



Woodcliffe Properties Ltd
www.woodcliffeproperties.com

Cancellation Policy

Upon transferring your Deposit and signing the Guest Agreement, your booking will be confirmed.

Once the booking is confirmed, if you chose to cancel your stay the following conditions will apply (unless otherwise stated in your Guest Agreement):

- Cancellation more than 90 days prior to your arrival
 - You will not receive a refund of the deposit paid to date
- Cancellation less than 90 days prior to your arrival
 - Following deposit payment upon booking, all remaining balances are due to be paid 90 days prior to arrival.
 - Upon receipt, in writing, of a guest cancellation the following charges will be applied:
 - 6-12 weeks prior to arrival: 50% of total charges
 - Within 6 weeks of arrival: 100% of total charges
- If the Guest decides to leave earlier than planned the cost of paid nights is non-refundable.
- Payments are non-refundable, but exceptions may be considered at the manager's sole discretion, subject to being able to rent the dates in question to another party at a comparable rate.