

Public Medical Records Access

Patient medical records, including paramedic trip reports, may only be accessed via Denver Health's Healthcare Information Management Department (HIM).

Denver Health patients may request their records via their MyChart account at www.denverhealth.org/mychart

Medical records requests may be entered into HIM's web portal at www.denverhealth.org/patients-visitors/medical-records

Email requests to DH_HIM@dhha.org

HIM may be reached by phone at 303-602-8000. Customer service hours are Monday-Friday 8:00am-4:30pm

Walk-in assistance is available Monday-Friday 8:00am-4:00pm, DHMC Pavilion G/Webb Building, 1st floor

A detailed explanation of medical record release requirements and procedures, as well as all applicable forms, is available on HIM's website including authorization forms, records amendment requests, PHI information, etc. These forms are available in a variety of different languages.

Inquiries not directly related to obtaining medical records should not be directed to HIM, but rather to the appropriate department such as billing or paramedic administration.

Internal medical records requests from Denver Health departments, should be directed to DHPD's administration or clinical performance departments.