

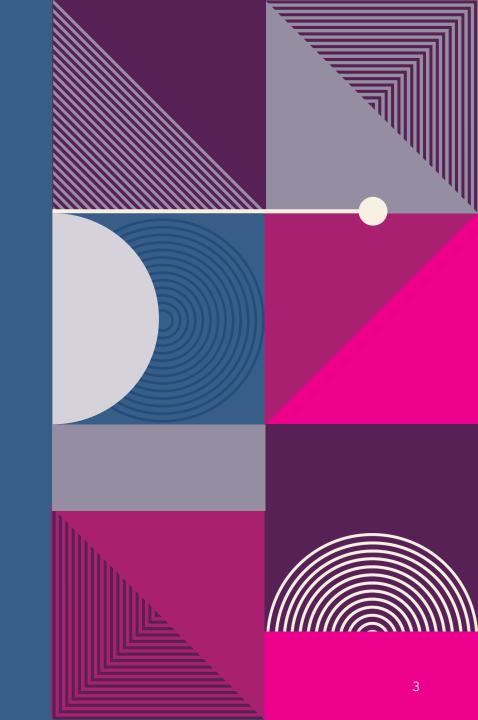


#### INTRODUCTION

A SEASONED **DIGITAL TRANSFORMATION LEADER** WITH OVER 16 YEARS OF EXPERIENCE IN DRIVING DIGITAL INITIATIVES ACROSS **ORDER TO CASH, PROCURE TO PAY, RECORD TO REPORT, MASTER DATA MANAGEMENT, AND BANKING & FINANCIAL SERVICES.** ADEPT AT DEVELOPING DIGITAL STRATEGIES AND LEVERAGING TECHNOLOGIES LIKE **ANALYTICS, MACHINE LEARNING, RPA, MICROSOFT OFFICE APPS, ALTERYX, AND SALESFORCE** FOR OPERATIONAL EFFICIENCY. CERTIFIED IN DIGITAL TRANSFORMATION, GOOGLE PROJECT MANAGEMENT, MICROSOFT DATA VISUALIZATION, AND GENERATIVE AI, DELIVERING INNOVATIVE SOLUTIONS FOR BUSINESS GROWTH.

#### **KEY SKILLS**

- Digital Transformation: RPA, Analytics/BI Automation, Generative AI, Machine Learning, Vibe Coding
- Project Management: Agile, Scrum (Jira/Confluence)
- Automation: Oracle Apex, MACRO VBA, SharePoint, PowerApps, Power Automate
- Data Mining & Transformation: Power Query, Alteryx, Oracle SQL, MS SQL, SAP BO
- **Data Visualization**: Power BI (DAX), Tableau
- **Statistical Modeling**: Linear Regression, Time Series, Classification Methods, NLP





# PROFESSIONAL EXPERIENCE

16+ Years of Experience in Diverse Domains

## SENIOR MANAGER BI & MASTER DATA NOKIA (ERSTWHILE INFINERA), BANGALORE | NOV 2022 – PRESENT

- Led a 6-member team in digital transformation and master data governance.
- Deployed the first BOT to automate journal entry posting, saving 5 hours/day.
- Implemented Salesforce as a ticketing tool, reducing query resolution times.
- Designed 32+ Power BI KPIs to track functional health.
- Created cost-effective in-house apps using MS Office tools.
- Automated data transformation via Alteryx, enhancing efficiency.
- Built a SharePoint site as a centralized resource for Shared Services.
- Delivered management presentations to CEO, CFO, and EVPs.

# TRANSFORMATION CONSULTANT CONDUENT, BANGALORE | MAY 2021 – NOV 2022

- Automated KPI dashboards, saving 8.5 hours/day and \$157k in penalties.
- Developed a duplicate invoice detection tool, optimizing costs by \$64k.
- Migrated SAP BO reports to Power BI, boosting client satisfaction by 7%.
- Delivered dashboards for call and chat metrics, receiving the Star Team Award.

# TEAM MANAGER COGNIZANT, BANGALORE | MAR 2021 – MAY 2021

- Composed metrics on Maps using Tableau and Hive.
- Worked as a Hive developer, migrating SQL queries.

# DEPUTY MANAGER - BI & ANALYTICS ORACLE INDIA PVT LTD, BANGALORE | JUL 2016 – MAR 2021

- Introduced neural network and NLP models, improving efficiency.
- Built 4 critical apps using Oracle Apex.
- Led Six Sigma projects to reduce TAT from 6 to 2 days.

# TECHNICAL SERVICES SPECIALIST IBM INDIA PVT LTD, BANGALORE | JUN 2015 – JUL 2016

- Automated 7 existing manual reports using Power Query & Excel Macro
- Managed 2 transition projects in transforming metrics maintained in Excel to Power BI
- Designed projects for resource allocation and process optimization.

# LEAD ANALYST REPORTING ORACLE INDIA PVT LTD, BANGALORE | DEC 2012 – JUN 2015

- Led the reporting and automation team in Accounts Receivable maintaining 100 % metrics accuracy
- Implemented executive dashboards, automated 100% reports using VBA
- Developed more than 7 browser-based applications using Oracle APEX



#### **EARLY CAREER**

**Deputy Manager** 

HDFC Bank, Siliguri | Aug 2011 - Feb 2012

**Customer Service Executive** 

Standard Chartered Bank, Siliguri | Oct 2007 - Aug 2011



#### DOMAIN KNOWLEDGE

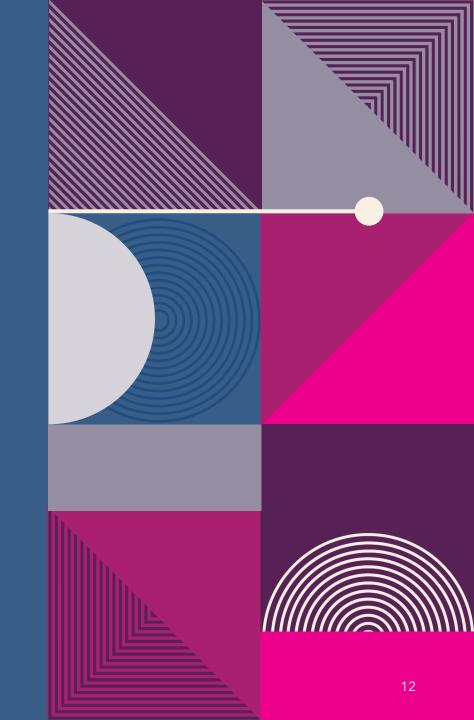
- Order to Cash
- Procure to Pay
- Record to Report
- Master Data Management
- Sales, Banking & Finance
- Transportation

#### **CERTIFICATIONS**

- Analytics for Strategic Choices (IIMB)
- Generative AI for Executives (IBM)
- Digital Transformation (Illinois Institute of Technology)
- Leadership Skills (IIMA)
- Google Project Management Professional (Google)
- IBM Big Data Engineer
- IBM Predictive Analytics Modeler

#### **EDUCATION**

- MBA in Business Analytics (Reva University)
- MBA in Banking & Finance (Sikkim Manipal University)
- Nano-MBA in Business Analytics (Sunstone Eduversity)
- **PGDM in Information Systems** (University of Wales, UK)
- BSc in Computer Science, Statistics, and Mathematics (Bangalore University)



### **THANK YOU**

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