

EMERGENCY PROCEDURES

STEP 1 Report emergency by calling 911

STEP 2 Refer to the Pleasant River Lake Emergency Mobilization Call list and follow the instructions to activate the emergency team.

Please be aware that the Emergency Response Team **IS NOT** a medical team or professional firefighters, but are available to give assistance under the State of Maine's Good Samaritan law until professional fire or medical personnel arrive on the scene. Response team members offering aid will depend on who is at the lake.

An authorized Life Flight Landing Zone is located on the East Pleasant River Lake Road. Lake residents are reminded to call 911 for a medical emergency and if it is determined by the 911 dispatcher that Life Flight evacuation is needed, they will call for the helicopter to come to the landing zone. It is the responsibility of the person(s) providing emergency care to the patient to transport the patient to the Life Flight Zone to meet the helicopter. Since response time for emergency vehicles are at least 30 to 45 minutes away from the lake, sometimes the dispatcher will tell the caller to put the victim in a car, turn the headlights on, and start driving toward Bangor on Route 9 to meet the ambulance. This saves time in getting the person to the hospital. If the person needing medical attention is not in a situation requiring emergency care, but medical care is needed, it is suggested that the patient be driven to Bangor to either St. Joseph's Hospital or Eastern Maine Medical Center.

Northern Light Eastern Maine Medical Center
489 State Street
Bangor, Maine
207-973-7000 or 877-366-3662

St. Joseph's Hospital
360 Broadway
Bangor, Maine
207-907-1000