



## Recent Break-in

After almost 2 years, we had a home break-in in our community. If you have a break-in, Metro has told us that the homeowner should immediately call 911. Metro requires information that will help them assess what measures need to be done to protect, both you and the officers responding. Metro will need to know if you have set your alarm, do you have cameras, have you visually seen the assailants and if you are the homeowner. Metro has further indicated that the guardhouse may not call 911 unless the guards have visually seen someone trying to enter the community as Metro wants "first-hand" information.

Please make sure that you set your alarm every time you leave the house. The average time it takes a burglar to enter your home and take your valuables is under 10 minutes. This means going to the local grocery without setting your alarm puts you at risk. The most opportune time for them to strike is at dinner time, when many residents go out to dinner.

## Guard-Gated Community

We are a guard gated community, not a guarded community, as it states in our CC&R's. Our guards are not armed and have no access to the community. Their sole purpose is to control access to our community. First line of defense is controlling access, and we cannot do this without your help. QuickPass will help you maintain control of your services, your visitors and exclude any unwanted visitors.

Every non-resident, unless they have a transponder, must check in at the guardhouse. This is for your safety. Your guests may not follow you in without checking in.

## Deliveries

Because deliveries have become an everyday part of life, we are trying to control the influx of deliveries to protect the community. We have had cases where a delivery service has had as many as 4 persons in the vehicle. This is not acceptable! We do not know if some of those persons are being left in the community. Please help us by putting your delivery services in the QuickPass system. If you enter, for instance, Amazon Flex, then the guards will allow your Flex drivers in without calling you. We are making every effort to make sure you receive your deliveries and keep you safe.

## Marksman

We have awarded Marksman the security contract. Having the same security company as Eagle Hills allows them to put additional staff, in the event of an emergency, in one place. We ask that you allow time for the new guards go get to know you and your security preferences.