traveler must assess their level of risk tolerance. Travel restrictions and requirements (including required documents, proof of vaccination, testing requirements, and mandated quarantine) are constantly changing, including after the

commencement of travel. Shield Maiden – Legendary Travel Solutions, LLC has no responsibility for COVID-19-related requirements that travel suppliers and governments may impose from time to time. We strongly urge you to check the latest guidance from the CDC and the State Department travel advisories and review the individual supplier’s websites before traveling. It is your responsibility to check and comply with all requirements for your destination(s) and to return home. Fines and any additional costs for testing, quarantine, and rebooking are your sole responsibility.

**TRAVEL INSURANCE:** For your protection, we strongly recommend purchasing travel insurance and that some destinations have this COVID-19 requirement. Travel insurance provides cancellation and interruption coverage as well as emergency medical expenses, emergency medical transportation, lost or damaged baggage, trip delay, and more. If you decline to purchase travel insurance with us, you should make your own arrangement for travel insurance coverage. Any loss and damages due to no travel insurance coverage are your sole responsibility.

**FLIGHT AND AIRPORT INFORMATION:** You should reconfirm your flight information with the carrier before departure. Travelers are required to check-in at least 2 hours before departure time for domestic flights and 3 hours for international flights and report to the gate at least 30 minutes before departure time. You should check and comply with all required airport and airline security screening and mask requirements. Allow an extra 30-45 minutes for security screening. Failure to comply may result in the loss of the seat to another passenger or denied boarding.

**INSECTICIDE DISCLOSURE STATEMENT:** The flight you have chosen may be subject to insecticide spraying before the flight, or while you are on the aircraft. Federal law requires us to refer you to the DOT’s disinfection website, [www.transportation.gov/airconsumer/spray](http://www.transportation.gov/airconsumer/spray).

**REFUSAL OF SERVICE:** Service providers can refuse service to travelers at their sole discretion, including, but not limited to, if a traveler lacks proper documentation for the country of destination, has a contagious disease, is under the influence of alcohol, drugs, or narcotics, and/or displays disruptive or unruly behavior. Shield Maiden – Legendary Travel Solutions, LLC is not liable for the acts of the service provider in refusing service.

**ELECTRONIC OR HANDWRITTEN SIGNATURE:** Your travel advisor will provide you with a Travel Acknowledgment of these terms to sign off for every trip. You may acknowledge and agree to these terms: (i) electronically; (ii) by handwritten signature; (iii) by any other electronic means, including, without limitation, via email acceptance of these Terms; or (iv) by your implied consent deemed via your actions, which shall include without limitation the payment of the invoice and/or your use of the services provided by Shield Maiden –

Legendary Travel Solutions, LLC, or any other travel supplier related to your booking. All such means will be deemed to constitute effective acknowledgment and binding.

Thank you for choosing us for your travel services. Please review your travel arrangements carefully to ensure a smooth trip.

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(Customer Signature)

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(Date)