

## BOLD Management Terms & Conditions

### 1. SMS Consent Communication:

The information (Phone Numbers) obtained as part of the SMS consent process will not be shared with third parties for marketing purposes.

### 2. Types of SMS Communications:

If you have consented to receive text messages from BOLD Management, you may receive messages related to the following (provide specific examples):

- Appointment reminders
- Follow-up messages
- Billing inquiries

Example: "Hello, this is a friendly reminder of your upcoming appointment with [Name] at [Location] on [Date] at [Time]. You can reply STOP to opt out of SMS messaging from BOLD Management at any time."

### 3. Message Frequency:

Message frequency may vary depending on the type of communication. For example, you may receive up to [X] SMS messages per week related to your [appointments/billing, etc.].

Example: "Message frequency may vary. You may receive up to 2 SMS messages per week regarding your appointments or account status."

### 4. Potential Fees for SMS Messaging:

Please note that standard message and data rates may apply, depending on your carrier's pricing plan. These fees may vary if the message is sent domestically or internationally.

### 5. Opt-In Method:

You may opt in to receive SMS messages from BOLD Management in the following ways:

- They message us first

The customer finds and knows how to text us from our website <https://bold.management/contact-us>. You can text BOLD Management at 512-531-2969 for information regarding our services. By texting BOLD Management at 512-531-2969, you agree to receive conversations (external) messages from BOLD Management. Reply STOP to opt-out; Reply HELP for support; Message & data rates may apply; Messaging frequency may vary. Visit <https://bold.management/privacy-policy> to see our privacy policy and <https://bold.management/terms-%26-conditions> for our Terms of Service.

### 6. Opt-Out Method:

You can opt out of receiving SMS messages at any time. To do so, simply reply "STOP" to any SMS message you receive. Alternatively, you can contact us directly to request removal from our messaging list.

#### 7. Help

If you are experiencing any issues, you can reply with the keyword HELP. Or, you can get help directly from us at (insert the link)

#### Additional Options:

- If you do not wish to receive SMS messages, you can choose not to check the SMS consent box on our forms.

#### 8. Standard Messaging Disclosures:

- Message and data rates may apply.
- You can opt out at any time by texting "STOP."
- For assistance, text "HELP" or visit our <https://bold.management/privacy-policy> and <https://bold.management/terms-%26-conditions> pages.
- Message frequency may vary