

Please be **KIND**...

Due to recent changes in the medical climate of this county, we are experiencing a high volume of requests. As a small new office, we are diligently working to address everyone's concerns in a timely fashion.

Recently our providers and staff have been subjected to unwarranted hostility and unrealistic expectations. We ask that you take this into consideration as a new patient (or an existing patient) of Synergy Medical Associates. We have adopted a policy of "Zero Tolerance" against such disrespectful behavior as to avoid distractions.

\*Nonadherence to this policy will result in **immediate dismissal** from our practice.

Patience and politeness to our staff will serve you well as we work together during this challenging time.

\*As a reminder, we are not a walk-in-clinic. We see patients by appointment only.