

Bike Hire Agreement T's and C's

Payment and Security Deposit

Hire charges will be required in full before the bikes are made available for hire. Payments must be made using a debit or credit card. Bracelands (Sherwood Pines Camping Ltd) will pre-authorise your credit or debit card for a security deposit of £50 for the duration of the hire agreement against damage and will be released on return of the equipment in a satisfactory condition.

Upon acceptance of the hire agreement, you further understand that you will be liable for any damage, theft or loss to bikes and any accessories you have hired from Wye-Bikes and that any repairs required, or replacements will be made at the full recommended retail price. In the event of damage, theft or loss payment will be taken from the card supplied, and full receipts and invoices will be made available to support the charges.

Bracelands (Sherwood Pines Camping Ltd) will also require photo identification in the form of a driving licence or passport which may be copied. Upon acceptance of the hire agreement, you agree to these security measures taking place.

If bookings are made by you on behalf of other individuals, you confirm you have the authority to make the booking and also accept responsibility for ensuring all individuals are aware of the terms of use, and willing to sign the waiver on their behalf.

The person signing the hire agreement is responsible for all the equipment supplied by Bracelands (Sherwood Pines Camping Ltd) and accepts financial liability for all members of a party using the equipment.

Hire times, refunds and additional charges

Hire times may vary depending on the season and availability.

Half day hire is no less than a 4 hour hire period, with start and return times subject to availability and prearranged with the site team.

Full day hire is no less than an 8 hour hire period, again with start and return times subject to availability and prearranged with the site team.

Late returns of equipment will be charged at half the daily hire rate. There will be no refunds for early return of bikes or accessories under any circumstances.

Any refunds requested due to customer cancellation or re-booking will incur an administration charge of £1.50 per refund

Cancellations will be subject to the following charges:

- 48 hours prior to the hire date – No charge
- Within 48 hours' notice a full one day hire charge at full hire rate of the booking.

Cancellations due to extraordinary circumstances will be considered for each individual booking. Where a booking is re-scheduled within the cancellation period no further refund will be offered if the new booking is subsequently cancelled. However, a credit note may be issued subject to circumstances and conditions.

Safety and security

You and your party understand and agree that cycling is an activity that carries a certain degree of risk and accept that anyone using bikes and equipment supplied by Bracelands (Sherwood Pines Camping Ltd) do so at entirely at their own risk.

You must follow the rules for cyclists as laid out in The Highway Code and you must not use the bikes on excessively rough and rutted un-metalled roads or on the beach.

Bracelands (Sherwood Pines Camping Ltd) will not be held responsible for any mechanical failure due to any customer adjustments made to the Bikes. Additionally, Bracelands (Sherwood Pines Camping Ltd) cannot be held responsible for accidents, injury or death relating to third parties or members of the hire party during the hire period.

Legally you will need to be 14 years old and accompanied by an adult aged over 21 to hire a Bike. We will supply, with each bike hired, a helmet, a lock and a puncture kit, Bracelands (Sherwood Pines Camping Ltd) cannot be held responsible for any accident, injury or death that occurs as a result of not wearing helmets.

Each bike is supplied with a lock which must be used to secure the bike to an immovable object whenever it is left unattended. These periods should be kept to a minimum. If a theft or loss occurs or any damage is done to the bikes it is your responsibility to inform a member of the Bracelands (Sherwood Pines Camping Ltd) team immediately and you further acknowledge that you are also liable for all costs incurred including reasonable loss of hire and these costs can be recovered from your credit or debit card.

When the bikes and any accessories are in your possession you are responsible for keeping these items safe and using them in a manner that is fit for purpose.

Personal Behaviour

Riding the hire bikes under the influence of alcohol, drugs and/or solvents is not permitted and will result in the immediate cancellation of the hire agreement and the return of bikes and accessories with no refund or any other obligation or further liability to you.

Any accident or incident (regardless of injury or damage) occurring during the hire period must be reported to Bracelands (Sherwood Pines Camping Ltd) by the customer.

Insurance

We advise that you do not ride without personal and third-party liability insurance. We strongly suggest you check your home insurance policy for personal injury cover and make arrangements if not already covered.

Individual Health

Upon accepting this hire agreement, you are confirming that all members of your party are in good health and no one has eyesight that is below the minimum standard required for a road driving test. You also confirm that all members of your party are free from any medical condition or disability that may adversely affect the usual control of the bike.

BRACELANDS (Sherwood Pines Camping Ltd) RESERVES THE RIGHT TO NOT ACCEPT OR FULFIL A BOOKING AND ALL BOOKINGS ARE SUBJECT TO AVAILABILITY.

These Terms and Conditions are governed by English Law