



STANDARD SET OF FAIR AND REASONABLE CONDITIONS BETWEEN K&M PROPERTY SERVICES AND OUR CUSTOMERS

1. Price

- a. The price quoted is based on current costs of equipment, materials and labour.
- b. The Estimate will remain valid for 30 days from the date stated and can be accepted anytime.
- c. The estimate is based on the work being done during normal working hours of 08:00Hrs and 18:00Hrs unless otherwise arranged with the customer.
- d. Any additional work or variation shall be charged on a time and materials basis or be subject to a separate estimate.

2. Terms of Payment

Payment will be due in full on the day, upon completion of the works by BACs, cash or or electronic payment link , please note, K&M PROPERTY SERVICES does not accept cheques.

Prior to any large contracts we require a 25% deposit prior to work starting.

Failure to pay on day of completion will result in a surcharge of £15 per day to total invoice amount.

3. Completion

K&M PROPERTY SERVICES shall make every endeavour to carry out the work within the period stipulated or within a reasonable time but we shall not be held responsible for any delay, loss or damage arising out of any cause beyond our control for example sickness, weather or force majeure.

Due to changes in design or modifications by the manufacturers or through lack of availability then K&M PROPERTY SERVICES may not be able to supply the equipment originally specified. In such event K&M PROPERTY SERVICES shall be regarded as satisfactorily completing the contract if they supply, with the agreement of the customer, a satisfactory and reasonable alternative item and the price adjusted accordingly.



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4. Ownership of Materials

All materials, appliances and fitments and other goods shall remain the property of K&M PROPERTY SERVICES until all accounts have been settled in full.

Failure to pay may result in materials being removed.

K&M PROPERTY SERVICES will not be liable to any damage caused by the removal of said materials.

5. Risk

K&M PROPERTY SERVICES shall be responsible for equipment, materials and labour supplied during the course of the work, but shall not be liable to replace the equipment already installed or re-do work already carried out which may have been destroyed, damaged or stolen in circumstances where we are not at fault.

6. General Guarantee

K&M PROPERTY SERVICES guarantees that all goods and materials supplied, if ordered by description and/or specification, shall correspond to that description.

K&M PROPERTY SERVICES guarantees that all materials supplied will be merchantable quality and reasonably fit for the particular purpose for which they are purchased.

7. General Conditions

When estimating/quoting for the work K&M PROPERTY SERVICES will endeavour to provide a cost for the proposed works however will not be held responsible for any omissions, especially any as a result of work which was not visible at the time our initial visit.