

## BOLD Management Privacy Policy

Effective Date: June 20, 2022  
Company Name: BOLD Management, L.L.C.  
Website: [www.BOLD.management](http://www.BOLD.management)  
Contact Email: [thrive@bold.management](mailto:thrive@bold.management)  
Contact Phone: 888-509-9013

BOLD Management, L.L.C. respects your privacy. This Privacy Policy explains how we collect, use, protect, and share personal information when you visit our website, submit a form, communicate with us, or use our services.

### Personal Information We Collect

We may collect personal information that you voluntarily provide to us, including:

- Name
- Phone number
- Email address
- Mailing address
- Business or company name
- Information submitted through website forms
- Appointment or consultation details
- Communication preferences
- Any other information you choose to provide

We may also collect basic website usage information, such as browser type, device information, pages visited, and general analytics data, to help improve our website and services.

### How We Use Personal Information

We use personal information to:

- Respond to inquiries and service requests
- Communicate with customers and prospective customers
- Schedule appointments, consultations, or meetings
- Provide service updates and follow-up messages
- Send important notices, reminders, and customer support communications
- Improve our website, services, and customer experience
- Maintain internal business records
- Comply with applicable laws and regulations

### SMS Communications

By providing your phone number and opting in to receive text messages, you agree to receive SMS communications from BOLD Management, L.L.C. related to customer service, appointment reminders, service updates, follow-ups, and other business communications.

Message and data rates may apply. Message frequency may vary. You may opt out of SMS communications at any time by replying STOP. You may request help by replying HELP or contacting us directly.

SMS consent is not shared with third parties or affiliates.

We do not sell, rent, or share SMS opt-in consent or phone numbers for SMS marketing purposes.

### Whom We Share Personal Information With

We may share limited personal information only when necessary to operate our business and provide services, such as with:

- Service providers who help operate our website, communications, scheduling, customer management, or business systems
- Professional advisors, such as legal, accounting, or compliance providers
- Government agencies or regulatory authorities, when required by law

We do not sell personal information. We do not share SMS consent with third parties or affiliates.

#### How We Protect Personal Information

We use reasonable administrative, technical, and physical safeguards to help protect personal information from unauthorized access, disclosure, misuse, or loss. However, no method of transmission or storage is completely secure.

#### Your Choices

You may contact us to:

- Request access to your personal information
- Request corrections or updates
- Request that we delete your information, subject to legal or business record requirements
- Opt out of SMS communications by replying STOP
- Opt out of email communications by following unsubscribe instructions or contacting us directly

#### Links to Other Websites

Our website may contain links to third-party websites. We are not responsible for the privacy practices, content, or security of those third-party sites.

#### Updates to This Privacy Policy

We may update this Privacy Policy from time to time. Updates will be posted on this page with a new effective date.

#### Contact Us

For questions about this Privacy Policy or how your information is handled, please contact us:

BOLD Management, L.L.C.

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Email: [thrive@bold.management](mailto:thrive@bold.management)

Phone: 888-509-9013