

INTRODUCTION TO ORGANIZATION CONTINUITY PLANNING

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WHAT IS ORGANIZATION CONTINUITY PLANNING?

• Continuity planning is a process that helps organizations to prepare for and respond to disruptions, stresses, or shocks that could impact their operations.

Business Impact Analysis

- Develop questionnaire
- Conduct workshop to instruct business function and process managers how to complete the BIA
- Receive completed BIA questionnaire forms
- Review BIA questionnaires
- Conduct follow-up interviews to validate information and fill any information gaps

Recovery Strategies

- Identify and document resource requirements based on BIAs
- Conduct gap analysis to determine gaps between recovery requirements and current capabilities
- Explore recovery strategy options
- Select recovery strategies with management approval
- Implement strategies

Plan Development

- Develop plan framework
- Organize recovery teams
- Develop Relocation Plans
- Write business continuity and IT disaster recovery procedures
- Document manual workarounds
- Assemble plan; validate; gain management approval

Testing & Exercises

- Develop testing, exercise and maintenance requirements
- Conduct training for business continuity team
- Conduct orientation exercises
- Conduct testing and document test results
- Update BCP to incorporate lessons learned from testing and exercises





WHAT TYPES OF DISRUPTIONS CAN IMPACT YOUR ORGANIZATION?

- Natural disasters such as an earthquake or flooding
- Economic recession
- Human-caused hazards such as an act of violence or cyber-attack
- Technology or utility-related hazards such as a power outage or explosion
- Health-related hazards such as a pandemic
- Planned events such as a street closure, big event, or rally

HOW VULNERABLE IS YOUR ORGANIZATION?

- Complete Vulnerability Analysis Chart
- Start by listing possible disruption scenarios
- For each...
 - ✓ Estimate probability of occurrence
 - ✓ Rate impact on people, property, and business
 - ✓ Evaluate internal and external resources

Vulnerability Analysis Chart

TYPE OF EMERGENCY	Probability	Human Impact	Property Impact	Business Impact	Internal Resources	External Resources	Total
	High Low 5 ← 1	High Impact	5←→	Low Impact	Weak 5 ←	→ 1 Strong Resources	

The lower the score the better

WHY IS PLANNING IMPORTANT?

- To consider the potential risks and impacts that could disrupt operations
- To have strategies in place to minimize impacts
- To ensure that the organization can continue operating during and after a disruption

WHERE DO WE START?



WHAT ARE KEY ELEMENTS OF AN ORGANIZATION CONTINUITY PLAN?



- An overview of the organization and its operations
- A risk assessment that identifies the types of disruptions most likely to face
- Strategies for minimizing the impact of disruptions
- Plans for communicating with employees, clients, and other stakeholders
- An incident response plan
- A recovery plan

REMEMBER...

- A Continuity Plan is something that should be flexible to adapt to different situations.
- A Continuity Plan should be regularly reviewed and updated to reflect current risks and to ensure that it is effective in case of an emergency.
- Conduct regular drills to test the plan and to identify any areas that may need improvement.



LINKS AND RESOURCES



- For toolkits and other information, **Ready.gov** Preparedness Planning is a great resource for your business: https://www.ready.gov/business and https://www.ready.gov/sites/default/files/2020-04/ready_business how-to-guide.pdf
- Organize a business continuity team and compile a <u>business continuity plan</u> to manage a business disruption. Learn more about how to put together and test a business continuity plan with training videos listed on <u>Business Continuity Planning | Ready.gov</u>.
- Organizations can utilize these resources to better maintain normal operations and provide resilience during a disruption.

OTHER LINKS AND RESOURCES

- **Ready Your LA Business** is a free workbook, from the City of Los Angeles, to help you prepare your business for any emergency. For more information, go to: https://ready.lacity.gov/business-preparedness. For the workbook, go to: https://ready.lacity.gov/ready-your-la-business-workbook-and-worksheets?token=G8amsBVe4ajBAKqgAB2WAikiRxHSGE_iV07yXqw-t-8
- County of Los Angeles Fire Department Emergency and Disaster Preparedness Safety Tips: https://fire.lacounty.gov/emergency-disaster-preparedness-safety-tips/
- LAEDC's (LA County Economic Development Corporation) Guide to Planning For Business Operations After Earthquakes: https://laedc.org/EQ/





Voluntary Organizations Active in Disaster



Emergency Network Los Angeles (ENLA) is the Los Angeles County unit of the National Voluntary Organizations Active in Disaster (NVOAD) and the Southern California VOAD.



ENLA represents over 50 nonprofits and government entities working in the space of community welfare and emergency management (mitigation, preparation, response, and recovery).



Our impact is felt daily across the Los Angeles metropolitan County. Whether it is food distribution, earthquake preparedness, wildfire recovery, or responding to global pandemics, you will see the hard work of our members and our volunteers reflected in the communities we serve.



To boost the effectivity of service providers working with communities affected by disaster, our forum promotes the "Four C's" of emergency management – Cooperation, Communication, Coordination, and Collaboration.



ENLA is a California non-profit, charitable corporation under IRS section 501(c)(3). The organization is governed by a board of directors comprised of representatives from community-based organizations (CBOs), national disaster agencies, and non-voting government representatives.

HOW TO GET INVOLVED

BECOME A MEMBER

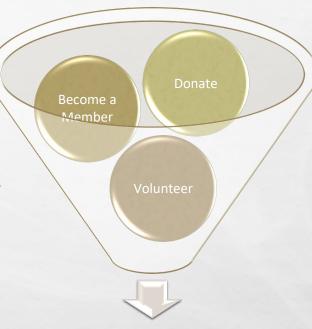
IF YOU ARE A COMMUNITY OR FAITH-BASED ORGANIZATION, NONPROFIT, OR GOVERNMENT AGENCY SERVING LOS ANGELES COUNTY, PLEASE CONSIDER ADDING YOUR VOICE TO OUR NETWORK. BECOMING AN ENLA MEMBER IS SIMPLE AND AFFORDABLE! BY BEING A MEMBER, YOUR ORGANIZATION HAS ACCESS TO TRAININGS, RESOURCES, AND EXPERTISE.

DONATE

NOT ABLE TO JOIN OUR MEMBERSHIP? PLEASE CONSIDER A MONETARY OR IN-KIND DONATION.

VOLUNTEER

FYOU ARE AN INDIVIDUAL LOOKING TO SUPPORT EMERGENCY EFFORTS IN LOS ANGELES COUNTY, PLEASE SIGN-UP TO VOLUNTEER! YOU MAY BE CALLED UPON IN THE EVENT OF A CRISIS, EMERGENCY, OR INCIDENT. YOU MAY ALSO RECEIVE UPDATES, NEWSLETTER, AND TRAINING EMAILS FROM ENLA.



Building A Resilient Network



THANK YOU!

QUESTIONS OR COMMENTS?

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